

**MANAGEMENT PERFORMANCE ANALYSIS OF NEPAL  
INVESTMENT BANK USING BALANCED  
SCORE CARD APPROACH**

*By*

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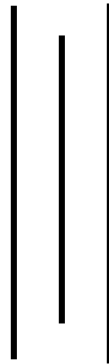
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*In partial fulfillment of the requirement for the Degree of  
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## **RECOMMENDATION**

This is to certify that the Thesis

*Submitted by:*

**RAM PUDASAINI**

**Entitled:**

**MANAGEMENT PERFORMANCE ANALYSIS OF NEPAL  
INVESTMENT BANK USING BALANCED  
SCORE CARD APPROACH**

*has been prepared as approved by this Department in the prescribed format of the  
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# VIVA-VOCE SHEET

We have conducted the viva –voce examination of the thesis presented

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*And found the thesis to be the original work of the student and written according to the prescribed format. We recommend the thesis to be accepted as partial fulfillment of the requirement for*

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## **DECLARATION**

I here by declare that the work reported in this thesis entitled “**MANAGEMENT PERFORMANCE ANALYSIS OF NEPAL INVESTMENT BANK USING BALANCED SCORE CARD APPROACH**” submitted to Shanker Dev Campus, Faculty of Management, Tribhuvan University, is my original work done in the form of partial fulfillment of the requirement for the Master’s Degree in Business Study (M.B.S.) under the supervision of **Prof. Dr. Bal Krishna Man Suwal** and **Ghanendra Fago** of Shanker Dev Campus.

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## **ACKNOWLEDGEMENT**

Modern banks have made everyone's life easier by providing various services out of their circle. In the context of Nepal, we can feel that banks are trying to modernize their performance learning from international banks. Consequent to the entry of Nepal to WTO, banks also are preparing themselves to compete with large and international banks that may establish their business in the country in near future.

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**Ram Pudasaini**  
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## ABBREVIATIONS

BSC	Balanced Scorecard
CBS	Central Bureau of Statistics
CIMA	Chartered Institute of Management Accountants
CRR	Cash Reserve Ratio
EPS	Earning Per Share
FNCCI	Federation of Nepalese Chamber of Commerce and Industry
ICAN	Institute of Chartered Accountants of Nepal
ILO	Internal Labor Organization
INGO	International Non Government Organization
NGO	Non Government Organization
NIBL	Nepal Investment Bank Limited
NPA	Non Performing Assets
NRB	Nepal Rastra Bank
NSPI	Nova Scotia Power Inc.
PE ratio	Price Earning Ratio
R&D	Research and Development
SBU	Strategic Business Units
TQM	Total Quality Management
UK	United Kingdom
UNO	United Nations Organization
US	United States of America
WHO	World Health Organization
WTO	World Trade Organisation