

MANAGEMENT ACCOUNTING PRACTICES IN
AUTOMOBILE DEALERS OF NEPAL

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RECOMMENDATION

This is to certify that the thesis

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Management Accounting Practices in Automobile Dealers of Nepal

has been prepared as approved by this department in the prescribed format of faculty of management. This thesis is forwarded for evaluation.

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DECLARATION

I hereby declare that the work done in this thesis entitled "Management Accounting Practices in Automobiles Dealers of Nepal" submitted to Saptagandaki Multiple Campus, Faculty of Management, Tribhuvan University is my original work. It is done in the form of partial fulfillments of the requirement of the degree of Master of Business studies (M.B.S.) under the supervision of Mr. Narendra Kandel, Lecturer of Saptagandaki Multiple Campus.

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LIST OF ABBREVIATIONS

A/c	=	Account
ARR	=	Average Rate of Return
B.S	=	Bikram Sambat
BEP	=	Break Even Point
CFAT	=	Cash Flow After Tax
CIF	=	Cost Insurance and Freight
CM	=	Contribution Margin
CMPU	=	Contribution Margin Per Unit
CVP	=	Cost Volume Profit
EOQ	=	Economic Order Quantity
FC	=	Fixed Cost
FDI	=	Foreign Direct Investment
FY	=	Fiscal Year
i.e.	=	That is
IRR	=	Internal Rate of Return
JIT	=	Just In Time
Ltd	=	Limited
Mgmt.	=	Management
NADA	=	Nepal Automobile Dealers Association
NPV	=	Net Present Value
P/L	=	Profit and Loss Account
PBP	=	Pay Back Period
PC	=	Passenger Car
PCC	=	Pollution Control Cost
PV	=	Present Value
R & D	=	Research and Development
Rs.	=	Rupees
S. No.	=	Serial Number
SPPU	=	Selling Price Per Unit
T.U.	=	Tribhuvan University
VC	=	Variable Cost
VCPU	=	Variable Cost per Unit
ZBB	=	Zero Based Budgeting

CHAPTER ONE

INTRODUCTION

1.1 Background of the Study

Management Accounting is the presentations of accounting information to formulate the policies to be adopted by the management and assists its day to day activities. It helps the management to perform all its functions including planning, organizing, staffing, directing and controlling. It presents to management accounting information in the form of processed data, which it collects from financial accounting.

A business enterprise today operates in dynamic environment which includes many new issues of management problem. Quality production, research and development, product diversification, market enhancement and cutthroat competition forces the narrow margin of profit for any organization. Due to complex environment, management has to carry out its basic function of cost minimizations and maximization of profit in an atmosphere of uncertainty. The old technique of management is no longer considered dependable on the situation in which the modern management has realized that a slight error in the policy management may mean either losing a business opportunities or going out of competition. A second chance may not come or if it does, it may be costly or risky. Management can achieve this by using management accounting. Any accounting, which renders valuable information to help management, may be called management accounting. It is the form of accounting, which enables a business to be conducted more efficiently. It is mainly emphasizing to present the accounting information in proper way before the management and such accounting information being placed in a way as to assists management in its operations and functions.

Management accounting is the process of identifying, measuring, analyzing, interpreting and communicating information for searching the goals of the company. Managerial accounting is the part is the part of the management process and Management accounting are the strategic partner in company management team.

Management accounting concepts emerged because of the complexity that exists in today's business decision making process. Its main theme is to simplify the planning

and decision making process and provide support to achieve better organizational outcomes.

Thus, management accounting is helpful not only to commercial institution, business and corporate houses but also to the civil services in term of controlling cost, forecasting expenses and helping to increase the overall productivity.

1.2 Statement of the Problem

Automobile business is giving direct and indirect employment for more than two lakh people and contribution in range of 18%-20% contribution to government tax revenue (NADA Auto News). So, it is really important sector of Nepalese economy. Spare parts and after sales services are more important in automobile business. Only selling the vehicles is not enough. So, they also have to manage after sale services properly. Managing this entire thing has posed problem to the vehicle dealers. The management should use management accounting tools to analyze the problem and make amicable decision.

The research question arises whether the Nepalese vehicle dealers are practicing management accounting or not. Are the dealers using the management accounting as a tool of management?

This research is focused on following research questions.

1. Whether Nepalese Vehicle dealers are practicing management accounting tools or not?
2. Which of the Management Accounting tools are mostly employed by them?
3. What are the major problems in adopting the management accounting tools?

1.3 Objectives of the Study

The main objective of the study is to examine the pattern of management accounting practiced by the selected vehicle dealers of Nepal. The other objectives can be listed in following ways:

1. To analyze the management accounting practices in selected dealers.
2. To show the effective use of Management Accounting Tools in the vehicle dealer's business regarding planning, controlling and decision making.
3. To examine the growth of automobiles in Nepal.

1.4 Significance of the Study

Highly competitive and changing environment of automobile business has posed serious problems to management. So management Accounting should be practiced in Planning and controlling of the automobile business. This study may be important in following grounds:

1. It will help to know the position of Management Accounting currently practiced by Nepalese Vehicles Dealers.
2. It will help to find out problems and solve the problems pertaining to use of management accounting tools.

1.5 Limitation of the Study

This study is concerned with light vehicle (passenger car) dealers. Therefore, it does not include two wheelers dealers and heavy vehicle dealers. In many cases same vehicle dealers are dealing both light and heavy vehicle. Such dealers come under this study as it is impossible to differentiate the management accounting used by such dealer for two products separately. The study was made on the five dealers. The study is not free from the following limitations.

1. It studies on Management Accounting tools only.
2. It does not consider the economic factors, human factors and other factors.
3. This study focuses on small car only therefore it does not include two wheeler dealers and other heavy vehicle dealers.
4. It does not study all the vehicle dealers of Nepal. The study will be focused on the following five dealers:
 - I) Arun Intercontinental Traders, Jhamsikhel, Kathmandu
 - II) AVCO International Private Limited, Gairidhara, Kathmandu
 - III) United Traders Syndicate Private Limited, Tinkune, Kathmandu
 - IV) Continental Trading Enterprises Pvt. Ltd. Tinkune, Kathmandu
 - V) Sipradi Trading Pvt. Ltd. Naya Naikap, Kathmandu
5. As the study focuses on four wheeler dealers, finding drawn may or may not be appropriate for two wheeler dealers and other heavy vehicle dealers.

1.6 Organization of the Study

The study has been divided into five chapters.

Chapter One	:	Introduction
Chapter Two	:	Review of Literature
Chapter Three	:	Research Methodology
Chapter Four	:	Presentation and Analysis of Data
Chapter Five	:	Summary, Conclusion and Recommendation

Chapter one deals introduction part which includes general background, statement of problems, objectives of the study, research questions, significance of the study, limitation of the study and organization of the study.

Chapter two is the literature review which includes theoretical aspect of management accounting and review of management accounting tools. This chapter also includes review of previous research conducted on management accounting practices. Finally it specifies the major findings of previous research and difference between the previous and this research.

Chapter three is about research methodology which specifies and gives glimpse of sampling, data collection procedure and statistical tools used in this research.

Chapter four is data presentation and analysis part. The collected data were presented in tabular form and analyzed in this part. This chapter includes major findings of this research.

Finally, the fifth chapter includes summary, conclusion and recommendations.

CHAPTER TWO

REVIEW OF LITERATURE

2.1 Concept of Management Accounting

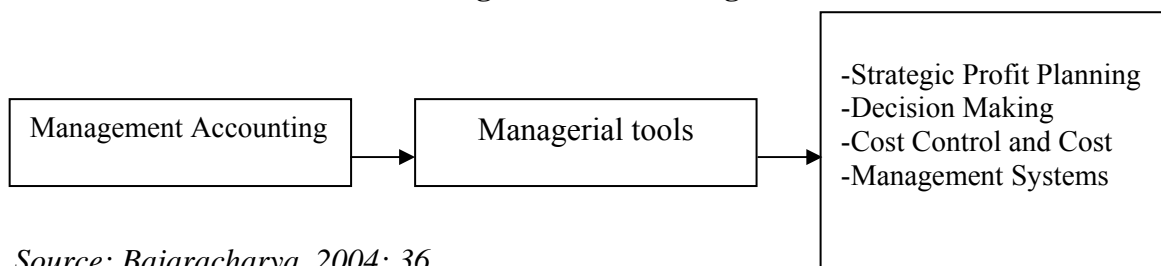
The accounting system which assists management in carrying out its function more efficiently may be termed as management accounting. The redesigning of accounting in such a way as to assist management in creation of policy and day to day operation of undertaking is management accounting. (Dangol, 2010: 245)

Management accounting the process of identification, measurement, accumulation, analysis, preparation, interpretation and communication of information used by management to plan, evaluate and control within an entity and to assure appropriate use of and accountability for its resources. Management accounting also comprises the preparation of financial reports for non-management groups such as shareholders, creditors, regulatory agencies and tax authorities. (CIMA, 2012)

Managerial Accounting is the process of identifying, measuring, analyzing, interpreting and communication information for searching the goals of the company. Managerial accounting is an integral part of the management process and managerial accountants are important strategic partners in the company's management team. (Hilton, 2008: 154)

Figure No. 2.1

Management Accounting



Source: Bajaracharya, 2004: 36

Managerial accounting activities include collecting, classifying, processing, analyzing and reporting information to manager for effective management and long term planning. Managerial accounting emphasized two aspects;

1. Presenting the accounting information in proper way before the management.

2. Such accounting information being placed in such way as to assist management in its operation and functions. (Bajaracharya, & et.al, 2004:31).

Finally management accounting is a tool in the hand of management to lead their organization in this multi-faceted and dynamic world.

2.2 Review of Management Account Tools

Management accounting performs broad functions from collecting data to interpret the data for management. Various internal information (Capacity available, current capacity utilization, cost structure, past results etc) and external information (competitors' position, social-political movements, market characteristics, globalization etc) are needed to procure and store. Management accounting is a system which collects, stores, retrieves, modifies, analyzes, interprets and provides concise information/data covering entire filed of business for the management. Thus management accounting helps management in planning, controlling and decision making. Management accounting tools have wide application for all kind of manufacturing and trading, small and large business.

2.2.1 Capital Budgeting

Capital budgeting is an important managerial tool. One duty of financial manager is to choose investments with satisfactory cash flows and rates of return. Therefore, a financial manager must be able to decide whether an investment is worth undertaking and be able to choose intelligently between two or more alternatives. To do this, a sound procedure to evaluate, compare, and select projects is needed. This procedure is called capital budgeting. Capital budgeting is investment decision-making as to whether a project is worth undertaking or not. Capital budgeting is basically concerned with the justification of capital expenditures. It may be decision regarding replacement, expansion diversification etc. Characteristics of capital budgeting is as follows:

- i. Long term investment
- ii. Bulk amount of investment
- iii. Effect of time value of money
- iv. Risk and uncertainty

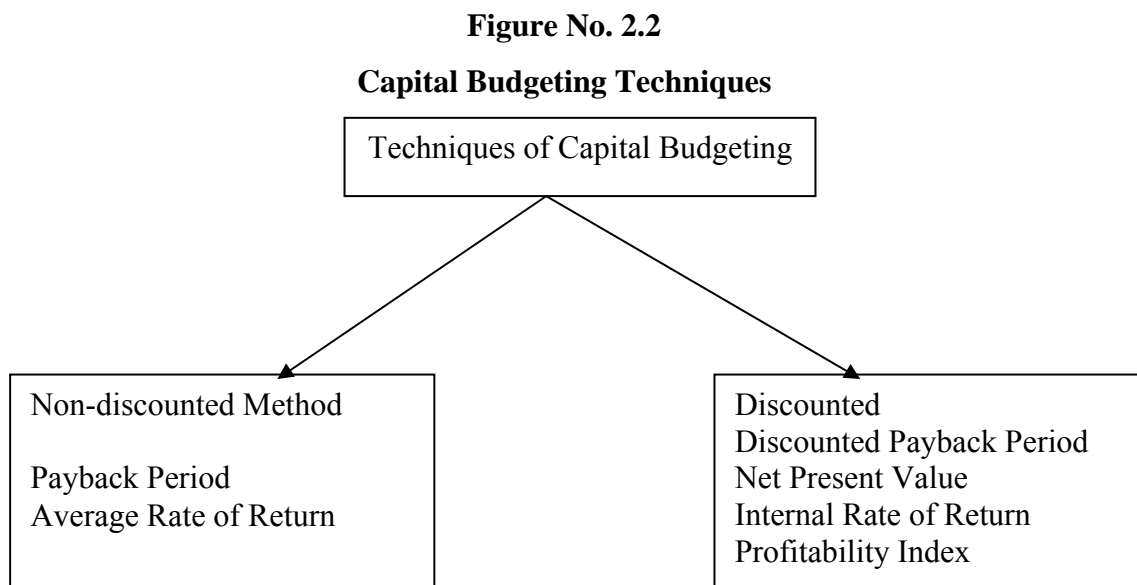
“Capital budgeting is of paramount importance as a framework of future development, and as major determinant of efficiency and competitive of power of a firm. It relates to fixed or long term assets, which are defined as assets that are in

operation and yield returns over a period of time. It, therefore, involves a current outlay in return for a series of anticipated future benefits. (Khan and Jain, 2003)

Procedure of Capital budgeting are

- i. Estimating the project's net cash flows
- ii. Measurement of benefit of the investment
- iii. Evaluation of risk associated with the investment

There are various techniques of capital budgeting. These techniques can be categorized into two categories via, non-discounted and discounted method.



Source: Khan & Jain, 2003:115

A) Non discounted Cash Flow Method

This is unsophisticated and traditional method. These techniques do not consider the time value of money while evaluating the projects. Payback period (PBP) and Average rate of return (ARR) fall under this category.

i) Payback Period (PBP)

The payback period is the number of year required to recover the initial investment. It does not consider the inflows after the payback period. The projects having short payback period are desirable.

In case of even cash flows

$$\text{Payback Period} = \frac{\text{Initial Outlay}}{\text{Constant Annual Cash flows}}$$

In case of uneven cash flows

$$\text{Payback Period} = \text{Minimum Year} + \frac{\text{Amount to be Recovered}}{\text{Cashflow During the Year}}$$

Where Amount to be recovered = Investment - Minimum year's cumulative cash flow

advantages of payback period

- i. Use of Cash flow
- ii. Easy to calculate and understand
- iii. Emphasizes liquidity

Disadvantages of Payback period

- i. Ignore the time value of money
- ii. Ignores cash flows occurring after the pay pack period
- iii. Not a measure of profitability

ii) Average Rate of Return (ARR)

It is also called the accounting rate of return. It is based on the average rate of return after tax over-initial outlay. Higher rate of return is preferable. It is computed as follows:

$$\text{Accounting Rate of Return} = \frac{\text{Average Net Income after Tax}}{\text{Average Initial Outlay}} \times 100$$

If ARR is more than minimum acceptable rate of return the investment decision is done. Otherwise the project is rejected. ARR doesn't consider the timing of the cash flows and time value of money. So it may give unsatisfactory internal rate of return. That's why it is not used so frequently.

Advantage of Average Rate of Return

- i. It is simple to understand and use
- ii. It can be easily calculated with the help of accounting data
- iii. It uses the entire streams of cash flows

Disadvantage of Average Rate of Return

- i. It uses only accounting profit
- ii. It ignores the time value of money
- iii. It ignores the length of projects lives
- iv. It ignores reinvestment of the profit

B) Discounted Cash Flow Method

Unlike traditional method, discounted cash flow method considers the time value of money, so it is regarded as superior.

i) Net Present Value (NPV)

It is widely used method. It is present value of future returns discounted at the firm's cost of capital, minus the cost of investment. This method requires the determination of three items of for a project.

- i. Initial cash outflow
- ii. Future net cash inflow and
- iii. Minimum required rate of return

Mathematically,

$$\begin{aligned} NPV &= \frac{CF_1}{(1+k)^1} + \frac{CF_2}{(1+k)^2} + \dots + \frac{CF_n}{(1+k)^n} - I_0 = \sum_{t=1}^n \frac{CF_t}{(1+k)^t} - I_0 \\ &= (\text{Present value of future cash flows}) - \text{Initial outlay} \\ &= \text{Annual CFAT} \times PVIFA_{K\%,n} - NCO \end{aligned}$$

Decision

If NPV is positive ($NPV > 0$) the projected should be accepted. In case of mutually exclusive projects higher NPV is preferable.

Advantages

- Use of cash flow
- Considers the time value of money
- Consistent with goal of shareholder wealth maximization

Disadvantages

- Sensitive to discount rates
- Complicated

ii) Profitability Index (PI)

Profitability index is also called benefit-cost ratio. It is the ratio of the present value of the future cash flows to initial outlay.

$$\text{Profitability Index} = \frac{\text{Present Value of the Cash Inflow (TPV)}}{\text{Present Value of Cash Outflow (NCO)}}$$

Disadvantages of Profitability Index

Not easy to determine discount rate

Ranking may be different with different discount rate

iii) Internal Rate of Return (IRR)

The internal rate of return is usually the rate of return that a project earns. It is defined as the discount rate, which equates the aggregate Present Value (PV) of the net cash in flows (CFAT) with aggregate Present Value of the cash out flows of a project. In other words, it is that rate which gives the project net present value zero. The internal rate of return is determined on the basis of trial and error.

For Trial and Error method

PV inflows = PV investment costs

$$\frac{CF_1}{(1+IRR)^1} + \frac{CF_2}{(1+IRR)^2} + \frac{CF_3}{(1+IRR)^3} + \dots + \frac{CF_n}{(1+IRR)^n} - I_0 = 0$$

Or,

$$\sum_{t=1}^n \frac{CF_t}{(1+IRR)^t} - I_0 = 0$$

The project having IRR greater than required rate of return is preferable. In case of mutually exclusive projects the project with higher IRR should be accepted.

Advantage of Internal Rate of Return

- i. Use of cash flow
- ii. Recognized the time value
- iii. Consistent with the firm's goal of shareholder wealth maximization

Disadvantages of Internal Rate of Return

- i. Possibility of multiple IRRs
- ii. Can involve tedious calculations

2.2.2 Cost segregation into Fixed and Variable

Cost means monetary measure of the sources sacrificed/foregone for a particular purpose. In other words payment of money/money worth to get something is the cost. "Different cost for different purposes", in organization there may be various types of cost. These costs should be accumulated and classified, analyzed and grouped and controlled. So that the cost and unit cost can easily be determined. Beside this, cost

should be controlled. Which need behavior identification? It helps to conduct special analysis for planning controlling and decision making.

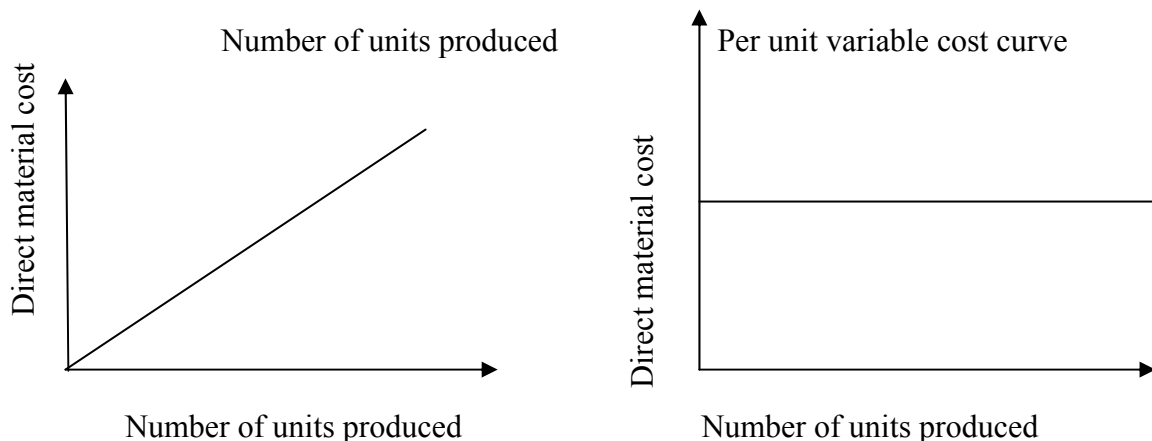
On the basis of behavior cost can be categorized into the three categories, namely:

- 1) Variable cost
- 2) Fixed cost and
- 3) Step variable cost
- 4) Semi Variable Cost

1) Variable cost

"Variable cost are the costs that tend to vary in direct proportion and same direction to change in production activity, sales activities or same other measures of volume/cost driver. The costs of these inputs increase/decrease in proportion to increase/. Decrease in volume or cost driver." (Hongren , Foster and Datar)

Figure No. 2.3
Variable Cost



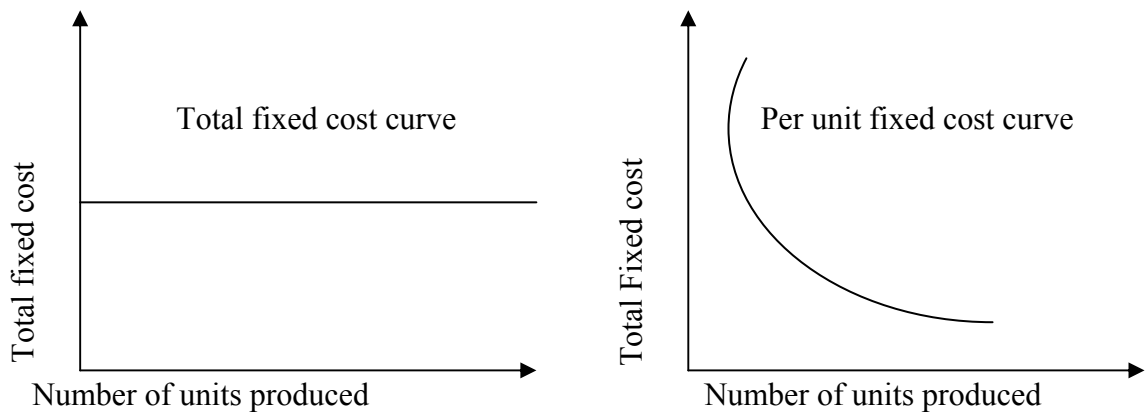
Source: Khan & Jain, 2003

Such type of cost increase as the production/activity increase and decreases when production/activity volume is decreased in same proportion and direction. But per unit cost will be fixed as shown in the figure. Direct material/spare parts in workshop, commission of sales are few examples of variable costs.

