Impact of Microfinance Services on Living Standard in Bhirkot Municipality

A Dissertation submitted to the Faculty of Management in partial fulfilment of the requirement for the Master's Degree

by

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Report of Research Committee

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Approval-Sheet

We, the undersigned, have examined the thesis entitled "Impact of Microfinance Services on Living Standard in Bhirkot Municipality" presented by Ms.ChandrakalaBhandari, a candidate for the degree of Master of Business Studies (MBS) and conducted the viva voce examination of the candidate. We hereby certify that the thesis is worthy of acceptance.

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Certification of Authorship

I hereby corroborate that I have researched and submitted the final draft of

dissertation entitled "Impact of Microfinance Services on Living Standard in Bhirkot

Municipality". The work of this dissertation has not been submitted previously for the

purpose of conferral of any degrees nor has it been proposed and presented as part of

requirement for any other academic purposes.

The assistance and cooperation that I have received during this research work has

been acknowledged. In addition, I declare that all information sources and literature

used are cited in the reference section of the dissertation.

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17thMarch, 2021

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Abbreviations

ACSI Amhara Credit & Saving Institution

ADB/N Agricultural Development Bank of Nepal

ALBSL AndhikholaLaghubittaBittiyaSanstha Limited

ANOVA Analysis of Variance

DECSI Dedebit Credit Saving Institution

GB Grameen Bank

MDGs Millennium Development Goals

MF Microfinance

MFIs Microfinance institutions

NGOs Non-Governmental Organizations

NRB Nepal Rastra Bank

PAWDEP Pamoja Women Development Programme

S.D. Standard Deviation

SFCL Small Farmer Cooperative limited

SPSS Statistical Package for Social Science

UNO United Nations Organization

URAC Union Regional de ApoyoCampesino

UNO United Nations Organization

VDC Village Development Committee

WB World Bank

Abstract

The study investigates the impact of microfinance services (MFs) on living standard of the people of Bhirkot municipality. All the people involved in microfinance institutions in Bhirkot are the target population of the study. 115 samples of the customers were selected for the study using convenient sampling method. Descriptive, analyticaland correlational research design has been adopted to fulfill the objectives of the study. Mean, standard deviation, correlation and regression were used in carrying out analysis. The primary data is collected through structured questionnaires. The study is based on Likert scale questionnaire on the scale of 5 to 1. It is based on previous research article.

Four indicators of living standard were identified and determined the impact of MFs on those key indicators. From the results it is concluded that the MFs has a significant positive relationship with household income, education, health and ownership of household assets. Microfinance institutions need to focus on financial innovation and new product design that can satisfy the need and improve the living standard of poor households. Moreover, NRB should formulate well-functioning and realistic policies in order to enhance the contribution of microfinance industry towards poverty alleviation.