ANALYSIS OF THE LANGUAGE USED ON ONLINE CHATTING

A Thesis Submitted to the Department of English Education
In Partial Fulfilment for the Master of Education in English

Submitted by
Santosh Khada

Faculty of Education,
Tribhuvan University
Kirtipur, Kathmandu
2013

ANALYSIS OF THE LANGUAGE USED ON ONLINE CHATTING

A Thesis Submitted to the Department of English Education
In Partial Fulfilment for the Master of Education in English

Submitted by
Santosh Khada

Faculty of Education
Tribhuvan University
Kirtipur, Kathmandu
2013

T.U. Reg. No. : 9-1-214-270-99
Second Year Examination
Roll No. : 280486/065

Date of Approval of the Thesis Proposal : 2069/11/10
Date of Submission : 14/08/2013

DECLARATION

I hereby declare that to the best of my knowledge this thesis is original; no part of it was earlier submitted for the candidature of research degree to any university.

Date: 2070-04-17

_____

Santosh Khadka

RECOMMENDATION FOR ACCEPTANCE

This is to certify that **Mr. Santosh Khadka** has prepared the thesis entitled **Analysis of the Language Used on Online Chatting** under my guidance and supervision.

I recommend this thesis for acceptance.

Date: 2070-04-22

…….

Dr. Laxmi Bahadur Maharjan

(Guide)

Professor

Department of English Education

T.U., Kirtipur

RECOMMENDATION FOR EVALUATION

This thesis has been recommended for evaluation from the following **Research Guidance Committee**:

Signature

Dr. Anjana Bhattarai _____
Reader and Head Chairperson
Department of English Education
TU, Kirtipur

Dr. Laxmi Bahadur Maharjan (Guide) _____
Professor Member
Department of English Education
TU, Kirtipur

Ms. Saraswoti Dawadi _____
Lecturer Member
Department of English Education
TU, Kirtipur

Date:

EVALUATION AND APPROVAL

This thesis has been evaluated and approved by the following **Research Approval and Evaluation Committee**.

Signature

Dr. Anjana Bhattarai _____
Reader and Head Chairperson
Department of English Education
TU, Kirtipur

Dr. Chandreshwar Mishra _____
Professor Member
Department of English Education
Chairperson
English and Other Foreign Languages
Education Subject Committee
University Campus
TU, Kirtipur

Dr. Laxmi Bahadur Maharjan (Guide) _____
Professor Member
Department of English Education
TU, Kirtipur

Date:

DEDICATION

Dedicated

to

My Parents who devoted their entire life to make me what I am today.

ACKNOWLEDGEMENTS

First of all, I would like to express my sincere gratitude to my thesis guide **Dr. Laxmi Bahadur Maharjan,** Professor, Department of English Education, University Campus, T.U., Kirtipur who guided me throughout my study. This thesis would have been incomplete without his instruction, suggestions and guidance.

I am grateful to **Dr. Anjana Bhattarai,** Reader and Head, Department of English Education, University Campus, T.U., Kirtipur, for her supporting ideas, valuable suggestions and providing me with an opportunity to conduct the research study. I am extremely grateful to the intellectual personalities of the Department of English Education, **Prof. Dr. Tara Datta Bhatta, Prof. Dr. Anju Giri, Dr. Tapasi Bhattacharya, Dr. Bal Mukunda Bhandari, Prof. Dr. V.S. Rai, Mr. Raj Narayan Yadav, Mr. Prem Phyak, Mr. Bhesh Raj Pokhrel, Mrs. Madhu Neupane, Mrs. Saraswati Dawadi, Mrs Hema Rawal** for their encouragement and academic support.

Similarly, I would like to extend my sincere gratitude to **Mrs. Madhavi Khanal.**

Last but not the least, I would like to express thanks to **Mr**. **Indra Shrestha, Mr. Rajendra Timilsena** and all my colleagues who directly or indirectly helped me in completing this study.

Finally, I like to express my love and acknowledge my wife **Yashoda khadka** for her invaluable contribution to my career and great patience and encouragement during my study.

Santosh Khadka

ABSTRACT

This study entitled "Analysis of the Language Used on Online Chatting" aims to analyze the language used on online chatting and email in terms of linguistic, functional and sign system, code switching related features of the language. The researcher used purposive non random sampling method and collected data from 40 students and analyzed those data using simple statistical tools. The chief finding of the research was that the students used grammatically and functionally ill formed expressions of English language on online chatting such as most of the students used shortening and abbreviate form of words on their use of English language on online chatting.