2) Fixed Cost

If any cost remains constant in total at any activity level of activity within the relevant range, it is called fixed cost. It does not show affinity with activity level, as time passes these cost are accrued. Like administrative expenses, salary, interest etc, whatever is the sales volume it would be constant.

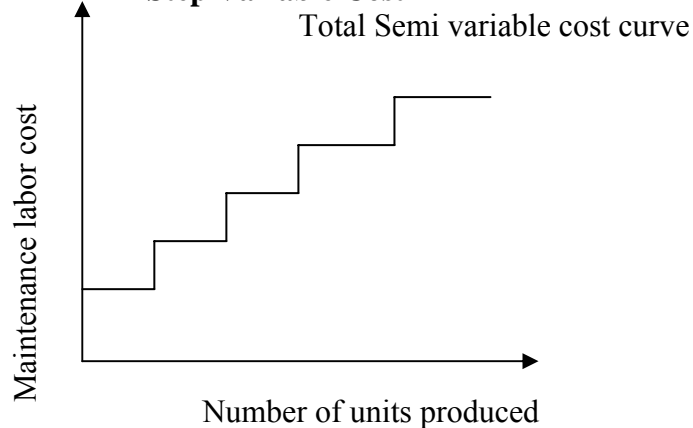
**Figure No. 2.4
Fixed Cost**



Source: Kahn and Jain, 2003

3) Step Variable Cost

**Figure No. 2.5
Step Variable Cost**



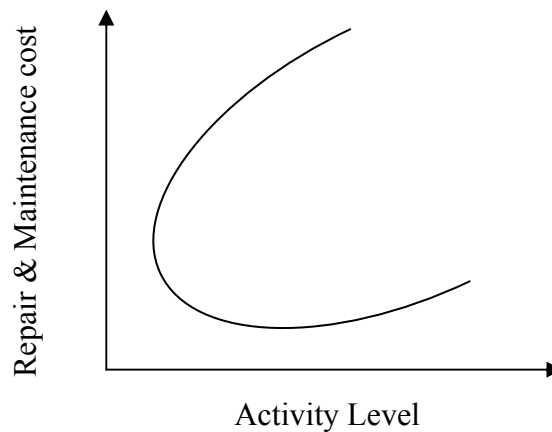
Source: Kahn and Jain, 2003

It will be constant to certain level of activity then will changed and again will be constant and so on as shown in figure. Indirect lab our cost can be taken as the example of step fixed cost. It is also called moving fixed cost.

4) Semi-variable Cost

It is also known as mixed cost as it is hybrid cost consisting of both variable and fixed cost. So, neither it is perfectly variable nor absolutely fixed with respects to volume of activates. It is not fixed in both total and per unit, like repair and maintenance cost.

Figure No. 2.6
Semi Variable Cost Curve



Source: Kahn and Jain, 2003

Such type of cost should be separated into variable and fixed cost for various decision making purpose. It helps in pricing, flexible budget making, cost-volume profit (CVP) analysis, alternative decision making. Cost estimation and segregation plays important role in planning and decision making. The term 'cost' plays vital role not only in cost accounting rather it is equally important in planning and decision making. Estimating, control and cost management is base for making profit. It has wide application, of them some are:

- i. Product cost determination
- ii. Cost volume profit analysis
- iii. budgeting
- iv. Cost control
- v. Price determination
- vi. Bidding for contracts and special offer
- vii. Make of buy decision
- viii. Further processing decision

Methods for Cost Segregation are as follows:

A) High and Low Method

In this non sophisticated method, difference in cost of two activity level (high and low) with in relevant range is taken into consideration. In the words of Jain and Narang, "As the name suggest, this method considers two levels of activity to split cost. It considers the out put at different levels i.e. high or low point is compared with

the amount of expenses incurred at these different periods.' These data is taken from old rescores of organization.

$$\text{Variable cost per unit (VCPU)} = \frac{\text{Cost at higher level} - \text{Cost at the lowest level}}{\text{Output at highest level} - \text{Output at the lowest level}}$$

$$\text{Fixed cost per period} = \text{Total Cost} - (\text{VCPU} \times \text{Output})$$

$$Y = \text{FC} + \text{VCPU} \times \text{Units}$$

Where,

Y = Mixed cost

FC = Fixed cost, and

VCPU = Unit Variable Cost

This Method is Simple to use. However as it considers only two points, it may lead wrong conclusion. Only two points are not enough to define the complete cost behavior.

B) Regression Analysis/Least square methods

This method assumes linear relationship between dependent and independent variables. Cost depend on level of activates. As level of activities increases cost also increases. Regression analysis further assumes the magnitude of change is same. It provides best-fitting straight line eliminating judgmental estimate at all. It is a statistical method. It determines regression by minimizing the sum of the squares of the veridical distances between the actual Y values and the predicted values of Y.

$$Y = a + bX$$

$$\text{Slope of the regression line: } b = \frac{n(\sum XY) - (\sum X)(\sum Y)}{n(\sum X^2) - (\sum X)^2}$$

$$\text{Y-axis intercepts: } a = \frac{\sum Y}{n} - b \frac{\sum x}{n}$$

Where,

X is a value of the independent variable

Y is a value the dependent variable

N is the number of items in the sample

$\sum x$ is the X variable summed

$\sum Y$ is the Y variable summed

$\sum x^2$ is the X variable squared and the squares summed

$(\sum X)^2$ is the X variable summed and the sum squared

$\sum y^2$ is the Y variable squared and the squares summed

$(\sum Y)^2$ is the Y variable summed and the sum squared

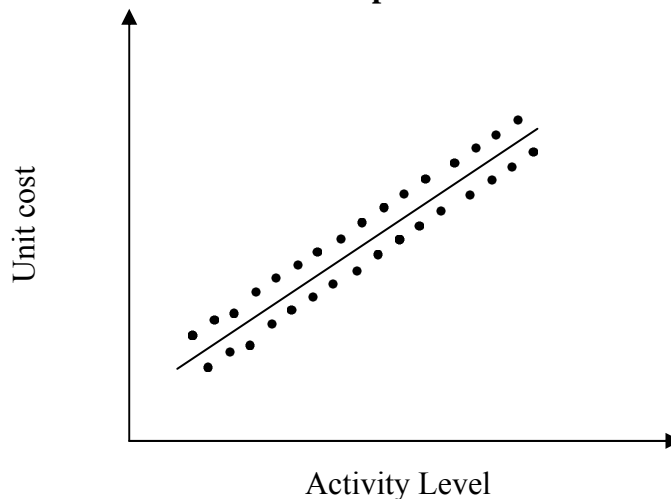
$\sum XY$ is the sum of the products of X and Y

It is more accurate than high low point method. It reduces the error. But it is complicated and time consuming. The reliability depends on the degree to which the independent variable (Activity measure) can explain the change in the dependent variable.

C) Graphical method/Visual fit method

Figure No. 2.7

Graphical Method



Source: Kahn and Jain, 2003

The figure shows graphical method of cost segregation. This is a simple method which uses scatter diagram. Costs of different activities are plotted then line is drawn in judgmental basis. It's subjective and results may be different with different people and estimates.

D) Average Method

In this method simple average is done to segregate variable and fixed cost. Although it is quite simple method, it does not give accurate results. So it is rarely used.

E) Accounting estimate method

It is also a kind of judgmental method. Department manager and accounting personnel analyze each item of cost ledger and segregate them into variable and fixed cost. To

segregate the miss cost, they will arrive at certain agree percentage, which will best describe the cost behavior judgmentally.

F) Engineering Method

It is the new and sophisticated method, detailed analysis of work methods are done. Standard input and standard costs are determined, time and motion study is carried out then cost behavior is found out. With detailed study cost pattern for various activity level are determined. It is highly accurate method but time consuming and expensive.

2.2.3 Tax Effect Analysis

In the words of Seligman tax is “compulsory contribution from a person to the government to defray expense incurred in the common interest of all without reference to special benefit conferred. “In simple language tax is a liability to pay an amount to the state. This tax is unavoidable contribution to government. Tax plays crucial role in planning and decision making. So it should be planned and managed properly. Tax planning is done to minimize tax burden and maximize the profit. Managers have to consider tax factor while planning business activity.

For the purpose of enhancing the investment environment in a country, the government provides different types of facilities to the business organizations. Such facilities include reduction in tax rate, providing tax holiday, investment allowance, depreciation facility etc, tax planning means the use of all these facilities given by the government to reduce the tax liability. (Kandel, 2003:151)

Tax planning is scientific, economic, legal and ethical planning activity to use various incentives concessions allowance, rebate etc. It has wide scope, the relevant aspects are:

Long term

- Selection Of business
- Selection of product
- Selection of location
- Selection of sources of capital
- Size of business

Short tem

- Acquisition of Fix assets
- Repair and maintenance
- Pollution Control Cost (PCC)
- Research and development (R & D)

Stock valuation

Lease or buy

Analysis of tax effect provides various benefits for organization they can be summarized as follows

Saves tax and increases profitability

Avoids unnecessary worries, tensions and administrative hassles

Helps in analysis of risk

Enhance competitive abilities etc.

2.2.4 Standard Costing

It is management accounting tool for management control. Control is an important function of management. With control, objective of organization can not be achieved. For control actual performance should be compared with predetermined costs/level of performance. Then deviation should be found out and corrective action should be taken on time.

Standard cost for a given job is the predetermined cost to complete the job as per specifications. Standard costing is a system before starting the production and then comparing this with the actual costs of the job after completing the production. The difference between the predetermined or standard costs and the actual costs is termed 'the variance.' (Bajaracharya & et al, 2004:495)

Application of standard costing

i. Budgeting

Budgeting is numerical expression of action. The budget is prepared with detailed analysis of every activity. Direct lab our, direct material and manufacturing expenses are the main components of budget. To set budget standard costing provides bases.

ii. Economic Decision

Standard costing provides appropriate standard for each activity, which helps in making decision regarding special offer, further processing etc.

iii. Pricing Decision

Vehicle dealers have to set price for their vehicle, spare and services. Standard costing gives data about these products. Actual outcomes are compared with estimated so it helps in fixing prices for their product

iv. Cost control

To control is compare the actual output with standard one, find deviation and take corrective action promptly. Standard costing measures the deviation,

search the reasons and take corrective action to keep the outcome within acceptable limit.

2.2.5 Break even Analysis/Cost Volume Profit Analysis

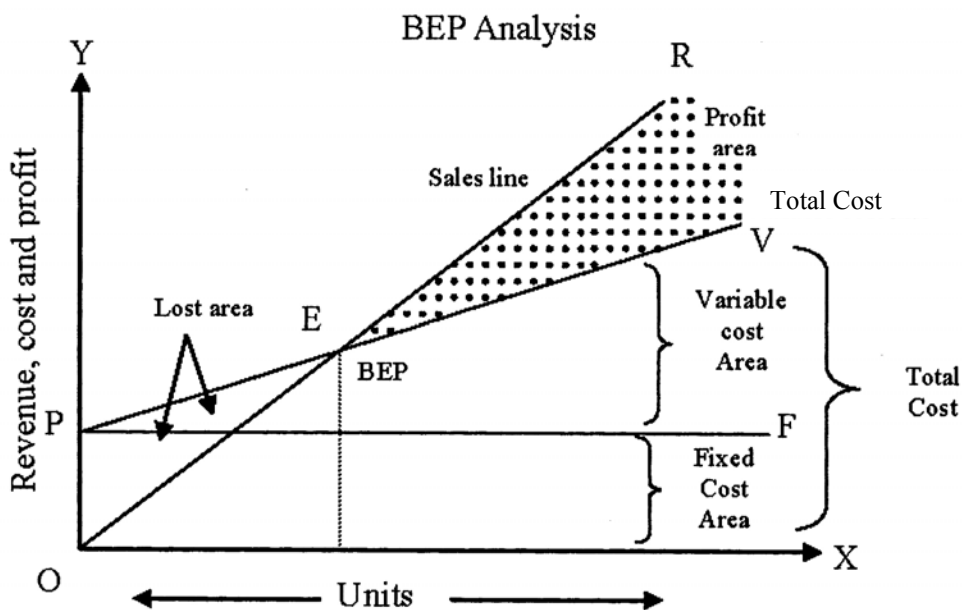
Cost volume profit is a supplementary tool of profit planning, which studies revenue/cost with respect to the sales. In the words of Drury, "cost volume profit analysis is a systematic method of examining the relationship between changes in activity (i.e. output) and changes in total sales revenue expenses and net profit. As a model of these relationship cost volume analyzes, simplifies the real world conditions that a firm will face. First of all 'no loss no profit' situation is found then, on the basis of the corner stone further profit planning is done. CVP analysis studies important variable such as selling price, sales volume, expense and tax. These variables have unique relation for different organization. Cost volume profit analysis is in immensely helpful for developing alternative strategies in sales planning and the cost estimation

Since, fixed cost remain constant within relevant range, the fixed cost curve is parallel of 'OX' axis. Variable costs slope upward form the origin to right but the slope depends on variable cost ratio.

In this figure, 'OX' axis measures the units where as 'OY' axis measures revenue cost and profit. Here,

- PF is the total fixed cost curve
- PV is the total variable cost curve
- and or is the total revenue curve

Figure No. 2.8



Source: Bajracharya, 2004; 215

Here, the revenue curve intersects the total cost curve point E. this point is called break even point. At this point, the total revenue equals the total cost. The graph states that if the company can reach the point of the BEP it can generate sufficient revenues to cover all of its operating expenses.

Approaches to CVP and BEP

The cost-volume profit relationships and the break-even point can be analyzed through different approaches. Mainly, the break-even-point and other required cost-volume profit relationships could be explained through different methods.

- 1) Variable income statement method
- 2) Contribution Margin Method
- 3) Mathematical Formula Method
- 4) Graphical Method

1) Variable Income Statement Method

	Sales in unit	XXX
	Sales Revenue	XXX
Less: -	Variable Cost of Goods Sold	XXX
	Contribution Margin	XXX
Less: -	Fixed Cost	XXX
	Net Income before Tax	XXX

2) Contribution Margin Method

Contribution Margin reflects the revenue remaining after covering all variable costs. Contribution Margin is the excess of sales revenue over variable costs. So, contribution margin means how much is left from sales revenue, after covering variable expenses that are contributed toward the covering of fixed expenses and then toward profit for the period.

Total Contribution Margin= Total Sales Revenue - Total Variable Cost

$$CMPU = SPPU - VCPU$$

Contribution Margin Ratio is equal to contribution margin divided by revenue. It can be calculated by using either per unit or total revenue minus total variable cost information as follows:

$$\text{Sales Revenue} = \frac{\text{Sales Revenue} - \text{Variable Cost}}{\text{Sales Revenue}}$$

$$C/M \text{ Ratio} = \frac{SPPU - VCPU}{SPPU}$$

$$C/M \text{ Ratio} = 1 - \frac{\text{Variable cost}}{\text{Sales Revenue}}$$

Using this contribution margin, the sales volume for the desired profit can be ascertained. If requirement is certain profit, the following formula can ascertain the required sales volume.

$$\text{Required sales in unit for desired profit} = \frac{\text{Fixed cost} + \text{Desired profit}}{\text{Contribution margin per unit}}$$

If requirement is to compute the sales volume in rupees, following formula is applied:

$$\text{Required sales in Rs. for desired profit} = \frac{\text{Fixed cost} + \text{Desired profit}}{\text{CM Ratio}}$$

Again, if requirement is to find out the sales volume for certain level of profit after deducting tax amount, the formula can be expressed as

$$\text{Required sales in Rs. for desired profit} = \frac{\text{Fixed cost} + \frac{\text{Desired profit}}{1 - \text{tax}}}{\text{Contribution Margin Per Unit}}$$

Again, formula for the required sales in rupees for the desired profit after tax can expressed as

$$\text{Required sales in Rs. for desired profit} = \frac{\text{Fixed cost} + \frac{\text{Desired profit}}{1 - \text{tax}}}{\text{CM Ratio}}$$

3) Mathematical Formula Method

This is the most widely practiced approach to the breakeven point and cost volume profit analysis. The formula uses an algebraic equation to calculate the break even point.

$$\text{Sales Volume} = \text{FC} + \text{VC} + \text{Profit}$$

Where,

$$\text{FC} = \text{Total Fixed Cost,}$$

$$\text{VC} = \text{Total Variable Cost}$$

This equation can also be presented in the form of

$$SPPU \times Q = \text{FC} + VCPU \times Q + \text{Profit}$$

Where,

$$SPPU = \text{Selling price per Unit}$$

$$VCPU = \text{Variable cost per unit}$$

Q = Quantity (Sales Unit)

For the Break Even sales volume

$$\text{BE sales volume} = \text{FC} + \text{VCP} \times \text{Q}$$

$$\text{BEP (Units)} = \frac{\text{Fixed Cost}}{\text{CMPU}}$$

$$\text{BEP (Rs.)} = \frac{\text{Fixed Cost}}{\text{CM Ratio}}$$

4) Graphical Method

A break even chart is used to graphically depict the relationships among revenues, variable costs, fixed costs, and profit (or losses). Then no profit/no loss point (the break even point) is located at the point where the total cost and total revenue lines cross. Below this point, the firm incurs losses and above this point, the firm earns profit.

2.2.6 Ratio Analysis/Financial Statement Analysis

Simply Ratio means an expression of quantitative relationship between two numbers. This ratio gives more than quantitative information if they are properly interpreted. Ratio analysis is a widely used technique to evaluate the financial position and performance of a business. The term ratio refers to the numerical or quantitative relationship between two variables. It gives a meaningful technique of measuring and evaluating financial performance of a business with relevant industry firm average or specific standards such as past ratios of the same firm. It is a powerful tool of financial analysis. For the purpose of ratio analysis following two types of tools are used

a) Trend Analysis

It is comparison of present ratio with past and future ratio of the company

b) Comparison with Others

It is comparison of ratio of firm with those of similar firms or with industry average at the same point in time.

The objectives of ratios analysis are as follows:

1. The main objective of ratio analysis is to analyze the firm's relative strength and weakness.
2. It evaluates the financial condition and performance of the firm.
3. It paves way for useful interpretation of financial statements.

4. It helps in suggesting corrective measures for the betterment of the firm.

Advantages of the Ratio Analysis

The importance of ratio analysis is the fact that it presents facts on a comparative basis the following are some of the advantages of ratio analysis:

1. Ratio analysis provides an integrated view of the overall profitability of the firm, which the management constantly concerned.
2. It enables to analyze the ability of the firm to meet its short term as well as long term obligations.
3. Helps in planning, forecasting the performance of the firm over a period of time. When the ratios are compared, it indicates success or failure in future.
4. Facilitates for inter-firm comparison,. A inter firm comparison would demonstrate the firms position vis-à-vis its competitors. If the results are at variance either with the industry standard or with those of the competitors, the firm can seek to identify the probable reasons or in that light, take remedial measures.
5. Facilitates trend analysis. The advantages of trend analysis of ratios, lies in the fact the analyst can know the direction of movement that is whether the movement is favorable, or unfavorable, when compared over the years.
6. Another dimension of the usefulness of ratio analysis is from the view point of the management. It imparts light on the degree of efficiency in the management and utilization of its assets. The various activity ratios measure this kind of operational efficiency.

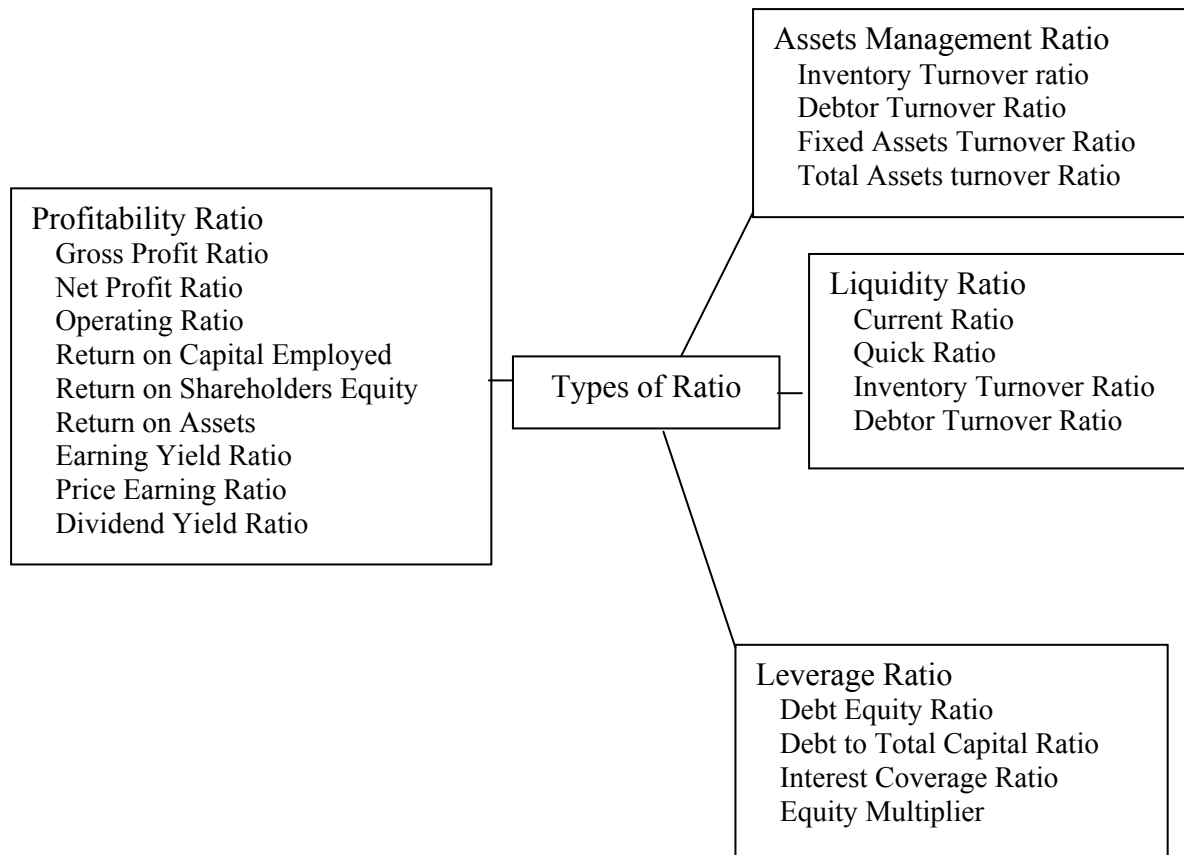
Types of Financial Ratios

There are various types of ratios that are used for different parties for different purposes. It can be calculated from the information given in the financial statements.

