A STUDY OF MARKET POTENIALITY OF MOBILE VALUE ADDED SERVICES (MVAS) IN NEPAL

A THESIS

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VIVA -VOCE SHEET

We have conducted the viva-voce examination of the thesis presented by

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Entitled

A STUDY OF MARKET POTENIALITY OF MOBILE VALUE ADDED SERVICES (MVAS) IN NEPAL

and found the thesis to be the original work of the student written according to the prescribed format. We recommend the thesis to be accepted as partial fulfillment of the requirements for Master's Degree in Business Studies (M.B.S.)

Viva-Voce Committee

Chairperson of Research Committee	
Member (Thesis Supervisor)	
Member (External Expert)	

RECOMMENDATION

This is to certify that the thesis Submitted by

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A STUDY OF MARKET POTENIALITY OF MOBILE VALUE ADDED SERVICES (MVAS) IN NEPAL

has been prepared as approved by this department in the prescribed format of Faculty of Management. This thesis is forwarded for examination.

(Dr. N.K. Pradhan) (Prof.Bisheshor Man Shrestha) (Prof. Dr. Kamal Deep Dhakal)

Thesis Supervisor Head of Research Campus Chief

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DECLARATION

I hereby declare that the work report in this thesis entitled "A STUDY OF

MARKET POTENTIALITY OF MOBILE VALUE ADDED SERVICES

(MVAS) IN NEPAL"

Submitted to office of Dean, Faculty of Management, Tribhuwan University is

my original work for the partial fulfillment of the requirement for the Master of

Business Study under the supervision of Dr. Narayan Krishna Pradhan,

Shanker Dev Campus, Putalisadak, Kathmandu.

I have found a lot of earlier research reports on Mobile and marketing field

with somehow related subject matter. But the choice of this subject is due to

the fact that, there is no previous research found on making studies on "A

STUDY OF MARKET POTENTIALITY OF MOBILE VALUE ADDED

SERVICES (MVAS) IN NEPAL"

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Lastly, I offer my regards and blessings to all of those who supported me in any respect during the completion of the thesis.

Uday Raj Shiwakoti

TABLE OF CONTENTS

Recommendations

Viva	Voce Sl	heet	
Decla	aration		
Ackr	nowledge	ement	
Table	e of Con	itents	
List	of Tables	s	
List	of Figure	e	
Abbr	eviation	as	
CHA	PTER 1	I: INTRODUCTION	1-13
1.1	Gener	ral Background of the MVAS	1
1.2	Brief	Overview of MVAS in Nepal	4
1.3	Focus	s of the Study	9
1.4	Stater	ment of Problem	10
1.5	Objec	ctives of the Study	11
1.6	Signif	ficances of the Study	11
1.7	Limit	ation of the Study	12
1.8	Organ	nization of the Study	12
СНА	PTER 1	II: REVIEW OF LITERATURE	14-34
2.1	Marke	et	14
2.2	Marke	et Potentiality	16
2.3	Mark	et Analysis	17
	2.3.1	Market Size	17
	2.3.2	Market Growth Rate	17
	2.3.3	Market Profitability	18
	2.3.4	Industry Coat Structure	18
	2.3.5	Distribution Channels	19
	2.3.6	Market Trends	19
	2.3.7	Key Success Factors	19
2.4	Comp	petition	20
	2.4.1	Features of Competition	20
	2.4.2	Types of Competition	21

2.5	Mobile Value Added Service in Nepal	23
2.6	Review of Related Study	26
2.7	Research Gap	34
СНА	PTER III: RESEARCH METHODOLOGY	35-40
3.1	Introduction	35
3.2	Research Design	35
3.3	Nature and Sources of Data	36
3.4	Population and Sample	37
3.5	Data Collection Procedure	39
3.6	Data Processing	39
3.7	Data Analysis Techniques	40
СНА	PTER IV: PRESENTATION AND ANALYSIS OF DATA	41-88
4.1	Introduction	41
4.2	Data Presentation	41
4.3	Data Analysis	42
4.4	Respondent Profile	43
4.5	Customer Satisfaction	51
4.6	Future Expectation	63
4.7	Factors Which supports to Retain MVAS Users	70
4.8	Content (MVAS) Provider's View	76
4.9	Major Findings	87
CHA	PTER -V: SUMMARY, CONCLUSIONS AND RECOMMENDATIONS	89-95
5.1	Summary	89
5.2	Conclusions	92
5.3	Recommendations	93