This thesis is divided into four chapters. The first chapter deals with the introduction which mainly consist of the background of the study; the internet, education and development; Developing countries and Educational computing; The rise of computer in education in Kathmandu Valley; Mass Media; The Internet; Services provided by the Internet, Correcting written work; Various forms of online communication; Different between spoken and written text; Literature Review; Objective of the study and significance of the study. The second chapter deals with the methodology used in the study. The sources of data, sample population and sampling procedure, tools for data collection, data collection procedures are included in this chapter. Chapter three is the main part of the study which includes analysis and interpretation of the data. The data is discussed descriptively with the help of table. The last chapter deals with the findings and recommendations made after the analysis of the data and conclusion of the study are also included within it.

TABLE OF CONTENTS

	Page No.
Declaration	*i*
Recommendation for Acceptance	*ii*
Recommendation for Evaluation	*iii*
Evaluation and Approval	*iv*
Dedication	*v*
Acknowledgements	*vi*
Abstract	*vii*
Table of Contents	*viii*
List of Tables	*xi*
CHAPTER ONE: INTRODUCTION	**1-27**
1.1 Background of the Study	1
1.1.1 The Internet, Education and Development:	4
1.1.2 Developing Countries and Educational Computing	6
1.1.3 The Rise of Computer Education in Kathmandu Valley	9
1.1.4 Mass Media	9
1.1.5 The Internet	10
1.1.6 Services Provided by the Internet	12
1.1.7 Main Features of English used in Online Chatting	12
1.1.8 Aspects of Language	13
1.1.9 Structural and Functional Classification of Sentences	14
1.1.10 Spoken Features of Language	16
1.1.11 Code Switching	18
1.1.12 Tense and Aspects	19
1.1.13 Word Formation	19
1.1.14 Functional Use of language	20
1.1.15 Correction of Written Work	21
1.1.16 Various forms of Online communication	22

1.1.17 Difference between spoken and written texts 24
1.2 Review of the Related Literature 25
1.3 Objectives of the Study 26
1.4 Significance of the Study 26
CHAPTER TWO: METHODOLOGY 28-29
2.1 Sources of data 28
2.1.1 Primary source of data 28
2.1.2 Secondary source of data 28
2.2 Tools for Data Collection 28
2.3 Population of the Study 29
2.4 Sampling Procedure 29
2.5 Process of Data Collection 29
2.6 Limitations of the study 29
CHAPTER THREE: ANALYSIS AND INTERPRETATION 30-50
3.1 Analysis on the basis of Shortening 30
3.2 Analysis of Reduplication on Use 31
3.3 Analysis and Interpretation of Erroneous utterances 31
3.3.1 Analysis of Use on Sentence Level 32
3.3.2 Analysis of Use on Phrase Level 33
3.3.3 Analysis of Use on Word Level 35
3.4 Analysis of Performance in Grammatical Aspects 36
3.4.1 Tense 36
3.4.2 Subject Verb Agreement 37
3.4.3 Analysis of Auxiliary Verb 38
3.5 Syntactic Features 39
3.5.1 Grammatically Incomplete 39
3.5.2 Use of Active Structure 40
3.5.3 Statement Question 41
3.5.4 Deletion of Subject 42
3.5.5 Erroneous Verb Forms 43
3.6 Functional use of Language 44

3.6.1 Socializing 44
3.6.2 Making a Query 45
3.6.3 Getting Things Done 47
3.7 Code Switching 48
3.8 Sign System 49
3.9 Researcher's Perspective about online chatting 49
CHAPTER FOUR: FINDINGS AND RECOMMENDATIONS 51-52
4.1 Findings 51
4.2 Recommendations 52
References
Appendices

LIST OF TABLES

			Page
Table No 1	:	The Analysis on the Basis of Shortening	30
Table No 2	:	The Analysis on the Basis of Reduplication	31
Table No 3	:	Use in Sentence Level	32
Table No 4	:	Use in Phrase Level	34
Table No 5	:	Use in Word Level	35
Table No 6	:	Analysis of Language in Terms of Tense	36
Table No 7	:	Language in Terms of Subject Verb Agreement	37
Table No 8	:	Language in Terms of Auxiliary Verb	38
Table No 9	:	Grammatically Incomplete	39
Table No 10	:	Use of Active Structure	40
Table No 11	:	Analysis of use Statement Question	41
Table No 12	:	Analysis of use Deletion of Subject	42
Table No 13	:	Analysis of use Erroneous Verb Form	43
Table No 14	:	Analysis of use Socializing	44
Table No 15	:	Analysis of use Making a Query	48
Table No. 16	:	Analysis of use Getting Things Done	49
Table No 17	:	Analysis of use Code switching	50