Generally, ratios are calculated from the financial statements by the parties' such as creditors, investors, financial institutions and management of the firm to know their field of interest.

Several ratios calculated from the accounting data can be grouped into various classes according to financial activates or functions to be evaluated.

Figure No. 2.9
Types of Financial Ratios



Source: Kahn and Jain, 2003

Limitation of the Ratio Analysis

It is already mention that the ratio analysis is a widely used tool of financial analysis, however it suffers from various limitation. Some of them are as follow:

a) Difficulty in Comparison

One serious limitation of ratio analysis arises out of difficulty associated with their comparisons to draw inferences. This may be due to following.

- i. Difference in the basis of inventory valuation.
- ii. Different depreciation method
- iii. Estimated working life of Assets, particularly of plan and equipments.
- iv. Treatment of extraordinary of income and expenditure and so on.

b) Impact of Inflation

The second major limitation of the ratio analysis as a tool of financial analysis is associated with the price level change. This, in fact, is weakness of the traditional financial statements, which are based on historical cost.

c) Conceptual Diversity

The differences in the definitions of items in the balance and profit and loss statements make the interpretation of the ratios difficult.

d) Short-term Changes

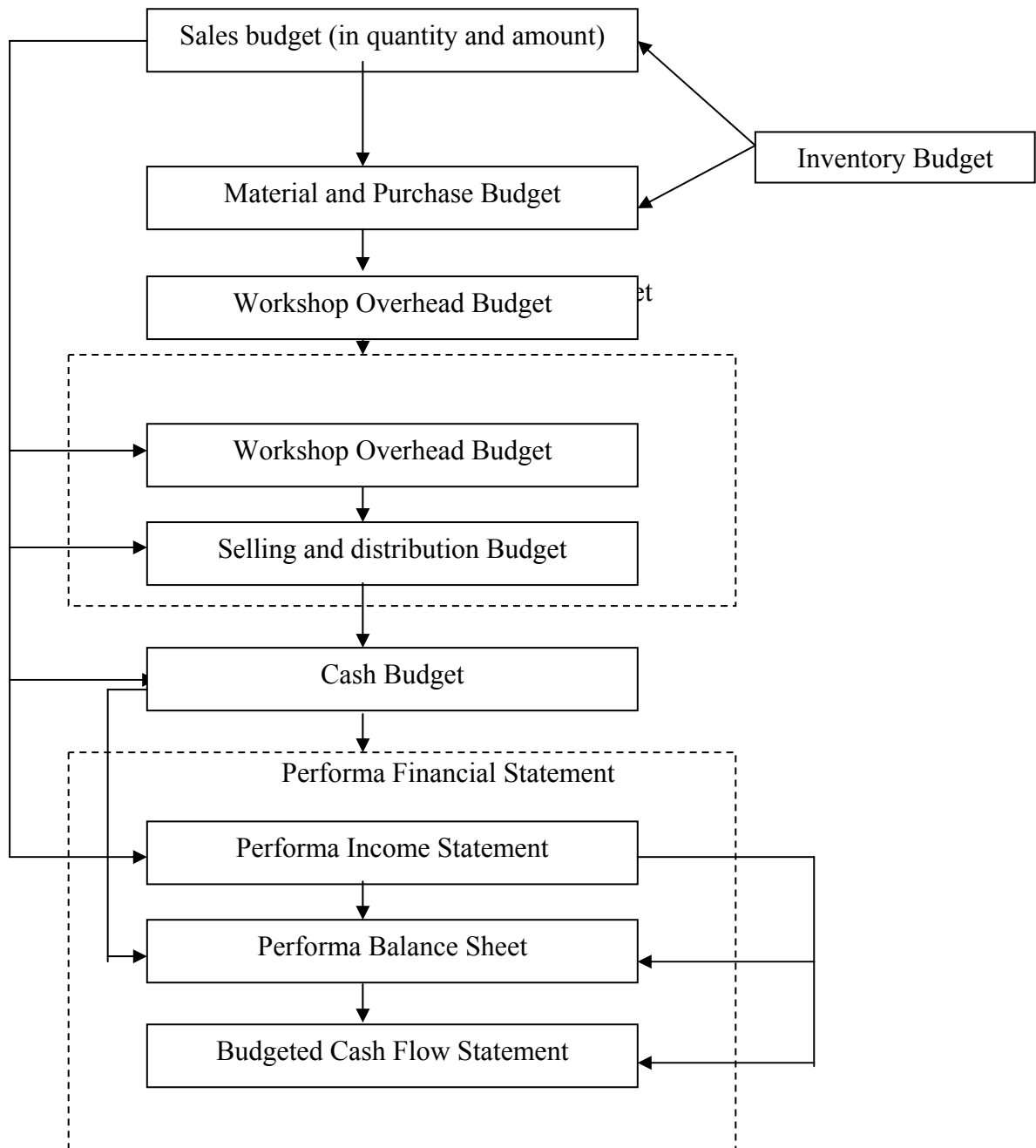
The ratios calculated at a point of time are less informative and defective as it suffers from short-term-changes.

2.2.7 Master Budgeting

A budget is a numerically expressed course of action/target for definite period, which shows both revenues and expenditure. It may be prepared for an organization as a whole or for sub units. Budgeting shows management's desire to allocate scarcest resources and priority for activity of future. The master budget is compilation of all functional budgets. It includes from sales budgeted to operational budget and financial statement.

The main aim of budgeting is to present the future forecasting, numerically expressed in advance of commencing operation, stating what and how things are done. It covers a definite period of time, usually one year. Budgeting is an artistic work as well, in which numerical plans are presented in well structured. Budgets, basically forecasted financial statements-formal expressions of managerial plans that encompass all phases of operations including sales, purchasing manpower and financing. (Bajaracharya & et al, 2004:346)

Figure No. 2.10
Master Budgeting



Source: Bajracharya, 2004: 119

A) Sales Budget

Sales budget is starting point. On the basis of this budget other budgets are developed. Sales budget is prepared both in units and amount. It is based on sales forecast, past sales trend, market situation and seasonal influences. These determinants should be analyzed properly to make realistic sales budget. Vehicle brand wise, segment wise,

region wise budget is prepared on the basis of sales forecast. Sales forecasting can be done through past trend analysis. Zero based budgeting (ZBB), market survey, judgmental analysis etc.

B) Material and Purchase Budget

In case of trading business, merchandise budget is prepared instead of production budget. After preparation of sales budget, material and purchase budget is prepared on the basis of the sales forecast; Material purchase solely depends on sales budget. Increase in sale of a particular brand of car; indefinitely increase the sales of spares parts of and services for this particular brand. This budget shows detailed budget by product, department and time.

$\text{Purchase} = \text{Sales} + \text{Desired ending inventory level} - \text{Opening inventory level}$

Purchase policy should be set for effective management and control of material various things should be considered while purchasing are as follows:

Carrying cost

It includes cost of storage, rent lightening, store staffing, handling, auditing, recording etc.

Ordering Cost

It includes all clerical and administrative cost of purchasing, accenting, transporting and receiving.

Lead time

It is time period arrive to ordered material

Reorder level

It is the reordering level, calculated considering minimum stock level, consumption rate etc.

$\text{Reorder level} = \text{Minimum level} + \text{Consumption during lead time}$

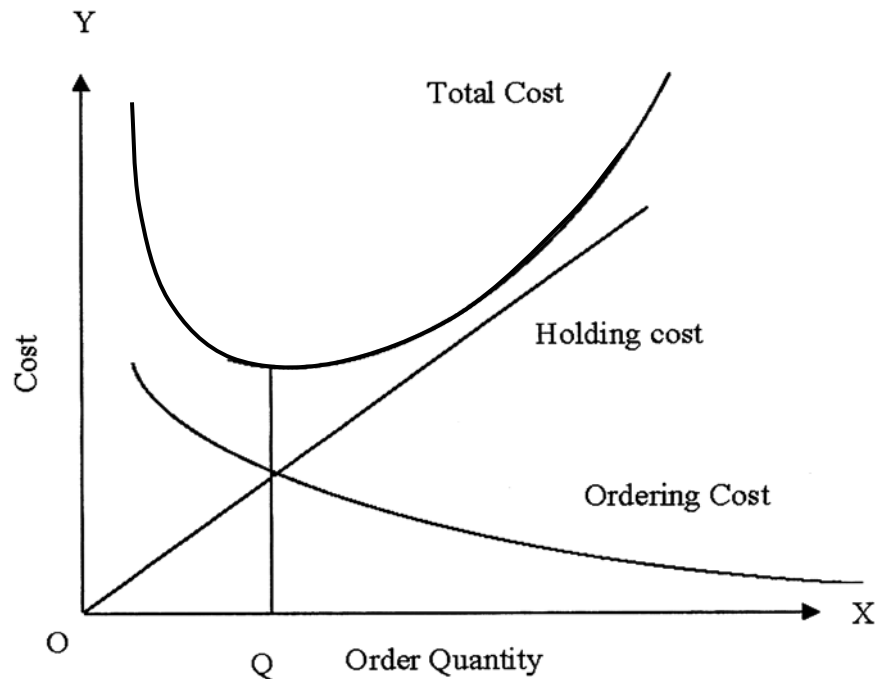
$= \text{Safety stock} + (\text{lead time} \times \text{daily consumption})$

i) Economic Order Quantity (EOQ)

How much to purchase, when to purchase is main problem in procurement. Economic order quantity can help on this regard. It equates cost of acquisition and cost of possession. In order words it minimizes the total inventory cost.

Figure No. 2.11

EOQ



Source: Bajracharya, 2004: 119

$$EOQ = \sqrt{\frac{2AO}{C}}$$

Where,

A= Annual Requirement

O= Average cost of placing an order

C= Annual carrying cost of carrying one unit in inventory

Total Inventory Cost = Ordering Cost + Total carrying cost - Discount

$$= (O \times A/\text{Order size}) + (C \times \text{Order size}/2) - \text{Discount}$$

ii) Just In Time (JIT) System

It is new emerging concept, to avoid loss and perfect control. In this philosophy purchase is made just when need. It is demand pull, Japanese philosophy of purchasing in small lots with frequent deliveries. In this method purchase is entirely customer's demand driven. Thus it minimizes minimizing the wastage (like waste of waiting, transportation, stocks, motion, processing itself, making defective etc) and inventory holding cost. But perfect anticipation of need and reliable sources of supply is must. Reliable and geographically near supplier should able to supply on time with

uniform quality. JIT, system works with perfect employee participation, industrial engineering, continuing, improvement, total quality control and small lot size.

Advantages of JIT system

- Reduces the amount of money tied up in inventories
- Reduces inventory holding cost
- Saves space as not required to maintain large inventories
- Makes possible to dictate quality problems timely
- Increases lab ours efficiency
- Minimizes the wastage

Limitation of JIT system

- Wrong estimation may lead the to misdirection
- Risk of not supplying on time
- Risk of not supplying quality materials
- Efficient inspection of supplies is needed

C) Workshop Overhead Budget

Vehicle dealer by nature of business have their own workshop of after sales support. This workshop does, servicing, maintenance of sold vehicles. In this operation, such workshop generates revenue incurring costs. The costs are lab our, electricity, rent, machine etc. Such overhead budget served as factory overhead of production. Workflow for the workshop should be forecasted and lab our/material should be planned properly for the coming period. Effective workshop management, affect, overall performance of the organization as a whole.

D) Operating Expenses Budget

This includes two budget, selling & Distribution expenses budget and administrative budget.

i) Selling and Distribution Expenses Budget

It includes cost related to selling, distribution and delivery of product to customer. Sales commission, carriage outward, advertising, insurance, executive salaries are the examples of such expenses. In vehicle dealer two kinds of such expenses can occur one for vehicle and another for spare parts. But mainly focus goes on vehicle. The vehicle dealer having wholesale business of spare parts to other dealer/retailer may gives dur consideration to spare parts marketing as well.

ii) Administrative Expenses Budget

Administrative expenditure are fixed to very large extend. Administrative department provides services sales, workshop and other. The expenses not included in workshop and sales are included under this category. Although such expenditures are not productive directly, it has crucial impact on organization's performance.

E) Cost of Good Sold Budget

It determines the cost of product sold. It helps in preparation of profit loss account and balance sheet. Evaluation of ending inventory and fixation cost of goods sold are main purpose of this budget.

F) Cash Budget

This budget shows, opening cash, cash inflow/outflow and ending balance. It helps in determining the anticipated cash receipt and payment and thus cash surplus and deficit. In case of deficit prompt arrangement can be done. In case of surplus, alternative use is preferred. Cash is critical aspect for each and every organization; it also measures the liquidity of organization. All the organization operates on money, not in profit so cash should be managed properly. Cash budget helps in effective cash management. It is summary of expected cash inflows/outflows over a projected period.

G) Performa Financial Statement

It is the final step of master budgeting. It portraits and summarize results to be achieved in future, Financial Statements generally include budgeted income, statement, balance sheet and cash flow statements.

i) Performa Income Statement

It shows magnitude of profit. It will serve as target of benchmark for the year. In other words it shows how profitable is the business.

ii) Performa Balance Sheet

It gives clear picture of financial position of organization, with ending balance of all accounting titles. It shows glimpse of liability (from current liability to long terms debt) assets (from current assets to fix assets).

iii) Budgeted Cash Flow Statement

Cash flow shows inflow/out flow of cash under the head of operating activities, financial activities and investing activities. As accenting entries are done on the basis of accrual basis, to show true cash transaction cash flow statement is prepared. Cash

flow comprises both short and long term perspective of cash. It further comprises both capital income/expenditure and revenue income/expenditure.

2.2.8 Flexible Budgeting

Budget can be categorized in static and flexible in nature. Master budget is static in nature and prepared for curtailed activity level. It is estimated that the activity will not change significantly. But it's only coincident that there will not be significant deviation. In the uncertain future anything can happen, so different alternatives should be kept ready for these purposes. If there is significant change whole budget has to be modified and readjusted with great deal of effort, such drawbacks are eliminated in flexible budget. Flexible budget is not based on only one level of activity rather it shows wide range of estimates. Within relevant range of activity. It helps in control of overheads setting bases for control.

$$\begin{aligned}\text{Total Cost (Y)} &= \text{Fixed cost} + \text{variable costs (per activity)} \times \text{Activity} \\ &= \text{FC} + \text{UVC} \times \text{Activity}\end{aligned}$$

In above formula after ascertaining the fix cost and unit variable cost (UVC), it can be calculated overheads for different activities. So it is automatically geared to changes in volume.

Desirability of Flexible budgeting

- i. It is desirable for such type of business which have unpredictable sales
- ii. For new ventures/Launches prediction of volume of activities is very hard. So different alternatives can be prepared with flexible budget.
- iii. Flexible budgeting is also desirable for organization having fluctuating activity levels
- iv. For those organizations which activates are entirely customers' demand driven. Flexible budgeting helps in marginal analysis by presenting details regarding output costs, sales and profit for different levels of activity. For overhead control, actual performance can be compared with budgeted one for actual activity level. It can not be done is static budget. Thus it is indispensable management accounting tools for cost reduction and control. It also gives information about usage of capacity (In terms of percentage) of both plant and human resources.

2.2.9 Responsibility Accounting

In today's complex and dynamic world, all organization can not be managed and controlled centrally. Decentralization is the must. Responsibility accounting is a form and process of decentralization. Whole organization is divided into smaller units: - division, segments, department, branches, product line etc. Every unit is managed and controlled by responsible person, manger. Authority and responsibility are delegated to the respective manager making him/her accountable. The manger should report the performance of the unit to the top management.

Responsibility accounting refers to the various concepts and tools used by managerial accountants to measure the performance of people and departments order to ensure the achievement of the goals set the top management. (Bajrachayra & et al, 2004:459)

Traditionally responsibility accounting refers only to financial performance (cost, revenue and profit) of sub units. But nowadays it measures overall performance of the unit. Process of responsibility accounting.

Identifying the responsibility centre

First of all, separable and identifiable units for operating purpose are identified as a responsibility centre:

Delegation of authority and responsibility

After identification of responsibility centre specific authority and responsibility are assigned to respective manager. It is the process of decentralization. Along with authority and responsibility, accountability is also transferred.

Controllability of the object

It defines that the manager is accountable for the cost which is controllable by him/her. He/she cannot make decision beyond his/her limit.

Establishing performance evaluation criteria

In this step, criteria to evaluate the performance are established to find whether performance is acceptable or not, the criteria are standard costing, budgetary control, profitability ratios, valuation measures etc.

Selecting cost allocation bases.

In this step, bases for allocation of joint cost corporate cost are identified. The allocation of the joint cost heavily influences the performance of the unit. So an appropriate and agreed based should be selected. The widely used methods are traditional costing method and activity based costing (ABC) method. Activity based costing (ABC) is an accurate method.

Finally responsibility accounting is method to measure the performance of a sub unit, with perfect use of decentralization. It has following contribution.

Decentralization

Segment evaluation

Motivation

Transfer pricing

Drop of continue decision

2.2.10 Activity Based Costing (ABC)

Widely practiced method of allocating overhead cost is traditional costing method and activity based costing (ABC), Traditional costing relies on arbitrary cost allocation, and allocate indirect cost object using single overload rate. It tends to over cost high volume and under cost low volume products. Although its simple many drawbacks of tradition costing method, activity based costing has been evolved. It uses cause and effect cost allocation and multi bases. In the words of T. Lucy, "ABC seeks not only to allocate to product cost on a more realistic basis than simple production volume but also attempts to show relationship between overhead costs and activities that cause them."

Under the ABC system, the activity-cost pools are allocated to products on the basis of activity cost drivers. Activity cost drivers form the cost allocation base, which is chosen so that there is a cause and effect relationship between it and the costs, in the activity-cost pool. Therefore, identification of a cost allocation base or the cost driver for each activity is the most crucial and determining stage in the ABC system. A rate per unit is calculated for each cost driver for each activity used by the product. (Bajracharya & et al, 2004:107)

The process of Activity based costing (ABC) as follows:

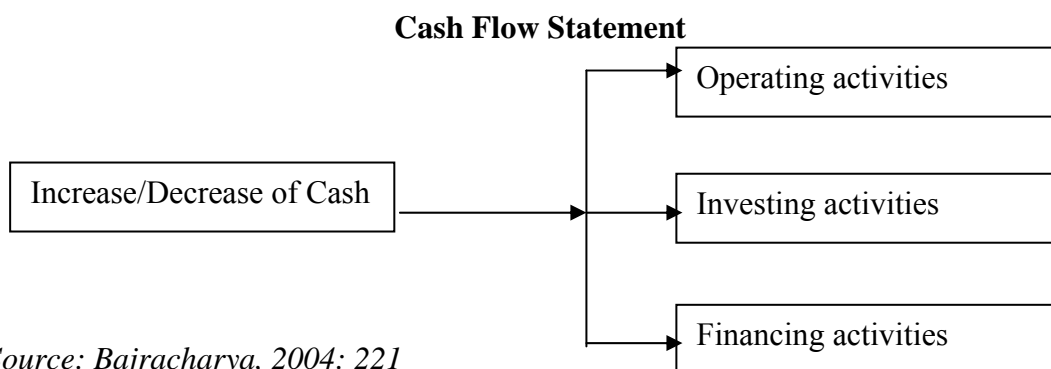
- i. Identification of major activities

- ii. Determination of cost drivers
- iii. Creation of cost centre/cost pool
- iv. Trace the cost of activities to products

2.2.11 Cash Flow Statement Analysis

The cash flow statement is an important financial statement which show inflow and out flow of cash and cash equivalent. Cash equivalent generally includes highly liquid short term investments such as treasury bills, money market funds, commercial papers etc. Information about cash receipt and payment is also can be obtained from cash book, but cash flow statement provides more information to decision maker about increase and decrease of in operating, investing and financing activities.

Figure No. 2.12



Source: Bajracharya, 2004: 221

Cash flow statement analysis reflects financial health of the organization like ability to give positive cash flow in future and ability to meet short term and long term obligation. In this statement accrual based accounting information is converted into cash based information and rearranged under the group of operating, investing activities and financing activities. Hence cash flow statement provides vivid description about the solvency and financial position of business.

Importance of cash flow statement

It provides following information:

- i. Ability to generate positive future cash flows
- ii. Ability to meet financial obligation
- iii. Assess the reasons for differences between income and cash receipt and payment
- iv. Information about both cash and non cash aspects of investment and financial activities
- v. Correlation of income with cash flows

vi. Liquidity, solvency and financial flexibility

2.2.12 Zero Based Budgeting

Zero-Base Budgeting is a technique and tools of planning and decision-making. It reverses the working process of traditional budgeting. In traditional incremental budgeting, departmental managers need to justify only increases over the previous year budget. This means what has been already spent is automatically sanctioned. In case of ZBB, no reference is made to the previous level of expenditure. Every department function is reviewed comprehensively and all expenditures rather than only increases are approved. ZBB is a technique, by which the budget, request has to be justified in complete detail by each manager starting from the Zero-base. The Zero-base is indifferent to whether the total budget is increasing or decreasing. The manager have to starts from zero level justifying all costs in terms of cost and benefits.

