PROFIT PLANNING IN COMMUNICATION AND SERVICE SECTOR (A CASE STUDY OF NEPAL TELECOM)

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To Office of the Dean Faculty of Management Tribhuvan University, Kathmandu

In partial fulfillment of the requirements for the Master's Degree in Business Studies (MBS) Saraswati Multiple Campus, Kathmandu

March, 2009

RECOMMENDATION

This is to certify that the thesis

Submitted by:

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Entitled

Profit Planning in Communication & Service Sector

(A Case Study of Nepal Telecom)

Has been prepared as approved by this department in the prescribed format of Faculty of Management. This thesis is forwarded for examination.

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VIVA-VOCE SHEET

We have conducted the viva-voce examination of the thesis

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And found the thesis to be the original work of the student written according to the prescribed format. We recommended this thesis to be accepted as partial fulfillment of the requirements for Master of Business Studies (M.B.S.)

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DECLARATION

I hereby declare that the work reported in this thesis entitled "**Profit Planning in Communication & Service Sector (A Case Study of Nepal Telecom)** Submitted to **Saraswoti Multiple Campus,** Tribhuvan University is my original work. It is done in the form of partial fulfillment of the requirement for the Master Degree in Business Studies (M.B.S.) under the supervision and guidance of MR. **Bijaya Prakash Shrestha (Associate Professor,** Tirbhuvan University).

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At last I do not want to declare that this Research is perfectly satisfactory and complete as there may be limitations, short coming because of limited time and resources. I hereby want to take the responsibilities of all them.

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(IV)

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Annex I

Financial Statement of Nepal Telecom A. Balance Sheet

B. Profit and loss Account

Abbreviations

ADSL ARR BEP BIS BS BTS CDMA GDP GSM HDD HMG IT MIS NDCL NPV NT NTC PBP PCO PE PI POP PPC RAS SAARC SMS STD SVP TDC TTC UN UNDP VAT VDC VSAT VMS WIFI WIMAX	ASYMMETRIC DIGITAL SUBSCRIBER LINE AVERAGE RATE OF RETURN BREAK EVEN POINT BASIC TELEPHONE SERVICE BIKRAM SAMBAT BASE APERTURE TRANSRECEIVER STATION CODE DIVISION MULTIPLE ACCESS GROSS DOMESTIC PRODUCT GLOBLE SYSTEM OF MOBILE SERVICE HOME COUNTRY DIRECT DIALING HIS MAJESTY GOVERNMENT INFORMATION AND COMMUNICATAIN TECHNOLOGY MANAGEMENT INFORMATION SYSTEM NEPAL DURSANCHAR COMPANY LIMITED NET PRESENT VALUE NEPAL TELECOM PAY BACK PERIOD PUBLIC CALL OFFICE PUBLIC CALL OFFICE PROFIT ABILITY INDEX POINT OF PRESENCE PROFIT PLANNING AND CONTROL REMOTE ACCESS SYSTEM SOUTH ASIA ASSOCIATION OF REGINAL AND CORPORATION SHORT MESSAGE SERVICE SUBSCRIBER TRUNK DIALING COST VOLUME PROFIT TELECOMMUNICATION TRAINING CENTRE UNITED NATION DEVELOPMENT COMMITTEE TELECOMMUNICATION TRAINING CENTRE UNITED NATION DEVELOPMENT PROGRAM VALUE ADDED TAX VILLAGE DEVELOPMENT COMMITTEE VERY SMALL APERTURE TERMINAL VOICE MAIL SERCVICE WIRELESS FIDELITY WORLDWIDE INTEROPERABILITY FOR MICROWAVE ACCESS
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