TRAINING AND DEVELOPMENT AND ITS EFFECT ON EMPLOYEE PERFORMANCE IN NEPAL RASTRA BANK

A Thesis

Submitted By

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CERTIFICATION OF AUTHORSHIP

I certify that the work in this thesis entitled "Training and Development and Its Effect on Employee

Performance in Nepal Rastra Bank" has not previously been submitted for a degree nor has it been a

part of requirements for a degree except as fully acknowledged within the text.

I also certify that the thesis has written by me under the supervision of Prof. Dr. Bal Krishna Shrestha. In addition, I certify that all information sources and literatures used are indicated in the reference section of the thesis.

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RECOMMENDATION LETTER

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Nepal Rastra Bank" submitted by Saraswati Bhattarai is an original piece of research work carried out
by the candidate under my supervision. Literary presentation is satisfactory and the thesis is in a form
suitable for publication. Work evinces the capacity of the candidate for the critical examination and
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APPROVAL SHEET

We, the undersigned, have examined the thesis entitled "Training and Development and Its Effect on Employee Performance in Nepal Rastra Bank" presented by Saraswati Bhattarai, a candidate for the degree of Master of Business Studies (MBS Semester) and conducted the viva-voce examination of the candidate. We hereby certify that the thesis is worthy of acceptance.

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ABSTRACT

The major assets in the organization is the employee, they have a role to play towards an organizational success. The success of the organizational cannot be underestimating by the organizations. Because of this we need to care about their learning to increase the employee performance. This study aimed to investigate the effect of training and development on employee performance. The questionnaire was formed based on the empirical literature. This research engaged convenience sampling technique for selecting the respondents. The independent variable that has been use in this research is training plan, training design, training method and training evaluation. The dependent variable has been use in this research is employee performance which includes communication, employee commitment and time management. A quantitative research approach of the data collection was adopted using a Likert-Scale questionnaire including 18 questions was formed and the number of respondents is 100 employees at Nepal Rastra Bank. The research employed descriptive analysis, correlation analysis and regression analysis. This data was collected by this research and was analyzed by SPSS. The result shows that all independent variables have significant relationship on employee performance except training design with communication and time management. Future researchers are recommended to focused on other business sectors-and moreover explore the employee performance based on the training and development.

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ABBREVIATIONS

df : Degree of Freedom

Max : Maximum

Min : Minimum

NRB : Nepal Rastra Bank

SD : Standard Deviation

SPSS : Statistical Package for Social Science

TD : Training Design

TE : Training Evaluation

TM : Training Method

TP : Training Plan