Benefits of ZBB

1. Results in efficient allocation of resources as it is based on needs and benefits
2. Drives managers to find out cost effective ways to improve operations
3. Detects inflated budgets
4. Useful for service departments where the output is difficult to identify
5. Increases staff motivation by providing greater initiative and responsibility in decision-making
6. Increases communication and coordination within the organization
7. Identifies and eliminates wastage and obsolete operations.
8. Identifies opportunities for outsourcing.
9. Forces cost centers to identify their mission and their relationship to overall goals.

Drawbacks of ZBB

1. Difficult to define decision units and decision packages, as it is very time-consuming and exhaustive.
2. Forced to justify every detail related to expenditure. The R&D department is threatened whereas the production department benefits.
3. Necessary to train managers. ZBB should be clearly understood by managers at various levels otherwise they cannot be successfully implemented. Difficult to administer and communicate the budgeting because more managers are involved in the process.

4. In a large organization, the volume of forms may be so large that no one person could read it all. Compressing the information down to a usable size might remove critically important details.
5. Honesty of the managers must be reliable and uniform. Any manager that is prone to exaggeration might skew the results.

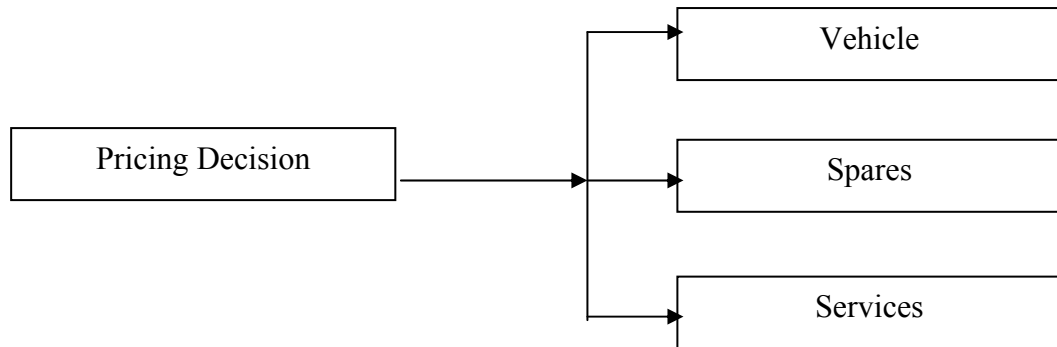
2.2.13 Lease or Buy

During business operation, such type of decision (Lease or buy) to be taken for example a dealer is in need of a plot of 10 annas, the dealer can either buy or lease the plot. Leasing is contract between owner (lessor) and a hirer (lessee) for the hiring of a specific asset. In such contract lessee gets only possession, ownership remains own owner himself. Maintenance of the assets should born by the either party as stated on the contract. In lease lessee has to pay rent. IN case of buying he has to pay bank interest (in case debt financing), have depreciation facilities and scrap value. These two financing alternatives are evaluated on basis of after tax cash flows with the help of time value of money. The alternative having least cost is selected. Other aspects such as availability of lease, financing, administrative burden also should be considered.

2.3 Pricing

Price is a crucial factor, which determines market success and in turn business success. Dealers have to set price of their vehicle, spare and services. Cost is expected to recover from sales revenue. As these organizations are profit-oriented so price should be above cost. Pricing should be one with perfect. Information, as it has long term effect and costly to change if it is put into effect. Customer for vehicle may be of elite class, middle or lower class, government/diplomats business organization, businessmen etc. quality of product target customer affects pricing decision. Elite class wants high quality regardless of price where as middle class wants acceptable quality at affordable /reasonable price. Market survey should be done to have information about market characteristics.

Figure No. 2.13
Pricing Decision



Competitor analysis is also important in pricing decision. There may be many dealers targeting same customer to sell their product so vigilant watch on movement is necessary. In Nepal there are almost 23 dealers in passenger car division (registered in NADA). The competition is very tough and pricing should be done with reference to price of competitors.

2.3.1 Methods of Pricing

a) Variable Cost Pricing

It considers only variable cost for pricing like cost of products (for dealers), direct material, direct labor etc. It is based on marginal costing. For merchandising organization, variable cost includes mainly cost of the product. And other administration cost. First of all total valuable cost is computed and some mark up percentage is added to arrive to price. Mark up percentage is set to cover the cost of all kind.

$$\text{Selling price per unit} = \text{Variable cost price per unit} + \text{mark up per unit}$$

b) Absorption Cost Pricing

This method considers both variable and fixed cost for pricing of the product, IN other words it incorporates both product and period cost. Total cost for the product is compiled then mark up is added to set price.

$$\text{Sales price per unit} = \text{Cost price per unit} + \text{mark up per unit}$$

It is based on the concept that product cost includes all direct cost and allocation of fixed cost

c) Target Return/Return on Investment (ROI) pricing

Return on Investment (ROI) is ratio of income to invested capital. IN order words it is required rate of return on investment to cover all opportunity cost. As there may be more than one alternative investment sector as an opportunity cost. The return that could be earned by investing same resources in the next alternatives is the minimum required rate of return on investment

$$\text{ROI} = \frac{\text{Income}}{\text{Capital Investment}}$$

d) Activity Based Costing (ABC)

It is method of allocating overhead to products with application of relationship between overhead costs and activities that cause them. It assumes that overhead is inflated by diversity and complexity of products rather than volume of output. Mostly organizations having multiple products use this method. Costs are accumulated by activity centers in this method. First, all major activities are identified then cost driver for each major activity is assign. Cost centre/cost pool for each major activity is created then cost of activities is traced to products.

2.4 Transfer Pricing

In the words of Horngren, Foster and Datar, a transfer price is price that a subunit of an organization charges for products or services supplied to another subunit of the same organization. The transfer price creates revenue for the selling subunit and a purchase cost for buying subunit, affecting operating income numbers for both subunits. The operating income can be used to evaluate the performance of each subunit and to motivate managers. Likewise, in the words of Kaplan and Atkinson transfer pricing is the principal tool of financial control in decentralized organization. So it is basis of segment reporting.

In organization there may be more than one department if one department transfers goods/services to other and charge for the products/services it is called transfer pricing.

Transfer price affects performance and ultimately profitability of both transferring and receiving department. Transfer price is revenue for transferor and cost for transferee.

2.4.1 Methods of Transfer Pricing

Transfer pricing is set to meet objectives of organization as a whole considering goal congruence. Like wise motivation of department manager is also important.

a) General Transfer Pricing

$$\text{Transfer Price} = \begin{array}{l} \text{Additional Outlay} \\ \text{Cost Per Unit Incurred} \\ \text{because goods are} \\ \text{transferred} \end{array} + \begin{array}{l} \text{Opportunity cost per} \\ \text{unit to the} \\ \text{organization because} \\ \text{of the transfer} \end{array}$$

This transfer price is based on opportunity cost. Opportunity cost (if the goods/services sold else where) is added to variable cost to determine transfer price.

b) Cost based Transfer pricing

On cost based transfer pricing goods/services charged on the basis cost of the product/services. Price can be charged either considering variable cost only or considering full cost. In variable cost pricing only variable cost considered and in absorption both variable and fixed costs are considered

c) Market Price Based

In this method price is set equal to market price for the same goods/services. One department treats other department as external customer under this pricing method.

d) Negotiation

In this method department managers of department bargain/discuss to reach a reasonable price within best interest of organization as whole. Transferring department tries to set price high as market price but receiving department wants to lower the price. Finally a reasonable price is set.

e) Target Return

In this method pricing is set as per required rate return on investment (ROI). To set price the department determine its required rate of return and set transfer price.

2.5 Review of Previous Research on Management Accounting Practice

Many researches have been conducted on management accounting practice in Nepalese context, especially in profit planning and controlling, financial statement analysis, cost volume profit analysis etc. Few researches have been made in application of management accounting tools in Nepalese context. These researches

have shown that management accounting is still a new thing and in developing stage in Nepal. Decision is taken in intuition of strategic manager rather than applying management accounting tools. Here, review of previous of previous research conducted on management accounting practice has been presented.

Sharma (2002) conducted a research work entitled. "Management Accounting Practices in Listed Company of Nepal." on the basis of primary data, he has focused on management accounting practices by these listed companies. Major finding of his research are:

- i. Budgeting, cash flow, ratio analysis are widely used management accounting tools.
- ii. Cost segregation, break even analysis, standard costing, long term budget are slightly in use. Activity based costing, responsibility accounting are not in use.
- iii. For capital budgeting payback period and Net present value are widely used
- iv. 70% and more practice master budgeting among them 87% used actual expenses to prepare the budget.
- v. Mostly Profit and loss is used to measure overall performance of company
- vi. Cost base pricing is used to price the products/services
- vii. 100% company practice past trend to forecast cost and revenue.
- viii. Management account tools are not practiced mainly lack of information and cost factor.

Acharya (2006) has conducted research entitled, "Management Accounting Practice in Nepalese Public Enterprises.": he has focused on management accounting practice basing on primary data. Major finding of his research are:

- i. Annual budgeting, cash flow statement, responsibility accounting are widely practiced in PEs.
- ii. Break even analysis, capital budgeting, financial statement analysis, flexible budgeting are only slightly used in these enterprises.
- iii. For preparation of budget they based on actual past expenses.
- iv. Role of government is prominent in pricing of product/services
- v. Use of transfer pricing is not in use in these PEs.
- vi. They use first in first out (FIFO) for pricing of inventory issues.

- vii. Profit and loss account is use for evaluation of overall performance of the enterprises.
- viii. The decision of these organizations is done under the political influence rather than on the basis of management accounting.

K. C. (2006) has conducted research entitled, "Management Accounting Practice in Nepalese Public Enterprises." He has focused on management accounting practice basing on primary data. Major finding of his research are:

- i. Annual budgeting, cash flow statement, capital budgeting, ratio analysis are widely used in these PEs.
- ii. Only 5% use Activity based costing (ABC) and 17% use responsibility accounting.
- iii. For capital budgeting, 72% sue net present value (NPV) and 55% use payback period (PBP).
- iv. Zero based budgeting (ZBB), activity based budgeting (ABB) are not in practice, rather they use past expenses as base for preparation of budget. And mostly short term budgeting are used. NO PEs are practicing progression analysis.
- v. Profit and loss are used to evaluate the overall performance of organization as a whole.
- vi. Transfer pricing are rarely practiced.

Karki (2007) has conducted research entitled, "Management Accounting Practice in Joint Venture Banks of Nepal." Basing on primary data he has focused on management accounting tools used in these banks. The major findings of his research are:

- i. Capital budgeting, cash flow and annual budget are widely used in Joint venture (JV) banks.
- ii. Activity based costing (ABC), standard costing, long term budgeting and zero based budgeting are no in use.
- iii. For capital budgeting profitability index (PI) and net present value are widely used. No banks are using modified internal rate of return (MIRR).
- iv. Past actual budgets are used as base for preparation of budgeting.

- v. All most all JV banks practice short term budgeting. They use profit and loss account, ratio analysis and cash flow statement to evaluate overall performance of bank.

2.6 Research Gap

This research differs with the previous not only in the time frame, but in the nature of organization as well, Mr. Sharma, Mr. Karki, Mr. Acharya have selected the organization, Listed companies, joint venture banks and public enterprises. Management accounting practices required in vehicle dealer business is quite unique. So conclusion drawn under the previous research may or may not be applicable to vehicle dealers due to different nature of business. Vehicle dealing business is different in size of business, differ in product and service they deal interims of competition and after sale service.

CHAPTER THREE

RESEARCH METHODOLOGY

3.1 Research Design

The research attempt to analyze the management accounting practiced in Nepalese Automobile Dealers. This study focused on major accounting tools practiced by automobile dealers. Nature, comparison and relationship between Indian automobile dealers and other automobile dealers regarding practice of management accounting practice are analyzed. Hence descriptive and comparative analysis was used.

3.2 Source of Data

Data was collected through questionnaire, short interview, opinion and discussion. However secondary data was used wherever necessary. Secondary data was collected on automobile registration, import statistics, road statistics etc

3.3 Population and Sample

The population includes the entire automobile dealer existing in Nepal. There are almost 41 automobile dealers registered in Nepal Automobile Dealers' Association (NADA). Out of them 23 dealers are dealing passenger car (PC- car/jeep/v an) automobiles. The small car dealers was the targeted sample as this study entirely focused on this category. However same automobile dealers are dealing both commercial and passenger automobile such dealers are also taken into consideration. Name list of these automobile dealers along with model are as follows.

Passenger Automobile Dealers Registered in NADA

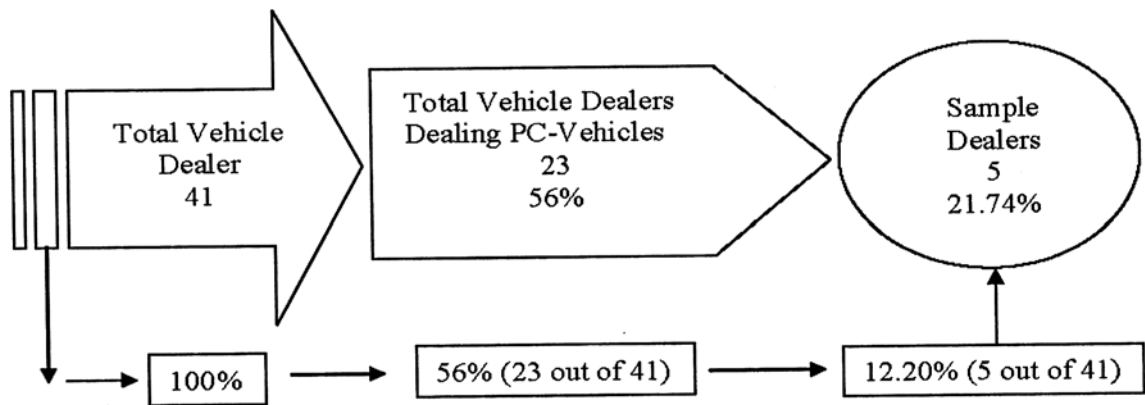
1. Agni Incorporated Pvt. Ltd.	Mahindra
2. AM International Pvt. Ltd	Chinese Automobiles
3. Amatya Enterprises Pvt. Ltd	Mitsubishi
4. ArunInter continental Traders	Maruti, Suzuki
5. Avco International Pvt. Ltd	Hyundai
6. Bhajuratn a Agency Pvt. Ltd	Fiat
7. Bhudeo Trading	Proton
8. Continental Associate s Pvt. Ltd	Kia
9. Continental Trad. Ent. P v t. Ltd.	Kia
10. Deepak Gautam & Co.	Mercedes-Benz

11. Dugar Autoclinic Pvt. L t d	Nissan
12. Dugar Brothers & Sons	Nissan, Ford, Volkswagen
13. Euro Gears Pvt. Ltd	Peugeot, Land Rover
14. Gurans Engineers Pvt. L t d	Nissan
15. Nakasu Motors Pvt. Ltd	Mitsubishi
16. Nem link Int. Traders Pvt. Ltd	Perodua
17. Padma Shree Pvt. Ltd	Mazda
18. Saakha & C o . Pvt. Ltd	Chinese Automobiles
19. Shree Himlayan Enterprises Pvt. Ltd	Suzuki
20. Sipradi Trading Pvt. Ltd	Tata
21. Syakar Co. Ltd	Honda
22. United Traders Syndicate Pvt. Ltd	Toyota
23. Vijay Motors Pvt. Ltd	Opel., Subaru

Out of these dealers five were selected as sample. The sample was selected on non probability sampling basis.

For the sampling purposive/judgmental sampling was used.

**Figure No. 3.1
Sample Selection Process**



The figure shows that out 41 automobile dealers 23 (56%) are dealing PC automobiles. Out of 23 automobile dealers 5 (21.74%) were selected as sample automobile dealer, which was 12.20% in total automobile dealers.

The table shows the line of business (LOB) of the selected dealers.

1.3.1 Nepal Automobile Dealers' Association (NADA)

To look into the matter related to vehicle business, an association called Nepal Automobile Dealer's Association (NADA) was established in 2032. This association is formed to integrate businessmen dealing in vehicles, spare parts and the production

of automotive items. This association also aims to exert pressure or say in decision making of government towards purchase of vehicles and related goods. More importantly this association has provided leadership to association in local level. This association has been publishing 'Trade Directory' annually and other news letters periodically. To provide information about auto business it has also set up Auto Information Centre (AIC). Other district automobile associations under its umbrella are:

1. Hetauda Automobile Association
2. Morang Automobile Dealers Association
3. Western Automobiles Dealers Association

Introduction of NADA in its own words, "Nepal Automobile Dealer's Association, known as NADA in short, is an organization established for the primary objective of contributing towards the automobile sector thought and organized channel. NADA is a non profit organization that seeks to bring all legitimate automobile professionals under one roof to further strengthen the sector for its own member's benefit within the territory of the Kingdom of Nepal."

1.3.2 Introduction of Sample Dealers

Here goes the brief introduction of the automobile dealers that are focused in this study:

a) Sipradi Trading Private Ltd.

Sipradi Trading Private Ltd. (STPL) has been the exclusive distributor of TATA motors Ltd. India, in Nepal since 1982 an ISO9001/2008 certified company. STPL sells and services the full range of TATA motors commercial and passenger vehicles. STPL is the market leader in commercial vehicles with the market share of 71% and the market share of 12% in passenger vehicles as per the survey report of 2011. With an annual turnover exceeding USD 150 million, the company has the largest sales and service distribution network throughout Nepal with 8 sales office, 5 key regional service centers, 15 commercial vehicles and 9 passenger vehicle authorized dealers and service centers. The company also has a large vehicle financing division to facilitate sales. STPL has also undertaken the major community developmental works such as driver training, traffic management, road construction, drinking water supply, education for deserving student and tree plantations.

b) Continental Trading Enterprises Pvt. Ltd.

Continental Trading Enterprises Pvt. Ltd is authorized distributor of KIA Motors Corporation in Nepal. It has been under operation for over two decades delivering the best in class brand and unbridled service in Nepal. Continental Trading Enterprises Pvt. Ltd. provides large range of vehicles at reasonable price with best quality. It is reseller of many national as well as international brand like Komatsu construction, Mining equipments, Kia passenger vehicles, Elevators etc. It provides the valuable services to its customers like repairing services and also sales the vehicle parts in warranty. It follows the vision to be the best in the manner in which it operates best delivery product and best in its value system and ethics. This company also provides services in Birtamod, Biratnagar, Narayangarh, Butwal, Dang, Nepalgunj, Pokhara and Kathmandu.

c) Avco International Pvt. Ltd.

Avco International Pvt. Ltd started importing and selling Hyundai brands of vehicle in Nepal after the acquisition of distribution in 2005. It is the best dealer of Korean auto giant Hyundai in Nepal. The company's main aim is not only the sales of Hyundai vehicles but also to provide quality after sales service to its valued Hyundai customers. In order to achieve this aim, it is currently operating with two showrooms in the heart of Kathmandu and two well equipped after sales service and spare parts, one in New Baneshwar and another in Basundhara northern part of Kathmandu. Company's showrooms have been opened with the intention of providing customers an improved service in term of quality, space and ambience. In these showrooms, customers would feel the different kind of buying experience. Company's after sales service and part facilities follows the Hyundai's Global Auto servicing offering the full range of after sales service facilities through its high tech equipments and well trained technicians.

In order to capitalized the growing automobile market outside the Kathmandu valley. It has already established thirteen sub-dealers in various places outside Kathmandu like Dhangadi, Dang, Nepalgunj, Pokhara, Narayangarh, Butwal, Bhairahawa, Birgung, Damak, and Birtamod and is planning to extend it to sixteen dealers by 2012.

d) Arun Intercontinental Pvt. Ltd.

Arun Intercontinental Pvt. Ltd, The Prosperity Foundation, envisions a free and prosperous Nepal where individuals can live a dignified life in a vibrant and democratic society with equal access to opportunities and respect for the rule of law. Arun Intercontinental Pvt. Ltd is one of the best dealers of Maruti Suzuki products in Nepal. Arun Intercontinental Pvt. Ltd is importing and selling product in reasonable price with warranty. Supplying qualitative products is its main aim and besides that providing after sales service too like repairing, replacing parts. In order to achieve the organizational goal, it is currently operating with four showrooms in heart of Kathmandu. It has already established many more sub-dealer are there in various places outside Kathmandu like Surkhet, Dang, Butwal, Bhairahawa, Narayangarh, Birgung, Pokhara, Birtamod, Lahan, Nepalgunj etc. Arun Intercontinental Pvt. Ltd is committed to maximizing customers' satisfaction and service to achieve the goal of excellence through ongoing development manufacture and sale of reliable, safe, cost effective, quality product and services.

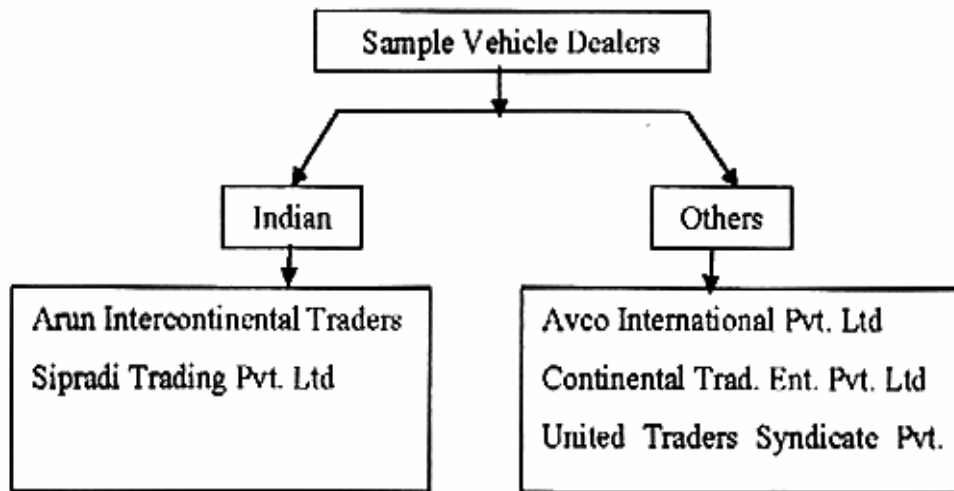
e) United Traders syndicate Pvt. Ltd.