Bibliography

Appendix

LIST OF TABLES

Table No.	Title	Page No
2.1	Types of Competition	22
4.1	Respondents Received	44
4.2	Age Group of Respondents	44
4.3	Profession of Respondents	46
4.4	Gender of Respondents	48
4.5	Monthly Income of Respondents	49
4.6	Education level of Respondents	50
4.7	Are you satisfied with rates of the MVAS?	51
4.8	How do you mark for accessibility of the MVAS?	52
4.9	What types of benefits are you getting from MVAS?	54
4.10	How do you rate the MVAS plan?	55
4.11	Do you get 24 hours service facilities for the MVAS?	56
4.12	Are you facing disconnected interrupted problem on MVAS?	57
4.13	Are you getting extra facilities while using MVAS?	58
4.14	Which is the following MVAS are you using mostly?	59
4.15	Do you get easy connection/registration to start the MVAS?	61
4.16	Are you feeling special while using the MVAS?	62
4.17	Are you sure to get new MVAS in future?	63
4.18	Please rank MVAS condition in Nepal	64
4.19	In which following MVAS need improvement/ upgrade/	
	development	66
4.20	Which is the following MVAS are user friendly?	67
4.21	Which based following MVAS is preferable for you?	69
4.22	Which factors attract you to use different MVAS?	70
4.23	Which is the following consider while using MVAS?	71
4.24	Which is the following MVAS are you like most?	73
4.25	Does MVAS advertisement give way to start the service?	74
4.26	Have you ever suggested for MVAS by your friend?	75
4.27	Are you fulfilling the requirements of Nepalese MVAS user's?	76
4.28	How do you rate the MVAS in Nepal	77

4.29	Do you think MVAS in Nepal growing day by day?	79
4.30	Could you sustain from MVAS income?	80
4.31	Does advertisement impact to increase the MVAS users?	81
4.32	Are you getting easy support from Government body?	82
4.33	Are you planning to launch new MVAS in Nepal	83
4.34	Which is the following competition available between content	
	(MVAS) providers?	84
4.35	Do you think, MVAS can increase income for Telecom	86

LIST OF FIGURES

Figure No.	Title	Page No
4.1	Respondents Received	44
4.2	Age Group of Respondents	44
4.3	Profession of Respondents	47
4.4	Gender of Respondents	48
4.5	Monthly Income of Respondents	49
4.6	Education level of Respondents	50
4.7	Are you satisfied with rates of the MVAS?	51
4.8	How do you mark for accessibility of the MVAS?	52
4.9	What types of benefits are you getting from MVAS?	54
4.10	How do you rate the MVAS plan?	55
4.11	Do you get 24 hours service facilities for the MVAS?	56
4.12	Are you facing disconnected interrupted problem on MVAS?	57
4.13	Are you getting extra facilities while using MVAS?	58
4.14	Which is the following MVAS are you using mostly?	60
4.15	Do you get easy connection/registration to start the MVAS?	61
4.16	Are you feeling special while using the MVAS?	62
4.17	Are you sure to get new MVAS in future?	64
4.18	Please rank MVAS condition in Nepal	65
4.19	In which following MVAS need improvement/ upgrade/	
	development	66
4.20	Which is the following MVAS are user friendly?	68
4.21	Which based following MVAS is preferable for you?	69
4.22	Which factors attract you to use different MVAS?	70
4.23	Which is the following consider while using MVAS?	72
4.24	Which is the following MVAS are you like most?	73
4.26	Have you ever suggested for MVAS by your friend?	75
4.27	Are you fulfilling the requirements of Nepalese MVAS user's?	76
4.28	How do you rate the MVAS in Nepal	78
4.29	Do you think MVAS in Nepal growing day by day?	79
4.30	Could you sustain from MVAS income?	80
4.31	Does advertisement impact to increase the MVAS users?	81
4.32	Are you getting easy support from Government body?	82
4.33	Are you planning to launch new MVAS in Nepal	83
4.34	Which is the following competition available between content	
	(MVAS) providers?	85
4.35	Do you think, MVAS can increase income for Telecom	86

ABBREVIATION

3G : Third Generation

A.D. : Anno Domini

ARPU : Average Rate Per Unit

B.S. : Bikram Sambat

CDMA : Code Division Multiple Access

CRBT : Caller Ring Back Tone

e.g. : Example

etc. : Etcetera

EU : European Union

FY : Fiscal Year

GPRS : Global Pocket Radio Service

GPS : Global Positioning System

GSM : Global Subscribe Module

HLR : Home Location Register

IAMAI : Indian Association of Mobile and Internet

ILD : International Long Distance

IVR : Interactive Voice Response

Ltd. : Limited

MMS : Multimedia Message Service

MTNL : Mahanagar Telephone Nigam Limited

MVAS : Mobile Value Added Services

No. : Number

NST : Nepal Satellite Telecom

NT : Nepal Telecom

NTA : Nepal Telecommunications Authority

NTC : Nepal Telecommunication Corporation

NVPL : Nepal Ventures Private Limited

PCOs : Public Call Offices

PRBT : Personal Ring Back Tone

PSTN : Public Switch Telephone Network

Pvt. : Private

RBT : Ring Back Tone

Rs. : Rupees

RST : Rural Telephone Services

SLC : School Leaving Certificate

SMC : Short Message CentreSMS : Short Message Service

SWOT : Strength, Weakness, Opportunity, Threat

TCIL: Telecommunications Consultants India Limited

TU : Tribhuvan University

TV : Television

US : United States

USSD : Unstructured Supplementary Service Data

UTL : United Telecom

VAS : Value added Services

VDCs : Village Development Committees

VMS : Voice Mail System

VSNL : Videos Sanchar Nigam Limited

WAP : Wireless Application Protocol

WIN : Wireless Intelligent Network

WLL : Wireless Local Loop