United Traders syndicate Pvt. Ltd. is one of the best dealers in Nepal. It has lunched the program since 2058 B.S. in Kathmandu valley and 2059/6/10 in Pokhara. UTSP provides large range of vehicles at reasonable price with best quality. It is reseller of many national as well as international brand like Toyota, Eicher, Deutz, Fehr tractor etc. UTSP provides the valuable services to its customers like repairing services and also sales the vehicle parts in warranty. It follows the vision to be the best in the manner in which it operate best delivery product and best in its value system and ethics. This company also provides services in Birtamod, Biratnagar, Janakpur, Narayangarh, Butwal, Dang, Dhading, Nepalgunj and Mahendranagar. UTSP is committed to bring world-class service to its customers and the both its showroom and service station are equipped with highly trained staff and the latest tools to ensure a better service experience. Its customers enjoy low cost of ownership availability of spare parts and good value for money.

The automobile dealers were divided into two category viz. Indian and Others

Figure No. 3.2

Sample Vehicle Dealers



3.4 Questionnaire and Data Collecting Procedure

The data was collected through questionnaire, interview and discussion directly from concern organization. Objective questions relating to automobile dealer business containing general accounting management accounting practice were designed. The questionnaires were of “tick-mark” and multiple choices. They were given an option of other where they can express their practice if those were different from listed in the questionnaire with their views and with free expression. First two spare questions were about type of ownership and category of product. Then other, eighteen questions are about management accounting practice which were entirely multiple choices. Last two questions were about difficulties and potential benefits of management accounting practice in automobile dealers. These questions were open type. The questionnaire provided to concerned organization, from the management the questionnaire was filled up, wherever necessary short interview and discussion were taken as well. They were assured that the information would be kept confidential, and used for academic purpose only, would not be printed in any form.

3.5 Data Processing Procedure

The data collected were categorized in suitable comparative tabular form. The data were processed with simple arithmetic mean and percentage basis. Bar charts, set charts and flow charts were used to make the presentation lucid.

3.6 Major Management Accounting Tools

The management tools discussed in this research is as follows

1. Capital Budgeting
2. Cost Segregation into Fixed and Variable
3. Tax Effect Analysis
4. Standard Costing
5. Break Even Analysis (B EP)/Cost-Volume-Profit (CVP) Analysis
6. Ratio Analysis/Financial Statement Analysis
7. Master Budgeting
8. Flexible Budgeting
9. Responsibility Accounting
10. Activity Based Costing (ABC)
11. Cash Flow Statement
12. Zero Based Budgeting (ZBB)
13. Lease or Buy

3.7 Statistical Procedure

For the analysis of the data simple mean, percentage and trend analysis were used. Trend analysis was used to find out growth rate and forecast automobile registration. Managerial accounting tools used by each dealer were totaled individually. But the relative importance of the tools was not considered.

CHAPTER FOUR

PRESENTATION AND ANALYSIS OF DATA

Management accounting is the means to effective planning, controlling and decision making. Management accounting mainly focuses on internal users. Therefore, the focus of the study is to explore the management accounting tools used by automobile dealers. To cope with the complicated, dynamic and competitive environment, management accounting tools are only means to survive to automobile dealers. Globalization has added both threats and opportunities. Capable organization will reap the opportunities and it will pose threats to weak organization.

There are 41 automobile dealers registered in NADA. Out of which 23 (56.10%) dealers are dealing passenger car (PC) automobiles. As the study is focused on PC automobiles dealers, out of these 23 automobile dealers, only 5 (21.74%) dealers were selected using stratified judgmental sampling.

The research was survey type. Questionnaire was scheduled consisting of eighteen tick mark and two open end questions. Questionnaires were distributed directly to the head office of the dealers. Authentic persons like finance manager, accounts manager, auditor, account officers etc were asked to fill up the questionnaire. All these five dealers responded to the questionnaires. Short table interviews/ opinions were also taken wherever necessary. Thus primary data were used.

4.1. Automobile Registration

The annual automobile registration reflects the trend of economic development of the country. So it serves as the economic indicator. Increasing trend is favorable for the economy. Development of financial institution, government policy, development of road etc affects the automobile registration. As per micro economic indicator of Nepal 2012 there are almost 32 commercial banks (including agricultural development bank), 72 finance companies and 25 insurance companies.

4.1.1 Annual Automobile Registration

Table No. 4.1
Annual Automobile Registration upto the Fiscal Year 2067/68

Fiscal Year	Car/Jeep/ Van	Bus	Minibus	Truck/ Tanker	Tempo	Motor Cycle	Tractor	Micro Bus	Others	Totals
Till 051/52	23050	2489	1464	7969	2359	32776	6169	0	102	76378
052/053	1893	458	226	800	856	4954	788	0	1549	11524
053/54	2115	413	148	1524	1207	8154	548	0	358	14467
054/55	2266	606	185	1491	62	7608	262	0	381	12861
055/56	3049	1168	77	1740	154	8653	1396	0	372	16609
056/57	3043	850	83	1629	241	9401	1814	0	353	17414
057/58	5261	486	82	1151	117	13855	2183	0	58	23193
058/59	2993	608	175	907	185	12633	1257	0	352	19110
059/60	4139	899	130	1291	344	12306	1265	0	51	20425
060/61	2507	872	19	978	388	17090	2248	0	37	24139
061/62	3647	494	122	829	789	19755	2542	0	102	28280
062/63	5152	1203	250	1271	232	29291	3519	0	77	40995
063/64	4374	868	475	1798	248	38522	3189	0	86	49560
064/65	2906	432	298	1212	17	29040	2485	532	624	37546
065/66	7079	732	237	1477	16	36547	2191	884	536	49699
066/67	4781	753	285	1385	48	41093	1374	1584	228	51531
067/68	5114	1528	663	2263	60	55410	635	2666	36	68375
Grand Total	83369	14859	4919	29715	7323	377452	33865	5666	5302	562106

Source: Department of Transport Management, Government of Nepal

The changing need for automobile has led tremendous inflow of automobile to the country from different countries. Till the fiscal year 051/052, the total numbers of automobile registered was 76,378, by the fiscal year 067/068 it was 5,62,106. The increase was nearly seven times. That means in last seventeen years the total automobile increased by seven times. Facilities of financing, has broaden the market by providing accessed to middle class as well. By the end of the fiscal year 2067/68 there were 83,369 Car/Jeep/Van, 14,859 Bus, 4,919 Minibus, 29,715 Truck/tanker, 7,323 Tempo, 3,77,452 Motorcycle, 33,865 Tractor, 1,766 Micro bus and 5,302 Others automobile. From the fiscal year 063/64 micro-bus also has been started to registered and reached to total no. of 1,766 by the end of the fiscal year 2067/68. People having money are investing on automobiles, as a good investment sector.

Table No. 4.2
Change of Annual Registration of Total Vehicles Vs. Car Jeep and Van

Fiscal Year	Total	Change	Car, Jeep, Van	Change
Till 051/52	76378		23050	
052/053	11524		1893	
053/54	14467	25.54	2115	11.73
054/55	12861	-11.10	2266	7.14
055/56	16609	29.14	3049	34.55
056/57	17414	4.85	3043	-0.20
057/58	23193	33.19	5261	72.89
058/59	19110	-17.49	2993	-43.11
059/60	20425	6.88	4139	38.29
060/61	24139	18.18	2507	-39.43
061/62	28280	17.15	3647	45.47
062/63	40995	44.96	5152	41.27
063/64	49560	20.89	4374	-15.10
064/65	37546	-24.24	2906	-33.56
065/66	49699	32.37	7079	143.60
066/67	51531	3.69	4781	-32.46
067/68	68375	32.69	5114	6.97
Grand Total	562106		83369	

Source: Department of Transport Management, Government of Nepal

In the fiscal year 053/054 registration of total automobile increased by 25.54% in the next fiscal year it decreased by 11.10 %. Again in the fiscal year 055/56 it showed larger increment of 29.14%. 4.85% was the increment for the year 055/56. In the fiscal year 056/57 it increased by huge increment of 33.19%, which was followed by larger decrease of 17.6%, in subsequent year. Again in the fiscal year 058/59 it increased by 6.88%. Then it increased by 18.18%, 17.15%, and 44.96% in the following years gradually. The growth of 44.96% of the fiscal year 061/62 was not sustained which was followed by 20.89% growth and 24.11 negative growth due to poor economic condition of the country. Again in the fiscal years 064/65 and 065/66 it increased only by 5.55% and 2.10% but in the fiscal year 067/68 it increased by 37.61%.

Table No. 4.3
Trend Analysis of Annual Registration of Total Automobile

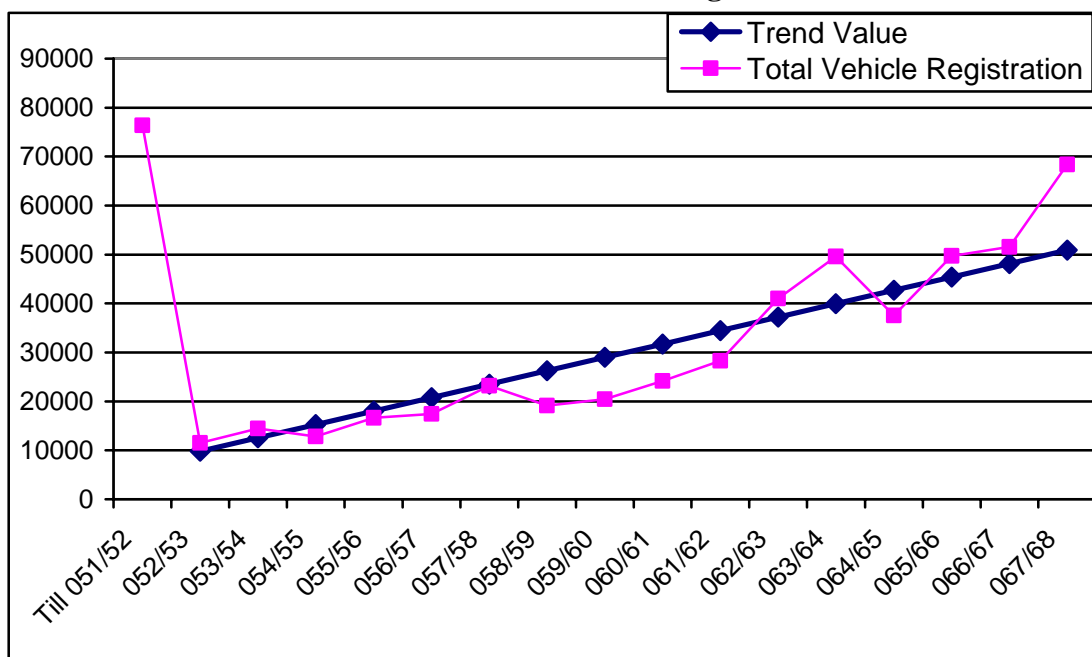
Fiscal Year(X)	Total Vehicle Regd. (Y)	$x = 2(X - 2055.5)$	x^2	xy	$y = 30358 + 1369.58x$
052/53	11524	-15	225	-172860	9814.3
053/54	14467	-13	169	-188071	12553.46
054/55	12861	-11	121	-141471	15292.62
055/56	16609	-9	81	-149481	18031.78
056/57	17414	-7	49	-121898	20770.94
057/58	23193	-5	25	-115965	23510.1
058/59	19110	-3	9	-57330	26249.26
059/60	20425	-1	1	-20425	28988.42
060/61	24139	1	1	24139	31727.58
061/62	28280	3	9	84840	34466.74
062/63	40995	5	25	204975	37205.9
063/64	49560	7	49	346920	39945.06
064/65	37546	9	81	337914	42684.22
065/66	49699	11	121	546689	45423.38
066/67	51531	13	169	669903	48162.54
067/68	68375	15	225	1025625	50901.7
Grand Total	485728	$\sum x = 0$	$\sum x^2 = 1360$	$\sum xy = 2273504$	

Let the linear equation describing the trend be: $y = a + bx$

Since $\sum x = 0$

$$a = \frac{\sum y}{n} = \frac{485728}{16} = 30358 \quad b = \frac{\sum xy}{\sum x^2} = \frac{2273504}{1360} = 1369.58$$

Figure No. 4.1
Trend Line for Total Vehicle Registration



The figure shows trend line for total automobile registration. The total automobile registration has been in fluctuating trend. Although, from trend analysis, it can be concluded that the growth rate was positive and increasing with growth rate of 1,347 numbers per year. For the fiscal year 2066/68.

$$x = 2(X-2055.5) = 2(2064-2055.5) = 17$$

$$y = a + bx$$

$$y = 28262 + 1347.12x$$

$$= 28262 + 1347.12 \times 17$$

$$= 51163.04$$

Thus it can be concluded that from trend analysis the total automobile registration for the fiscal year 2067/68 will be 51,163 numbers

Table No. 4.4

Trend Analysis of Annual Registration of Car/Jeep/Van

Fiscal Year (X)	Car, Jeep, Van, Reg. (Y)	$x = 2(X-2055.5)$	x^2	xy	$y = 3769.94 + 105.68x$
052/053	1893	-15	225	-28395	2184.74
053/54	2115	-13	169	-27495	2396.1
054/55	2266	-11	121	-24926	2607.46
055/56	3049	-9	81	-27441	2818.82
056/57	3043	-7	49	-21301	3030.18
057/58	5261	-5	25	-26305	3241.54
058/59	2993	-3	9	-8979	3452.9
059/60	4139	-1	1	-4139	3664.26
060/61	2507	1	1	2507	3875.62
061/62	3647	3	9	10941	4086.98
062/63	5152	5	25	25760	4298.34
063/64	4374	7	49	30618	4509.7
064/65	2906	9	81	26154	4721.06
065/66	7079	11	121	77869	4932.42
066/67	4781	13	169	62153	5143.78
067/68	5114	15	225	76710	5355.14
Grand Total	83369	$\sum x = 0$	$\sum x^2 = 1360$	$\sum xy = 1473731$	

Let the liner equation describing the trend by: $y = a + bx$

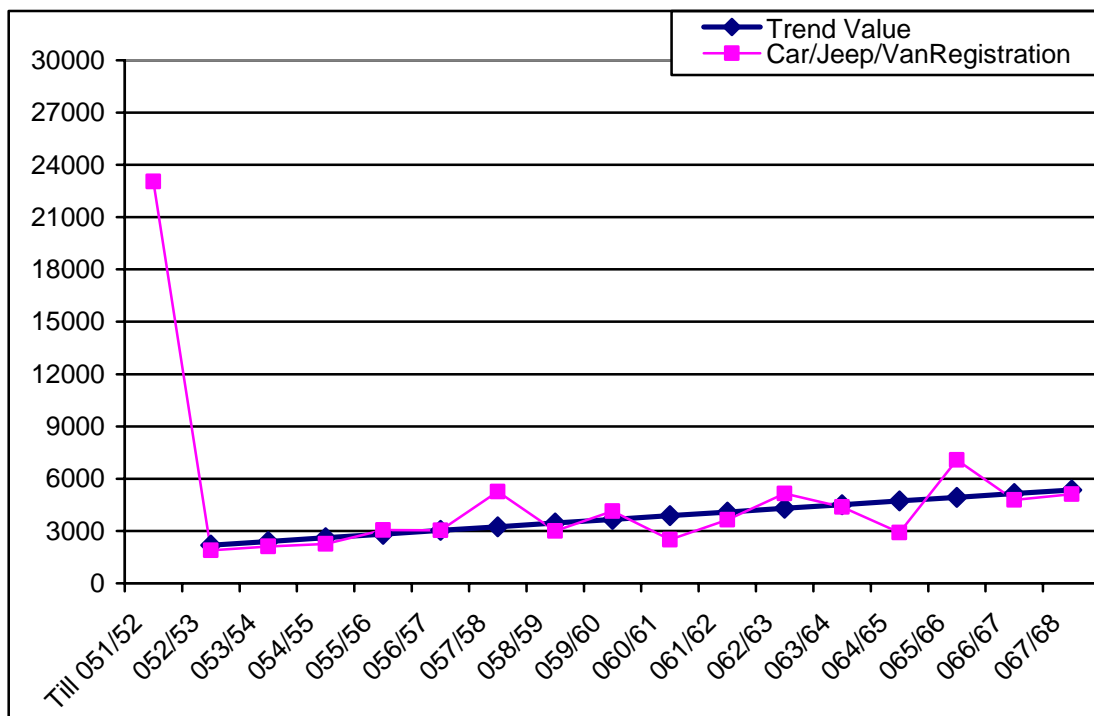
Since $\sum x = 0$

$$a = \frac{\sum y}{n} = \frac{60319}{16} = 3769.94$$

$$b = \frac{\sum xy}{\sum x^2} = \frac{143731}{1360} = 105.68$$

Thus it can be concluded that from trend analysis the registration of Car/Jeep/Van for the fiscal year 2067/68 will be 5,567 numbers.

Figure No. 4.2
Trend Value For Car/Jeep/Van Registration



This figure shows Trend Line for Car/jeep/van. The registration of these automobiles has been in fluctuating trend. Although, from trend analysis, it can be concluded that the growth rate was positive and increasing with growth rate of 106 numbers per year.

4.1.2 Zone-wise Automobile Registration up to the Fiscal Year 2067/68

High Population density, different facilities and centralized business have led to more automobile registration in the Bagmati Zone. Almost 56.9% automobiles were registered in the Bagmati Zone among them nearly 90% were for valley ring road. Thus automobile density in Kathmandu valley is increasing. Till 2068 Ashad in total

2,99,642 automobiles registered only in Bagmati Zone. Among them 58,837 were car/jeep and van.

Table No. 4.5

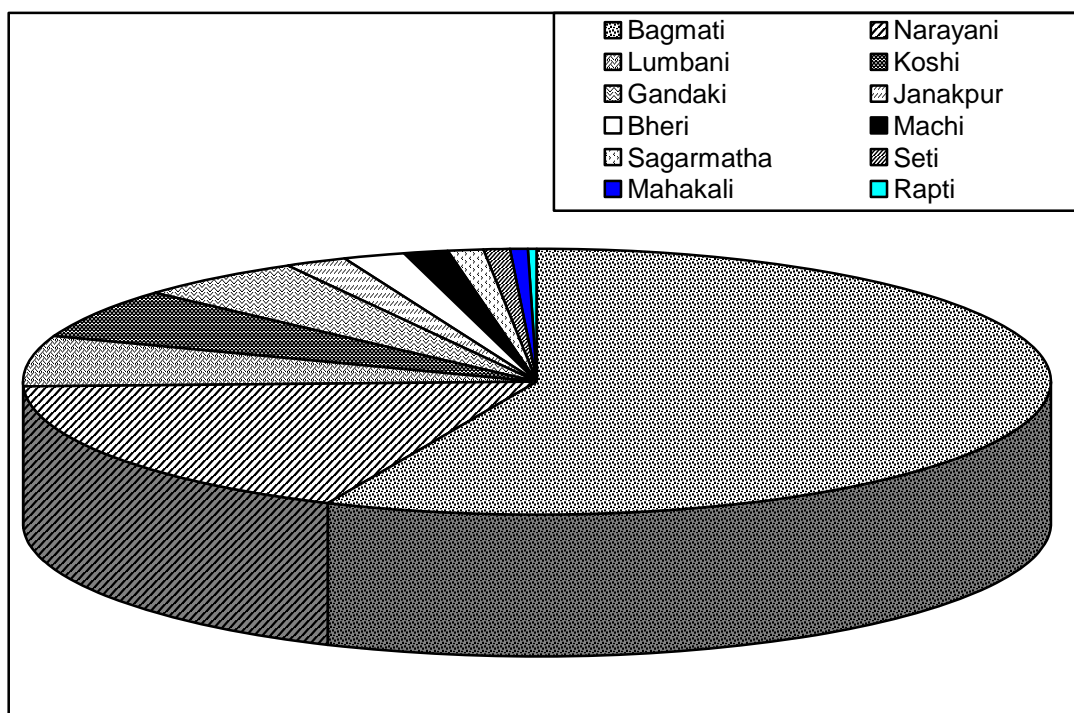
Zone wise Automobile Registration Figure Till 2068

Zone	Car/Jeep/ Van	Bus	Minibus	Truck/ Tanker	Tempo	Motor Cycle	Tractor	Micro Bus	Others	Totals
Bagmati	58857	3213	2793	8360	5123	213712	1677	1482	4445	299642
Narayani	9608	7771	932	14088	2181	47155	13150	28	277	94290
Lumbani	3799	502	308	2145	335	20467	3455	4	159	31174
Koshi	2709	1209	191	1566	258	20739	6319	1	63	33055
Gandaki	5077	768	506	1238	11	18729	1046	200	96	27671
Janakpur	626	219	60	492	40	7104	2203	0	73	10817
Bheri	803	248	38	518	133	6528	1718	22	46	10054
Machi	336	199	15	362	37	3870	1996	6	18	6839
Sagarmatha	640	268	39	453	29	4015	680	0	14	6138
Seti	470	107	23	274	16	2909	922	9	4	4734
Mahakali	232	169	8	109	17	1033	402	0	6	1976
Rapti	232	186	6	207	43	1191	297	14	4	2180
Total	83369	14859	4919	29812	7323	347452	33865	1766	5205	528570

Source: Department of Transport Management, Government of Nepal

Similarly, 3213, 2793, 8630, 5123, 21712, 1677, 1482 and 4445 were bus, minibus, truck/tanker, tempo, motorcycle, tractor, microbus and other respectively. After Bagmati, large number of automobile was registered in the Narayani; in total it occupied 17.91%. The total number has reached upto 99,290. Mostly motorcycle, truck/ tanker, tractor, car/jeep /can were registered in the Narayani. Koshi and Lumbini occupied 6.28% and 5.92% respectively. In numbers 33,055 and 31, 174 were registered in Koshi and Lumbani respectively. Similarly, number of automobile registration in Gandaki, Janakpur, Bheri, Mechi, Sagarmatha, Seti, Mahakali, Rapti were 27671, 10817, 10054, 6839, 6138, 4734, 1976 and 2180 respectively.

Figure No. 4.3
Zone-wise Vehicle Registration



The figure shows zone wise automobile registration in terms of percentage in total. The proportion is on the basis of numbers not in value.

4.2 Type of Ownership of the Sample Automobile Dealers

Table No. 4.6
Ownership of the Sample Automobile Dealers

S.N.	Dealer	Type of Organization			
		Sole Trading	Partnership	Public Ltd.	Private Ltd.
1	AIT	√	-	-	-
2	AVCO	-	-	-	√
3	CTE	-	-	-	√
4	STPL	-	-	-	√
5	UTSPL	-	-	-	√
Total		1	-	-	4

Capital accumulation, mode of control, decision making, and size of business depend upon type of ownership to very large extent. One (20%) out of five automobile dealer was registered as sole trading and the remaining four (80%) were registered as private

limited. Except Arun Intercontinental Traders (AIT) other automobile dealers were registered as private limited. AIT was registered as sole trading.

4.3 Category of the Products Dealt by Sample Dealers

Table No. 4.7

Category of the Products Dealt by Sample Dealers

S.N.	Dealer	Type of Organization			
		Vehicle-PC	Vehicle-CV	Spares	Services
1	AIT	√	-	√	√
2	AVCO	√	-	√	√
3	CTE	√	√	√	√
4	STPL	√	√	√	√
5	UTSPL	√	√	√	√
Total		5	3	5	5

The focus of the study was PC (Light Automobiles) only. But some automobile dealers deal both light and heavy commercial automobiles. Same auto maker manufactures both type of automobile and in turn their dealers also deal the entire products. Toyota, Kia, Tata motor manufacturer produce their automobile in wide variety including both commercial heavy automobiles and passenger cars. So their dealer deals both type of automobiles out of 5 sample dealers, 3 dealers deal commercial heavy automobiles. For after sales support, all the dealers have own workshop and spare parts centre/outlets. Arun Intercontinental Traders has Shree Himalayan Ent. Pvt. Ltd to manage Spare and Services

4.4 Management Accounting Practices in the Sample Dealers

Table No. 4.8

Management Accounting Practices in the Sample Dealers

S.N.	Management Accounting Tools	Organization					Total	%
		AIT	AVCO	CTE	STPL	UTSPL		
1	Capital Budgeting	√	√	-	√	√	4	80
2	Cost Segregation into Fixed and Variable	√	√	√	√	√	5	100
3	Tax Effect Analysis	√	√	√	√	√	5	100
4	Standard Costing	√	√	√	√	√	5	100
5	Break Even Analysis (BEP) Cost-Volume Profit (CVP) Analysis	√	√		√	√	4	80
6	Ratio Analysis/ Financial Statement Analysis	√	√	√	√	√	5	100
7	Master Budgeting	√	√	√	√	√	5	100
8	Flexible Budgeting	√	-	-	√	√	3	60
9	Responsibility Accounting	√	-	-	√	√	3	60
10	Activity Based Costing (ABC)	√	-	√	-	-	2	40
11	Cash Flow Statement	√	√	√	√	√	5	100
12	Zero Based Budgeting	-	-	-	-	-	0	0
13	Lease or Buy	-	-	-	√	-	1	20
Total		11	8	7	11	10		
Percentage		84.62	61.54	53.85	84.62	76.92		

Where,

Arun Intercontinental Traders

AIT

Avco International Pvt. Ltd.

AVCO

Continental Trading Enterprises Pvt. Ltd.

CTE

Sipradi Trading Pvt. Ltd.

STPL

United Traders Syndicate Pvt. Ltd.

UTSPL

[There abbreviations have been used here for ease which may or may not have used by the dealers themselves.]

Capital Budgeting was practiced by 80% (4 out of 5) automobile dealers. CTE (Kia Motors) did not practice capital budgeting. They didn't feel necessary it yet and took it as not relevant to their business. Capital budgeting is necessary and relevant to each and every business whether it is manufacturing or trading. Other dealers practiced capital budgeting and they used different techniques of capital budgeting.

All automobile dealers under sample selection used cost segregation into fixed cost and variable cost. Similarly all automobile dealers did tax effect analysis and applied standard costing. Break even (BEP) analysis was practiced by 4 out of 5 (80%) dealers. CTE did not practice BEP; they didn't feel it necessary and relevant yet. BEP is an important tool of profit planning. Dealers can express their Break Even (No profit no loss) in terms of sales volume, number of automobile sold, no of automobile serviced etc. All these five dealers did financial statement analysis and master budgeting. But flexible budgeting was practiced by 3 out of 5 (60%) dealers. There as on was the same as they did not feel necessary and relevant. Flexible budget can be prepared in terms of sales volume of different range (number of automobile sold for sales and number of automobile serviced for workshop likewise inventory turnover for spare parts). It is also a technique of profit planning in the hand of manager.

As an effective method of evaluating performance of people and department, responsibility accounting was practiced only by 3 out of 5 (60%) automobile dealers. Both Indian automobile dealers AIT and STPL did practice responsibility accounting. UTSPIL also used responsibility accounting. Remaining Avco and CTE did not practice it.

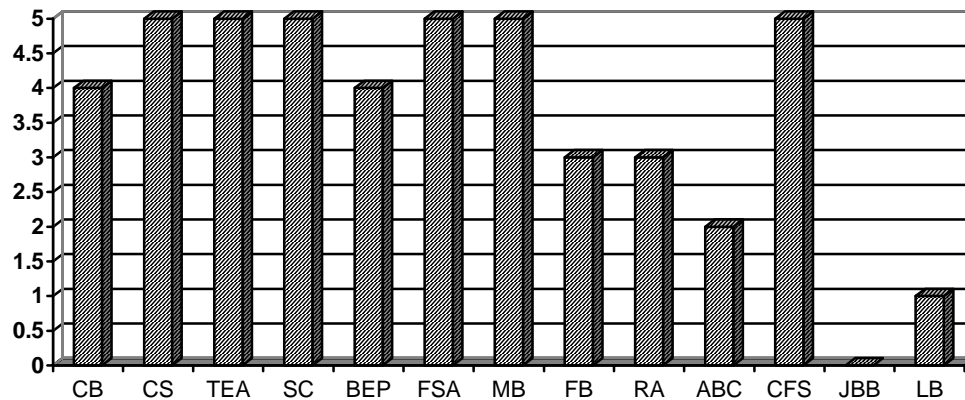
Activity Based Costing (ABC) was practiced only by 2 out of 5 (40%) automobile dealers; AIT and CTE, one Indian automobile dealer and one from others automobile dealer. Avco, UTSPIL and Indian automobile dealer STPL did not practice ABC. They applied the concept but did not practice the tool. All the sample automobile dealers practiced cash flow statement as a part of master budgeting. Zero based budgeting (ZBB), modern technique of budgeting / forecasting was not used by any of the selected automobile dealers. Lease or buy, decision making regarding alternative choices were practiced by only one Indian automobile dealer. Other automobile dealers did not use those tools since they felt it's not relevant and not necessary yet.

Cost segregation into fixed cost and variable cost, tax effect analysis, standard costing, ratio analysis, master budgeting, cash flow statement were practiced by all sample automobile dealers. Zero based budgeting was not in practice at all. Other capital budgeting, break even analysis, flexible budgeting, responsibility accounting,

activity costing and lease or buy were partially practiced in these selected sample automobile dealers.

Figure No. 4.4

Management Accounting Tools Practiced by Vehicle Dealers



Source: Table No. 4.8

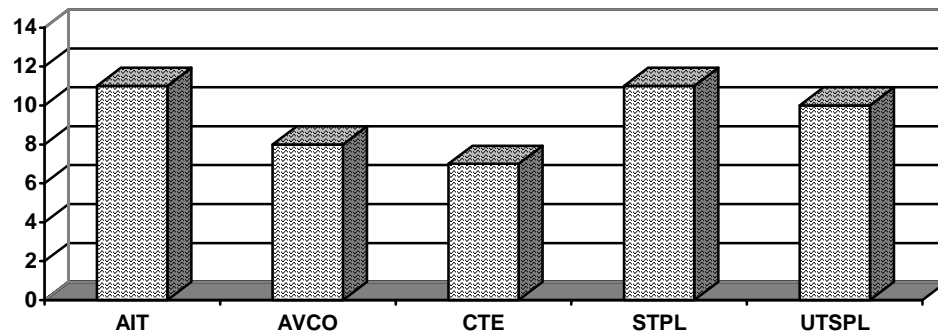
Where

- CB = Capital Budgeting
- CS = Cost Segregation into Fixed and Variable
- TEA = Tax Effect Analysis
- SC = Standard Costing
- BEP = Break Even Analysis (B EP)/Cost-Volume-Profit (CVP) Analysis
- FSA = Ratio Analysis/Financial Statement Analysis
- MB = Master Budgeting
- FB = Flexible Budgeting
- RA = Responsibility Accounting
- ABC = Activity Based Costing (ABC)
- CFS = Cash Flow Statement
- ZBB = Zero Based Budgeting
- LB = Lease or Buy

Both Indian automobile dealers, AIT and STPL have been practicing almost 11 out of 13 (84.62%) management accounting tools. Dealer of Japanese Automobile Toyota, UTSP has practiced 10 out of 13 (76.92%) tools. Similarly numbers of management accounting tools practiced by Korean automobile dealers AVCO and CTE were 8 and 7 respectively.

Figure No. 4.5

Number of Tools Practiced by Dealers



Source: Table No. 4.8

Thus Avco and CTE were practicing less management accounting tools. The figure shows numbers of management accounting tools practiced by sample automobile dealers. Although management accounting has wide application in each kind of organization, dealers have not practiced all of them.

4.5 Reason for not Practicing the Management Accounting Tools

Table No. 4.9

Reason for Not Practicing the Management Accounting Tools

S.N.	Reason	Dealers					Total
		AIT	AVCO	CTE	STPL	UTSP	
1	Not Relevant	√		√		√	3
2	Not Felt Necessary		√	√	√		3
3	Cost Factor						
4	Lack of Information						
5	Lack of Expertise						
Total		1	1	2	1	1	

All the automobile dealers accepted only two reasons for not practicing the management accounting tools; those were not relevant and not felt necessary yet. They did not think they lack information and expertise, nor they agreed the time and cost as the cause of not practicing these management accounting tools.

4.6 Access to Information Technology (IT)

Table No. 4.10

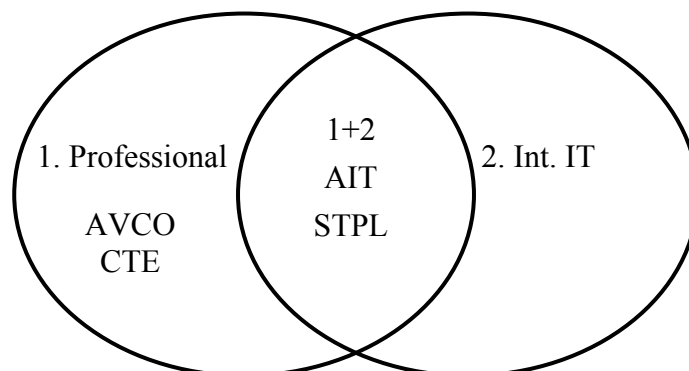
Access to Information Technology (IT)

S.N.	Dealer	Type of System			
		Professional	Internal IT	Manual	Total
1	AIT	√	√		2
2	AVCO	√	-		1
3	CTE	√	-		1
4	STPL	√	√		2
5	UTSPL	√	√		2
Total		5	3	-	

This is the age of Information Technology (IT). It is dominantly and drastically changing the way of doing work making the working system systematic. Tedious works are taking away by these IT systems. The automobile dealers need awareness towards the importance of IT. The table shows that Manual Accounting System has been totally removed from these sample automobile Dealers. All the automobile dealers (5 out of 5) were using professional accounting software. Out of 5 automobile dealers, 3 have their own IT departments to develop own systematic and regulate professional systems. Both of Indian Automobile dealers AIT and STPL have their own IT department. But in others category, only UTSPL (1 out of 3) has their own internal IT department.

Figure No. 4.6

System in Vehicle Dealers



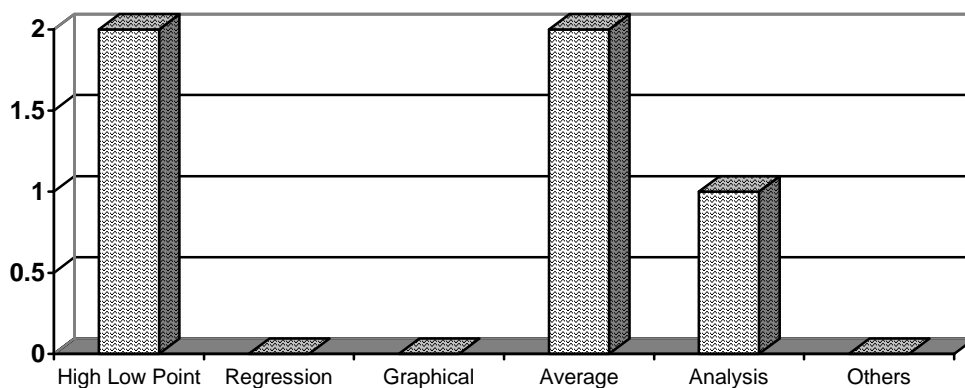
4.7 Technique to Segregate Cost into Variable and Fixed Cost

Table No. 4.11
Technique to Segregate Cost into Variable and Fixed Cost

S.N.	Techniques	Dealers					Total
		AIT	AVCO	CTE	STPL	UTSPL	
1	High Low Point Method	√				√	2
2	Regression Method						
3	Graphical Method						
4	Average Method			√	√		2
5	Analysis Method		√				1
6	Others						
Total		1	1	1	1	1	5

Only two automobile dealers (AIT and UTSPL) used high low point method to segregate mix cost into variable and fixed cost. Group wise 1 out of 2 Indian automobile dealers and 1 out of 3 other automobile dealers used High low point method. CTE and STPL used average method. Avco used analysis method. The most accurate method namely Regression was not in practice at all. Likewise graphical method was also not practiced by both Indian and other automobile dealers.

Figure No. 4.7
Technique of Cost Segregation



High and low point method was practiced by 40% (2 out of 5) of sample automobile dealers. Similarly average method was also practiced by 40% (2 out of 5) of sample automobile dealers.

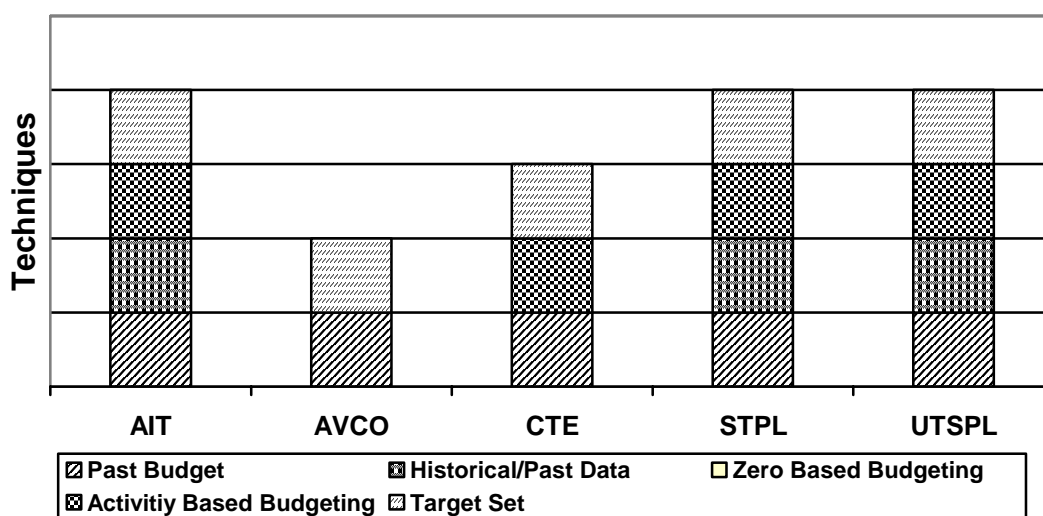
4.8 Basis for Preparation of Budget

Table No. 4.12
Basis for Preparation of Budget

S. N.	Technique	Dealers					Total
		AIT	AVCO	CTE	STPL	UTSPL	
1	Past budget	√	√	√	√	√	5
2	Historical/ past Data	√			√	√	3
3	Zero Based Budgeting						
4	Activity Based Budgeting	√		√	√	√	4
5	Target set	√	√	√	√	√	5
	Total	4	2	3	4	4	17

All sample automobile dealers considered past budget and target to make their budget. Similarly past actual data was used by 60% (3 out of 5) of dealers. The dealers were AIT, STPL and UTSPL. Zero Based Budgeting (Z BB) was not in practice. However, Activity Based Budgeting (ABB) was practiced by 80% (4 out of 5) automobile dealers. Except AVCO other automobile dealers used Activity Based Budgeting (ABB). The dealers used multiple methods rather than only one. AIT, STPL and UTSPL used past budget, historical/past data, ABB and target set. AVCO used past budget and target set only. CTE used past budget, ABB and target set. The figure shows different bases used by automobile dealer for preparation of budget.

Figure No. 4.8
Basis for Preparation of Budget



4.9 Type of Budget

Table No. 4.13
Types of Budget

S. N.	Technique	Dealers					
		AIT	AVCO	CTE	STPL	UTSPL	Total
1	Overall Master Budget	√	√	√	√	√	5
2	Operational Budget Only						
3	Long Term Budget						
4	Annual Budget	√	√	√	√		4
5	Cash Budget Only			√			1
	Total	2	2	3	2	1	10

All sample automobile dealers practiced overall master budget. They used to prepare annual budget. No dealer practiced operational budget and long term budget. CTE practiced cash budget only also and UTPL practiced overall master budget. Annual budget and overall master budget was practiced by AIT, AVCO, CTE and STPL.

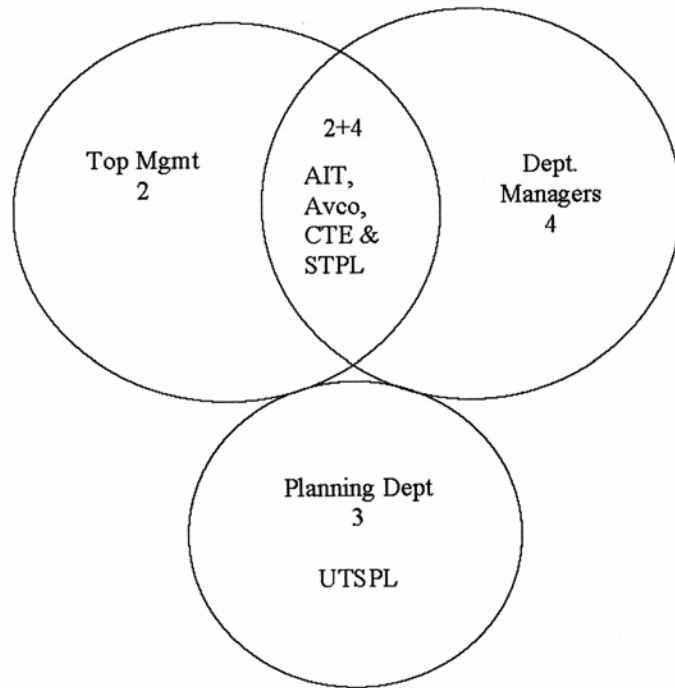
4.10 Responsibility for Preparation of Budget

Table No. 4.14
Responsibility for Preparation of Budget

S. N.	Technique	Dealers					
		AIT	AVCO	CTE	STPL	UTSPL	Total
1	Separate Budget Committee						
2	Top Management	√			√		2
3	Planning Department					√	1
4	Departmental Manager/ Incharge	√	√	√	√		4
5	Out Side Expert						
	Total	2	1	1	2	1	7

The sample automobile dealers have no separate budget committee. Budget was prepared mostly by Departmental manager/incharge. In 80% (4 out of 5) of dealers budget was prepared by Departmental manager/incharge. Along with Departmental manager, top management prepared budget in AIT and STPL. In UTPL budget is prepared by planning department. In terms of percentage, in 40% (2 out of 5 dealers) of dealer, the top management prepared budget. Both of these two automobile dealers were Indian automobile dealers, AIT and STPL.

Figure No. 4.9
Responsibility of Budget



4.11 Time Frame of Budget

Table No. 4.15
Time Frame of Budget

S. N.	Technique	Dealers					
		AIT	AVCO	CTE	STPL	UTSPL	Total
1	Short Term (one year or less)	√	√	√	√		4
2	Mid-term (between one and five years)	√				√	2
3	Long term (five years and more)		√				1
	Total	2	2	1	1	1	7

Preferably automobile dealers used to prepare annual master budget. 80% of dealers (4 out of 5, AIT, Avco, CTE and STPL) used to prepare short term (≤ 1 Year) budget. 40% (2 out of 5, UTSPL and AIT) used to prepare mid term (1-5 years) budget. Along with the short term budget AVCO used to prepare along term (> 5 years) budget as well. Only AVCO prepared long term budget. AIT used to prepared both short term and mid term budget.

4.12 Techniques of Capital Budgeting

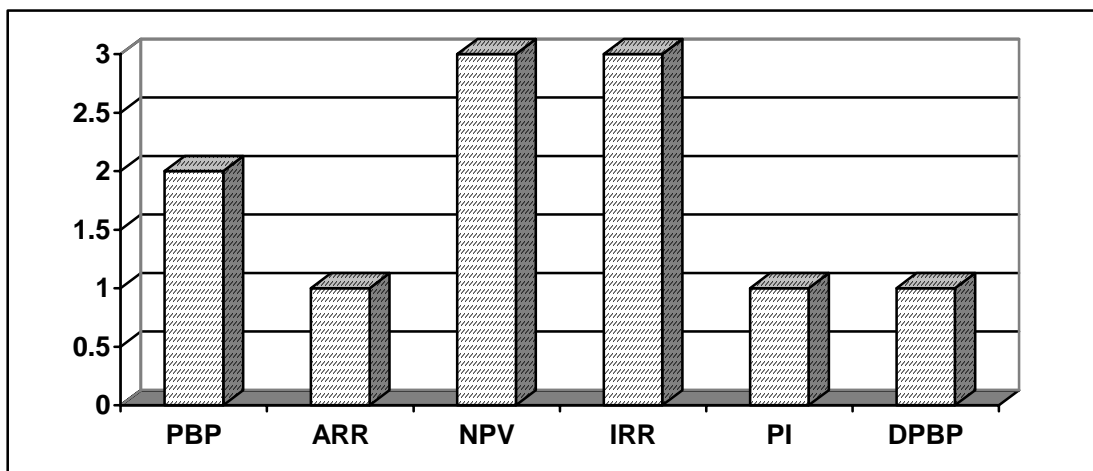
Table No. 4.16

Techniques of Capital Budgeting

S. N.	Technique	Dealers					Total
		AIT	AVCO	CTE	STPL	UTSPL	
1	Payback Period (PBP)	√				√	2
2	Average Rate of Return (ARR)					√	1
3	Net Present Value (NPV)	√			√	√	3
4	Internal Rate of Return (IRR)		√		√	√	3
5	Profitability Index (PI)					√	1
6	Discounted Payback Period (DPBP)					√	1
	Total	2	1		2	6	11

Figure No. 4.10

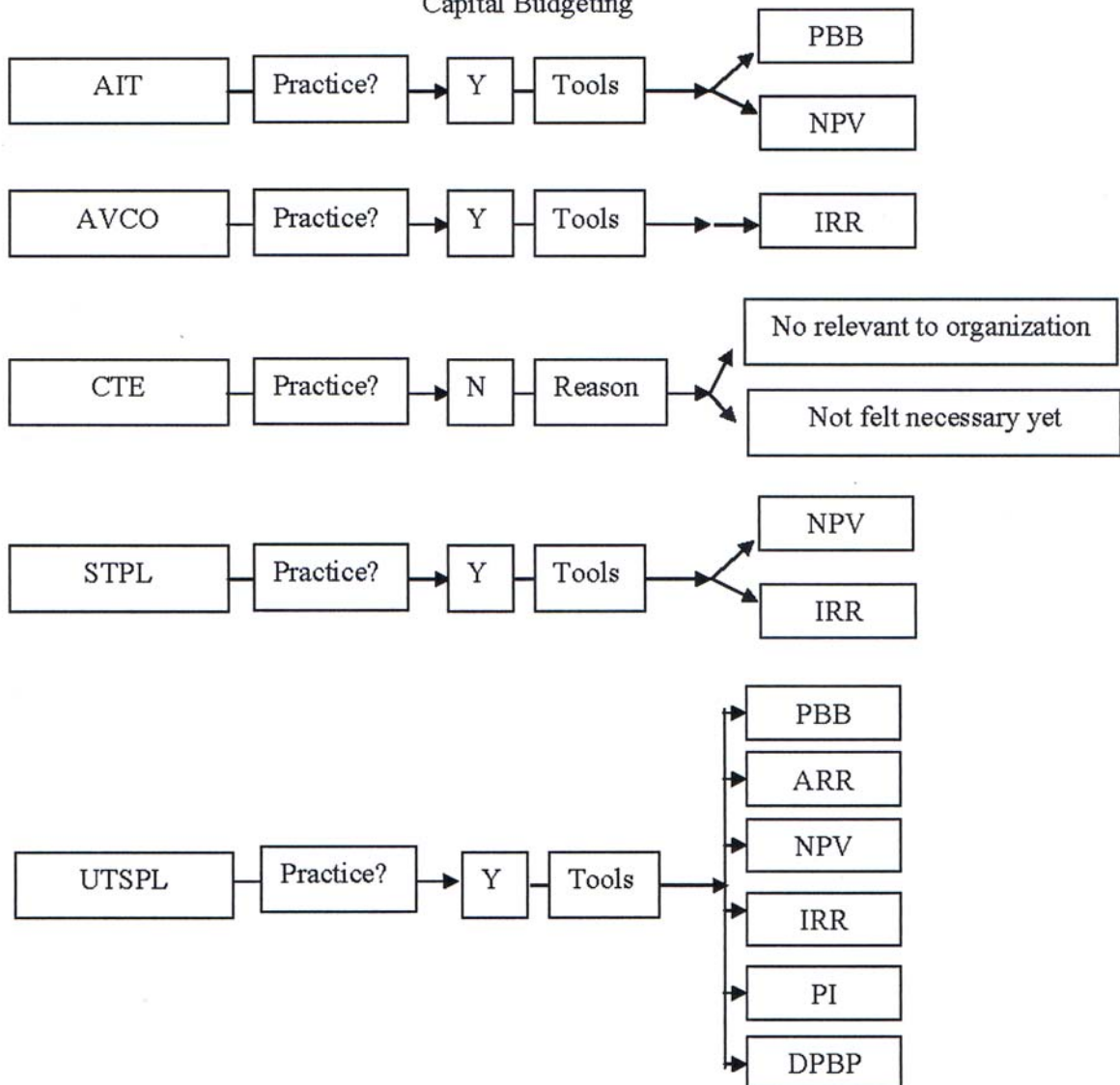
Use of Different Techniques of Capital Budgeting



For Evaluation of project/cap ital budgeting Net Present Value (NPV) and Internal Rate of Return (IRR) were mostly used. These two techniques were used b y 60% (3 out of 5) automobile dealers. AIT, STPL and UTSPL used NPV. Similarly AVCO, STP L and UTSPL used IRR. Some dealers used multi technique rather than only one technique

Figure No. 4.11

Capital Budgeting



UTSP used all most all techniques PBP, ARR, NPV, IRR PI and D P BP. AIT uses PBP and NPV. AVCO used only IRR. STPL used NPV and IRR both. But CTE was not doing capital budgeting at all. Payback period was used by two automobile dealers. Average rate of return, profitability index and discounted payback period each were practiced by only one automobile dealer. The most appropriate method net present value was not practiced by all of the selected automobile dealers. AVCO was practiced only internal rate of return.

4.13 Pricing Products/Services

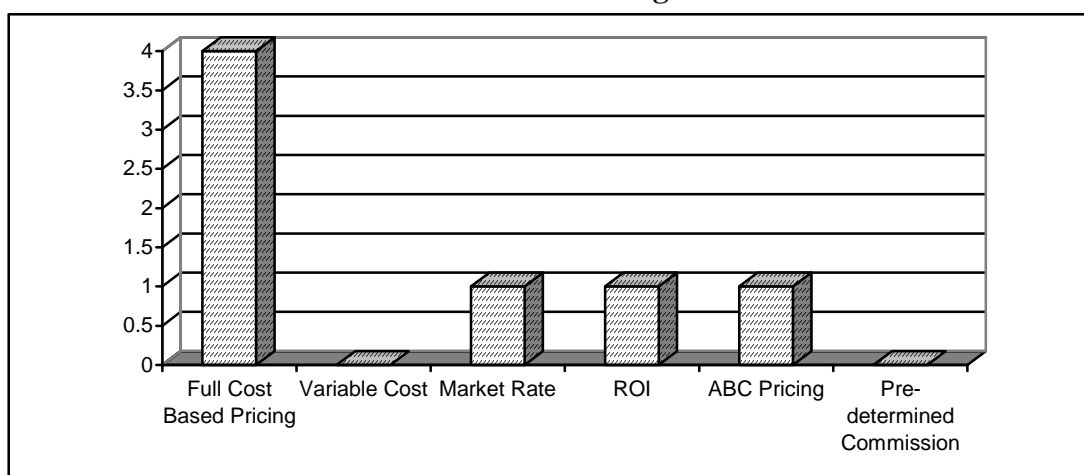
Table No. 4.17

Pricing Product/Service

S. N.	Technique	Dealers					Total
		AIT	AVCO	CTE	STPL	UTSPL	
1	Full Cost Based Pricing (Absorption)	√	√	√	√		4
2	Variable Cost						
3	Market Rate				√		1
4	Target Return on Investment (ROI)					√	1
5	Activity Based Cost Pricing			√			1
6	Pre-determined Commission(Percentage)						
	Total	1	1	2	2	1	7

Automobile dealers need to set price for their entire product; automobile, spare parts and services. AIT, AVCO, CTE and STPL (4 out of 5 or 80%) did pricing on the basis of full (absorption) costing based. Unlike these dealers UTSPL did pricing on Return on Investment (ROI) basis. Along with absorption CTE considered Activity Based Costing as well. Similarly STPL considered market rate along with absorption costing. There was no practice of variable cost pricing and pre-determined commission.

**Figure No. 4.12
Bases for Pricing**



As there was no practice of pricing on the basis of pre-determined commission, dealers are independent to set price of their product. AIT, AVCO and USTPL

considered single factor/technique. But CTE and STPL considered two bases for pricing their products.

4.14 Measure and Control of Overall Performance

Table No. 4.18

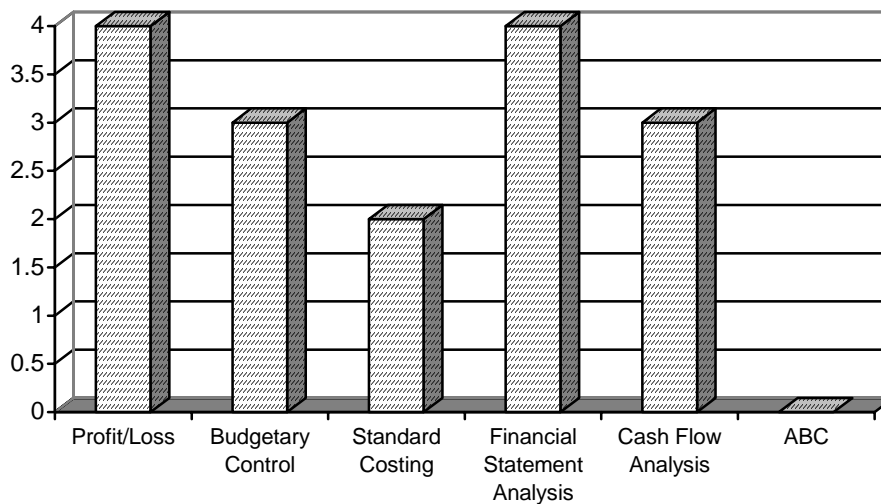
Measure and Control of Overall Performance

S. N.	Technique	Dealers					Total
		AIT	AVCO	CTE	STPL	UTSPL	
1	Profit/Loss	√		√	√	√	4
2	Budgetary Control	√		√	√		3
3	Standard Costing	√			√		2
4	Financial Statement Analysis	√	√	√	√		4
5	Cash-flow analysis	√		√	√		3
6	Activity based costing						
	Total	5	1	4	5	1	16

Automobile dealers preferably used financial statement analysis and profit and loss to evaluate overall performance. 80% (4 out of 5) did evaluation on the basis of profit and loss and financial statement analysis. AIT, CTE, STPL and UTSPL used profit and loss.

Figure No. 4.13

Basis for Measurement of Overall Performance



Similarly AIT, AVCO, CTE and STPL used financial statement analysis to measure, evaluate and control overall performance. UTSPL definitely did financial statement Analysis/ratio analysis but for evaluation of performance it preferred to use profit and loss only. 3 out of 5 automobile dealers (ATI, CTE, and STPL) measured budgetary control for evaluation of performance. Standard costing was used only by Indian automobile dealers, AIT and STPL. In other than Indian automobile dealers (AVCO,

CTE and UTSP) they practiced Standard costing but did not apply standard costing as base to measure and control overall performance. Cash flow statement analysis was used to measure performance in 60% automobile dealers (3 out of 5; AIT, CTE and STPL). AVCO and UTSP) were considering single factor/base. AIT, CTE and STPL were using multifactor.

Activity Based Costing (ABC) was not practiced for performance evaluation. Only two dealers AIT and CTE are using ABC as management accounting tool but they were not using this tool for performance evaluation.

Responsibility accounting was practiced in 3 out of 5 automobile dealers (AIT, STPL and UTSP). Responsibility accounting is also a technique to measure performance people and department.

4.15 For Forecast/estimate the Costs and Revenues

Table No. 4.19

For Forecast/estimate the Costs and Revenues

S. N.	Technique	Dealers					
		AIT	AVCO	CTE	STPL	UTSP	Total
1	Past Trend Analysis	√	√	√	√	√	5
2	Zero Based Budgeting						
3	Market Survey	√		√	√		3
4	Judgmental analysis				√		1
	Total	2	1	2	3	1	8

All automobile dealers did forecast/estimate the cost and revenue on the basis of past trend analysis. Along with the past trend analysis market survey was also used by AIT, CTE and STPL. In term of percentage market survey was used by 60% (3 out of 5) automobile dealers. Judgmental analysis was done only by STPL. Modern techniques Zero Based Budgeting (ZBB) was not practice by any of these automobile dealers. AVCO and UTSP) were relying on only past trend analysis. However AIT, CTE and STPL were considering multifactor, to forecast/estimate the cost/revenues.

4.16 Issue of Inventory

Table No. 4.20
Issue of Inventory

S. N.	Technique	Dealers					
		AIT	AVCO	CTE	STPL	UTSPL	Total
1	First in First Out (FIFO)	√		√			2
2	Last in Last Out (LIFO)		√				1
3	Weighted Average				√	√	2
4	Simple Average						
	Total	1	1	1	1	1	5

For costing of issue of inventory two dealers (AIT and CTE) used FIFO, one dealer (AVCO) used LIFO and remaining two dealers (STPL and UTSPL) used weighted average method. Simple average was not in practice.

4.17 Consideration for Inventory Procurement

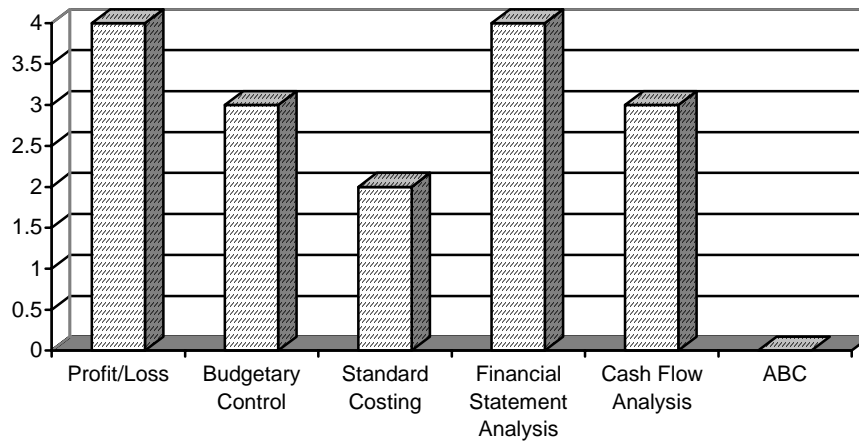
Table No. 4.21
Consideration for Inventory Procurement

S. N.	Technique	Dealers					
		AIT	AVCO	CTE	STPL	UTSPL	Total
1	Economic Order Quantity (EOQ)	√	√		√	√	4
2	Lead Time	√			√	√	3
3	Re-ordered Level (Min-stock level)	√		√	√	√	4
4	Consumption Rate (Past Trend)	√			√	√	3
5	Demand Order place by Customer	√			√		2
6	Just in time (JIT Philosophy)						
7	Inventory Count (Period Model)	√			√		2
	Total	6	1	1	6	4	18

4 out of 5 automobile dealers were practicing Economic order quantity (EOQ). Except CTE other dealers were practicing EOQ while procuring inventory. Lead time was considered by AIT, STPL and UTSPL. Reorder level was considered by AIT, CTE, STPL and UTSPL.

Hence 4 out of 5 (80%) dealers used reorder level. Similarly order placed by customer, inventory count (Period model) was considered only by Indian automobile dealers AIT and STPL. AIT, STPL and UTSPL considered multi factors. But AVCO and CTE were considering single factor. AVCO considered only EOQ and CTE considered only reorder level.

Figure No. 4.14
Consideration for Inventory Procurement



Only three automobile dealers; AIT, STPL and UTSP were using trend analysis. AVCO and CTE were not applying trend analysis for planning inventory requirement.

AOR versus JIT

Automobile off the road (AOR) is a type of special order/indent placed by dealer on urgent cases. For normal case they do normal indent like weekly/monthly/yearly. If the automobile is off the road lack of any specific spares, such special order AOR is raised. It is raised to solve current problem as and when the spare is needed. Such type order is not placed for stocking the spares. Although AOR is also procuring the needed spare just in time, it is different from Just in time (JIT) philosophy. JIT system is philosophy of procuring all the requirements just in time when they are needed, minimizing overstocking / hand ling and wastage. The AOR is only a kind of order which is not placed periodically, and placed in case of urgency only. But JIT is the philosophy of procuring all the items just in time whenever is needed. The entire automobile dealer practiced AOR but JIT was not in practice. They only applied concept of this philosophy.

4.18 Inventory Control

Table No. 4.22
Inventory Control

S. N.	Technique	Dealers					Total
		AIT	AVCO	CTE	STPL	UTSPL	
1	Total Value Basis	√		√	√	√	4
2	Total Quantity Basis	√		√	√		3
3	Characteristics of Particularly item		√				1
4	ABC Analysis				√		1
	Total	2	1	2	3	1	9

Inventory is a component of current assets. It should be optimum in both in terms of value and quantity. It is fund tied up for management which has alternative use if investment goes on excessive. If it's kept lower it will spoil the business due to non availability of the parts which affect sales of automobile and organization as a whole.

To control inventory total value basis (Cost approach) analysis is mostly used, 4 out of 5 (80%) used such practice. But AVCO was not practicing this technique. It was considering characteristic of particular items. Another mostly practiced technique was total quantity basis (Space approach). Along with total value, total quantity was also considered by AIT, CTE and STPL (3 out of 5 dealers).

ABC analysis was practiced by STPL only, along with total value and total quantity. Both Indian Automobile dealers were considering multiple methods, AVCO and UTSPL were considering single factor. Characteristics of particular items were identified only by AVCO for the controlling purpose.

4.19 Transfer Pricing

Table No. 4.23
Transfer Pricing

S. N.	Technique	Dealers					Total
		AIT	AVCO	CTE	STPL	UTSPL	
1	Market Price Based			√			1
2	Cost Price Based	√	√		√		3
3	Target Return Based					√	1
4	Negotiation						
5	General Pricing (Opportunity Cost Basis)						
	Total	1	1	1	1	1	5

In automobile dealer ship mainly stock transfer from one department/branch to other department/branch constitutes transfer price. Likewise service charged by machine/lathe department to workshop is another form of transfer pricing. Similarly denting painting service charge by denting painting department to workshop is also a form of transfer. Such transfer pricing was done on market price based by CTE. It was done in target return basis by UTSP. The rest three dealers used cost price based. In terms of percentage 60% automobile dealers used cost price, 20% market price based and 20% target return basis. No sample automobile dealer used negotiation pricing and general transfer pricing.

4.20 Allocation of Departmental Cost

Table No. 4.24

Allocation of Departmental Cost

S. N.	Technique	Dealers					
		AIT	AVCO	CTE	STPL	UTSPL	Total
1	Sales Unit		√		√		2
2	Sales Revenue	√			√		2
3	Negotiation			√		√	2
	Total	1	1	1	2	1	6

For allocation of mixed (departmental) cost, sales unit and sales revenue and negotiation were equally used. AIT was using sales revenue. AVCO was using sales unit. CTE and UTSP used negotiation. STPL was using both sales unit and sales revenue. Except STPL, other automobile dealers were using single base; either sales unit or negotiation as a base for allocation.

4.21 Accounting Related Decision

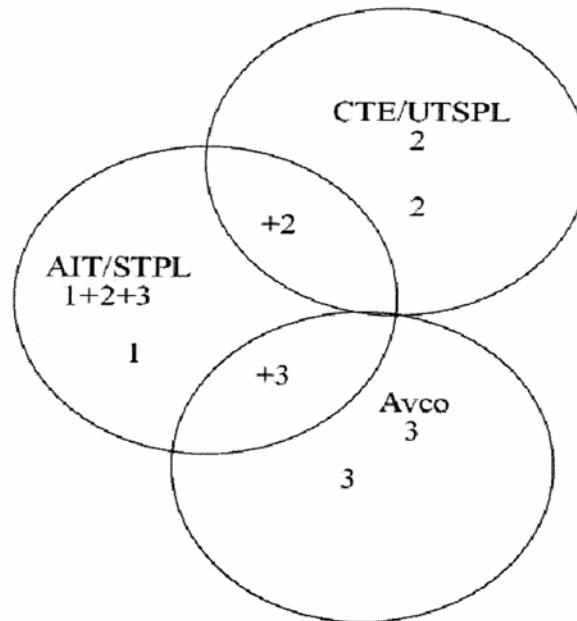
Table No. 4.25

Accounting Related Decision

S.N.	Technique	Dealers					
		AIT	AVCO	CTE	STPL	UTSPL	Total
1	Management Accounting Tools	√			√		2
2	Objectives of Organization	√		√	√	√	4
3	Decision of Top Management	√	√		√		3
4	Advise of Vendor						
	Total	3	1	1	3	1	9

Mostly accounting related decision was taken on the basis of objective of organization. 4 out of 5 considered objective of the organization.

Figure No. 4.15
Basis for Accounting Related Decision



But AVCO took decision at top management level. Only two automobile dealers AIT and STPL considered Management accounting tools. AIT and STPL considered three criteria namely; management accounting tools, objective of organization and decision of top management. UTSP considered only objective of organization. No automobile dealer was following the advice of vendor. It showed that they were independent in making own decision. On group wise basis no dealer from other group followed management accounting tools. Both sample Indian automobile dealers AIT and STPL followed management accounting tools for decision making.

4.22 Difficulties in Application of Management Accounting Tools by Automobile Dealer

- Cost and time factor
- Lack of Industry data
- No proper standard

Automobile dealers did not think difficulties in application of management accounting tools. They claimed that they were using all the relevant management accounting tools in planning, controlling and decision making. They thought that the management accounting tool they did not use, were not relevant and not necessary. However there was gap between theory and practice. Non use of capital budgeting, break even

analysis, flexible budget by automobile dealers revealed that they have no awareness about the importance of these tools. Except cost and time factor other problems were lack of proper industry data and standard. In many cases, managers have to compare their status and achievement with same other dealers/competitors and industry average to evaluate their achievement. Relative strength/weakness or position of the business will be known when it is compared to standard or others. Likewise regarding SWOT (strength, weakness, opportunities and threats) analysis of own and competitors, updated industry data and proper standards are necessary. Financial statement analysis /ratio analysis will give more meaningful result if it can be interpreted by comparing with standard and industry data. But in Nepalese context, the data was not available. Department of transport provides the data about the registration of automobile and other regulations. Likewise FNCCI and TPC provide import statistics. But there were no specialized institution/organization to research on micro level. NADA Auto Information Centre (AIC) was established one decade earlier, but on account of lack of resources it was unable to become result oriented.

4.23 Potential Benefits of Management Accounting for Automobile Dealer

- Effective/quick decision making and control
- Accurate Data finding
- Budget controlling
- Effective Control
- Proper planning

For proper planning, effective control and judicious decision making management accounting is very important. Management accounting tools are powerful weapons to survive in competitive market and lead the organization towards success. Automobile dealers opined that management accounting helps in accurate data finding, proper planning, budget controlling and effective decision making.

4.24 Major Findings

The major findings of the research are as follows;

1. The total automobile registration including car/jeep /van registration has been in fluctuating trend. However the trend was positive. Total automobile registration increased by 1,347 numbers per year and car/jeep/van registration increased by 106 numbers per year. Out of total automobile registration almost 56.9% registered in Bagmati zone due to concentrated business opportunities and population density.

2. Higher percentages of automobile dealers were registered as private limited. Indian automobile dealer, AIT was registered as sole trading and STPL was registered as Private Limited. All of the others (AVCO, CTE and UTSP) were registered as Private Limited.
3. Same automobile dealer used to deal both heavy (commercial) automobile and light (passenger car) automobile. 3 out of 5 (60%) dealers did both businesses. Only AIT Indian automobile dealer and AVCO other automobile dealer did passenger automobile dealing the rest (CTE, STPL and UTSP) dealt both categories.
4. Cost segregation into fixed and variable cost, tax effect analysis, standard costing, ratio analysis, master budgeting, and cash flow statement were practiced by all these selected automobile dealers. Zero based budgeting (ZBB) was not in practice at all. Capital budgeting and Break even analysis were not practiced by CTE, but the rest dealers practiced the both management accounting tools. Flexible budgeting and responsibility were practiced only by 60% (3 out of 5, AIT, STPL and UTSP). Dealers falling under other category AVCO and CTE were not practicing both of these tools. Activity based costing (ABC) was practiced by AIT and CTE, others didn't feel it necessary and relevant. Lease or buy was practiced only by STPL; other automobile dealers did not practice it yet. Both Indian automobile dealer AIT and STPL practiced 11 out of 13 (84.62%) management accounting tools. From other category UTSP practiced 10 out of 13 (76.92%) management accounting tools. AVCO practiced 8 out of 13 (61.54%) tools. CTE practiced only 7 (53.85%) management accounting tools. Hence Indian automobile dealers practiced more than other automobile dealers.
5. Reasons for not practicing some of the management accounting tools were not relevant and not felt necessary by them. They didn't realize lack of information, expertise and cost factor, rather they think that these tools were not relevant and not necessary in their business.
6. The automobile dealers were aware of importance of IT. The manual accounting system has been totally eliminated. 3 out of 5 (AIT, STPL and UTSP) dealers have their own internal IT department. The selected automobile dealers used professional accounting system.

7. Dealers used high-low point method, average and analysis method to segregate cost into fixed and variable. AIT and UTSP used High-low point method. CTE and STPL used average method and only AVCO used analysis method. Most accurate method, namely regression was not in practice at all.
8. The selected automobile dealers prepared budget on the basis of past budget on increment basis along with target set. Three dealers used historical data, similarly four dealers used activity based budgeting (ABB). No dealers used zero based budgeting (ZBB).
9. All five automobile dealers practiced overall master budget. Usually budget was prepared by department manager/incharge/head. In AIT and STPL, budgets were prepared by both department head and top management. UTSP has planning department to prepare budget. Separate budget committee and outside experts were not entertained by these selected automobile dealers to prepare budget. Short period time frame was adopted in budget. AIT and UTSP adopted mid period planning. AVCO used long term planning along with short term budget.
10. For capital budgeting NPV and IRR were used by 3 automobile dealers. PBP was practiced only by 2 automobile dealers. ARR, PPI and DPBP were practiced only by UTSP.
11. Full costing was basically used method pricing, 4 automobile dealers used it. Only UTSP used target return (ROI) method. CTE used activity based costing (ABC) and STPL also consider market rate along with full costing.
12. To measure overall performance financial statement analysis was widely used. UTSP mainly focus on profit and loss. 3 automobile dealers used budgetary control, cash flow and standard costing.
13. Forecasting of cost and revenues were done on the basis of past trend analysis in all selected automobile dealers. Similarly market survey was also used by 3 out of 5 automobile dealers.
14. FIFO, LIFO and weighted average method were used to pricing inventory issue. EOQ was widely practiced for inventory management, except CTE the rest are practiced EOQ. Minimum stock level was also practiced by 4 out of 5 automobile dealers. Similarly past trend was practiced by 3 automobile dealers. JIT was not in practice. Inventory control was done on

- the basis of total value (Cost constraint) by 4 dealers. And total quantity (Space constraint) was used by 3 automobile dealers
15. Transfer pricing was mainly used on the basis of cost. 3 automobile dealers (AIT, AVCO and STPL) used this method. Market based and target return was practiced by CTE and UTSPL respectively.
 16. Department cost allocation was made on the basis of sales unit, revenue and negotiation in equal frequencies of two.
 17. The objective of the organization was considered most while taking decision. Only two Indian automobile dealers (AIT and STPL) considered management accounting tools. Decision of top management was followed by 3 automobile dealers (AIT, AVCO and STPL).
 18. Main problem in application of management accounting tools in their own words are cost factor, lack of industrial data, no proper standard. In context of Nepal there was no proper information bank and no specialized institution to do research on this automobile sector. So proper and quick data about this automobile sector was not available, making it as a main problem in application of the management accounting tools.
 19. Potential benefits of management accounting tools in their own words are quick/effective decision making, but get controlling and proper planning.

CHAPTER FIVE

SUMMARY, CONCLUSION AND RECOMMENDATIONS

5.1 Summary

Import oriented Nepalese auto business has grown up to very large extent in last three decades. With passage of time, luxury driving desire has changed to necessity. Institution a support from financial sector like, automobile financing and insurance has added momentum to boost this sector. That's why wide variety of automobile are flowing to country and rolling into different parts of country. Not only Indian and Chinese automobile, Japanese, Korean, Malaysian, German, American, French, Italian etc automobiles are also competing in Nepalese auto market. Different and variety of brand in terms of space, power and appearance all are available in Nepalese auto market. Most of the world's auto makers have manufacturing facilities in India, which has been a tremendous influence to import of automobile to Nepalese auto market; the brand of automobile available in India is also available in Nepal.

As this sector is providing direct and indirect employment to more than two lakhs people and contributing up to 20% in total tax revenue, it has been an important sector of Nepalese economy. It is directly related to transportation and environmental pollution issues. Hence proper development of this sector has long term and irreversible impact on economy and environment. Being landlocked country the development of internal road interlinked to neighbor country is important. But due to the difficulties caused by geographical structure and political anarchy, development of road construction has come to stand still.

However Nepalese auto market has positive growth rate with increasing trend of both automobile import and automobile registration. In Nepalese market the competition is tough and turning into cut- throat in nature and market capture in strategies.

For proper management of auto business, management accounting is the must. As these businesses are operating in multi facet, uncertain, dynamic and competitive environment, to sustain and grow their business management accounting is a tool to improve/strengthen the business stamina. Similarly management accounting also helps organization towards achieving the goal through optimum use of scarce

resources in the dynamic environment. Avoiding/reducing risk and uncertainty, management accounting helps to make paces of success. Management accounting is more important for decision making. As decision can not be taken in vacuum, it should be based on proper and updated information. Management accounting provides relevant information to simplify the complex and non-programmable decision making improving overall managerial activities. Proper and judicious utilization of management accounting tools lead every organization towards success. Management accounting has wide scope/application whether the business is manufacturing or trading.

The primary objectives of the research were to study the current management accounting practice in selected automobile dealers. The research focused on light automobile: passenger car (PC) automobile dealers. 5 dealers out of 23 PC automobile dealers were selected. Among them three were dealing both light and heavy automobiles. These five automobile dealers were categorized into Indian and Others automobile dealer for research purpose. The study tried to highlight on management accounting tools currently practiced and not practiced by those selected automobile dealers.

The research revealed that cost segregation into fixed and variable cost, tax effect analysis, standard costing, financial statement analysis, master budgeting and cash flow were widely practiced by automobile dealers. Likewise, capital budgeting, activity based costing (ABC) and cost volume profit (CVP) analysis were also practiced by most of automobile dealers. Flexible budgeting, responsibility accounting, target costing lease or buy were practiced by few automobile dealers. Practice of Zero based budgeting (ZBB), value engineering were almost nil. Thinking not necessary and not relevant was the main reasons for not practicing these management accounting tools. All the automobile dealers have eliminated manual accounting. They were using professional accounting systems; many of them had their own internal Information Technology (IT) department.

Automobile dealers did not considered predetermined commission while pricing the product/services. Similarly they did not consider the advice of vendor while making account related decision. So it can be concluded that automobile dealers are free in setting prices and decisions making.

5.2 Conclusion

There are many management accounting tools developed to improve performance of business organization. But automobile dealers are not practicing all of them. Rather they are confining their practice to financial accounting and cost accounting. They didn't feel necessary to go beyond these financial accounting and cost accounting. So there exists gap between theory and practice. Practice of regression analysis, zero based budgeting (ZBB), value engineering were almost nil. Even capital budgeting, break even analysis, flexible budgeting, responsibility accounting, activity based costing (ABC), lease or buy were partially practiced. It revealed that automobile dealers have no awareness of importance of these tools rather they were following the rules of thumb. Taking decision in vacuum may have long term impact which would be costly to change after put into effect.

The critical problem in automobile dealership business, to apply management accounting tools is lack of industrial data and proper standard. In Nepalese context, there is no specialized organization/institution yet, to formulate standard and research on this sector. Auto Information Centre (AIC) of NADA is established nearly one decade earlier, but lack of Human resources and other resources, it is not working meaningfully. Likewise FNCCI and Department of Transport, Trade Promotion Centre (TPC) are the other organizations which Provides import and annual registration statistics only. Result oriented information on micro level is not available easily, so automobile dealers have to gather required information on their own initiation and cost.

Hiring of outside expert is an effective method to solve the problem and apply new management accounting tools effectively. Likewise giving training to staff is also important.

But these practices were rarely found in automobile dealers. They were confined to financial accounting, cost accounting and traditional reporting. Hiring of outside expert, may identify the effective way of using management accounting tools, areas to apply new techniques etc.

Only applying the technique is not adequate, effective and result oriented application is admirable. Value engineering, Just in time (JIT), Zero based budgeting (ZBB), target costing, responsibility accounting, Activity based costing (ABC) are evolved in global perspective to improve performance of the business organization. But due to lack of awareness these tools are not in practice.

5.3 Recommendations

Business needs to operate in an open system, where every external/internal factor affects on its operation, of which some may be out of control. Best fit managerial strategies should be applied in the global perspective. As managerial functions are not programmable and non clerical, timely updated external/internal data are essential. The information is most powerful weapon to sustain in competition and basis to make decision. Judicious use of limited resources, application of modern accounting tools helps to achieve the organization goal. On the basis of the research following recommendations are suggested:

- i. Timely updated information is needed for proper planning and decision making. But in Nepal there is no specialized institution to provide auto information. So it is recommended to set up own network of management accounting information system (MAIS), with integrate effort of internal/external IT experts. Proper scanning of needed information and dissemination should be done.
- ii. Automobile dealers should not rely on rules of thumb. Because profit does not happen by chance/luck. Rather it should be planned/managed and tracked to own favor. Traditional methods are not sufficient to cope with dynamic and competitive environment. Innovative and new sophisticated method should be applied otherwise one have to lag behind far away. Management accounting should be practiced in every pace of planning, controlling and decision making. For planning capital budgeting, flexible budgeting, break even analysis, linear programming (LP), tax effect analysis, activity based budgeting (ABB), zero based budgeting (ZBB) should be used. For controlling Standard costing, responsibility costing, variance analysis, budgetary control, financial statement analysis, cost benefit analysis, activity based costing

(ABC) are recommended. Similarly, Japanese Kiezen system, total quality management, management audit and bench marking also should be practiced.

- iii. To segregation cost into fixed and variable, regression method is the most accurate and scientific statistical method. But dealers were practicing only high low method, average and analysis method. So it is recommended to apply modern technique like regression.
- iv. While preparation of budget environmental factors are also should be considered along with past budgets, target set and historical data. Events do not always follow the historical trend so ZBB is also recommended to practice with detailed analysis of environmental factors.
- v. For budgeting and planning it is recommended to take help of professional experts.
- vi. Strategic thinking and long term vision is necessary to achieve goal. Along with tactical plan, strategic plan covering more than ten years also should be planned.
- vii. Project evaluation/capital budgeting is irreversible decision. It should be done with full information and detailed analysis. For this purpose mostly NPV should be used.
- viii. For pricing product/services multifactor should be considered. Only cost basis is not enough. Activity based costing, market rate, target return, marginal cost analysis etc also should be considered.
- ix. Measure and control of overall performance should be done with multi basis. Some of the automobile dealers relying on only single factor like profit and loss and financial statement. All the relevant factors like profit and loss, budget control, variance analysis, financial statement, activity based costing, responsibility accounting should be considered.
- x. For forecast/estimate the cost/revenues past trend analysis is definitely an effective tool. But future is uncertain. So environmental analysis is necessary. ZBB market survey should be done to solve the possible changes in the future.
- xi. Availability of spare parts plays dominant role in auto business, so proper planning of fast moving spare parts is mandatory. Just in time is the

philosophy that has developed to minimize waste and handling. So its application is relevant. Automobile dealers should consider multifactor. Single approach is not sufficient. All the factors like, EOQ, trend analysis, minimum stock level, inventory count, environmental factors should be considered.

- xii. Limited resources have multi use and have opportunity cost. Overstocking makes money tied up in stock depriving from many good opportunities. So stock level should be optimum. For controlling both total value (cost approach) and quantity (space approach) should be considered. If possible the characteristics of particular item should be identified and categorized as per ABC analysis. Then on the basis of vital few and trivial many, inventory control should be done. The maximum and minimum level determination helps to control stock within relevant range.
- xiii. Transfer pricing should be done considering goal congruence. Negotiation and general transfer pricing rule is suitable but not in practice. So it is recommended to apply these techniques.
- xiv. Only few dealers representing 2 out of 5 automobile dealers are considering management accounting tools while taking account related decision. Decision should not be taken in vacuum. It should be based on detailed analysis, updated information. Decision has long term effect on destiny of organization and costly to change after put into effect. Management accounting should be used as basis for taking major decision.
- xv. Automobile dealers should develop trend of taking help of management consultancy/external expert. If possible separate management accounting management department should be established. Otherwise managers should be trained and motivated to apply modern technique of management accounting tools. Interaction between management accounting experts and automobile dealers is appreciable to reduce gap between theory and practice. Short term training-seminars and long term training will be effective to shed light on application and importance of management accounting tools.

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Appendix

Questionnaire

Your small effort plays a vital role in my research work, entitled, “*Management Accounting Practices of Automobile Dealers of Nepal*” So you are requested to (3) the alternative answers for each question concerning your reputed organization.

1. Please specify type of ownership of your organization.

- a) Sole Trading []
- b) Partnership []
- c) Joint stock
 - i) Public limited []
 - ii) Private limited []
- d) Others please specify _____

2. Please specify which category of product does your organization deal?

- a) Vehicle-Passenger Car (PC) []
- b) Vehicle- Commercial Vehicle (CV) []
- c) Spares []
- d) Services []
- e) Others, please specify _____

3. Would you kindly specify which of the following mentioned management accounting tools are practiced in your organization?

S.N.	Management Accounting Tools	Tick mark (3)
1	Capital Budgeting	
2	Cost Segregation into Fixed and Variable	
3	Tax Effect Analysis	
4	Standard costing	
5	BEP/CVP Analysis	
6	Ratio Analysis/ Financial Statement Analysis	
7	Master Budgeting	
8	Responsibility Accounting	
9	Activity Based Costing (ABC)	
10	Cash Flow Statement	
11	Zero Based Budgeting	
12	Lease or Buy	
13	Flexible Budgeting	

4. If your organization has not practiced any of the above mentioned tools, what might be the reason?

- a) Not relevant to our organization []
- b) Not felt necessary yet []
- c) Cost factor []
- d) Lack of Information []
- e) Lack of Expertise []
- f) Other, If Any _____

5. What kind of System do you have in your organization to support managerial operation for planning, controlling and decision-making?

- a) Professional Accounting Software []
- b) Internal IT Development System []
- c) Manual []
- d) Other, If any _____

6. What techniques does your organization use to segregate the mixed cost into variable and fixed?

- a) High-low Point Method []
- b) Regression Method []
- c) Graphical Method []
- d) Average Method []
- e) Analysis Method []
- f) Other, If any _____

7. On what basis does your organization prepare budget?

- a) Past Budget []
- b) Historical/Past Data []
- c) Zero Based Budgeting []
- d) Activity Based Budgeting []
- e) Target Set []
- f) Other, If any _____

8. What type of budget does your organization practice?

- a) Overall Master Budget []
- b) Operational Budget Only []
- c) Long Term Budget []
- d) Annual Budget []
- e) Cash Budget Only []
- f) Other, If any _____

9. Who is responsible to prepare the budget in your organization?

- a) Separate Budget Committee []
- b) Top Management []
- c) Planning Department []
- d) Departmental Managers/Incharge []
- e) Outside Expert []
- f) Other, If any _____

10. What is the time frame of the budget prepared your organization?

- a) Sort-term (One year or less) []
- b) Mid-term (Between One and Five Year) []
- c) Long term (Five year and More) []
- f) Other, If any _____

11. Which capital budget tools are used in your organization, while making long-term investment or purchasing fixed assets.

- a) Payback Period (PBP) []
- b) Average Rate of Return (ARR) []
- c) Net Present Value (NPV) []
- d) Internal Rate of Return (IRR) []
- e) Profitability Index (PI) []
- f) Discounted Payback Period (DPBP) []
- g) Other, If any _____

12. How does your Organization measure and control the overall performance at the end of the accounting year?

- a) Profit and Loss []
- b) Budgetary Control []
- c) Standard Costing []
- d) Financial Statement Analysis []
- e) Cash Flow Analysis []
- f) Activity Based Costing []
- g) Other, If any _____

13. Which technique does your organization practice for pricing product/services?

- a) Full Cost Based Pricing (Absorption) []
- b) Variable Cost []
- c) Market Rate []
- d) Target Return on Investment (ROI) []
- e) Activity Based Costing Pricing []
- f) Pre-determine Commission (Percentage) []
- g) Other, If any _____

14. Which techniques does your organization practice for forecast/estimate the cost and revenues for the future?

- a) Past Trend Analysis []
- b) Zero Based Budgeting []
- c) Market Survey []
- d) Judgmental Analysis []
- e) Other, If any _____

15. Which method is followed for pricing the issued of inventory in your organization?

- a) First In First Out (FIFO) []
- b) Last In Last Out (LIFO) []
- c) Weighted Average []
- d) Simple Average []
- e) Other, If any _____

16. What things does your organization consider while procuring inventory?

- a) Economic Order Quantity (EOQ) []
- b) Lead Time []
- c) Re-order Level []
- d) Consumption Rate []
- e) Demand-order Placed by Customer []
- f) Just In Time (JIT) Philosophy []
- g) Inventory Count []
- h) Other, If any _____

17. On what basis does your organization control inventory?

- a) Total Value Basis []
- b) Total Quantity Basis []
- c) Characteristic of Particularly Item []
- d) ABC Analysis []
- e) Other, If any _____

18. Which transfer pricing technique is practiced in your organization?

- a) Market Price Based []
- b) Cost Price Based []
- c) Target Return Based []
- d) Negotiation []
- e) General Pricing []
- f) Other, If any _____

19. Which technique does your organization practice to allocate joint (Mixed) departmental cost?

- a) Sales Unit []
- b) Sales Revenue []
- c) Negotiation []
- f) Other, If any _____

20) What are the main factors, which affects to the major accounting related to decision making process in your organization?

- a) Management Accounting Tools []
- b) Objective of Organization []
- c) Decision of top management []
- d) Advice of Vendor []
- e) Other, If any _____

21) Please specify the major difficulties for the application of Management Accounting tools and technique in your organization.

- a) _____
- b) _____
- c) _____
- d) _____
- e) _____
- f) _____

22) Please specify the potential benefits of Management Accounting for your organization.

- a) _____
- b) _____
- c) _____
- d) _____
- e) _____
- f) _____

Date : _____

Name of the organization : _____

Designation of the respondent : _____

Signature : _____