

**MANAGEMENT DEVELOPMENT FOR ORGANIZATIONAL
CHANGE IN SELECTED COMMERCIAL
BANKS OF NEPAL**

**A THESIS
SUBMITTED BY
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**FOR THE AWARD OF THE DEGREE OF THE
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DECLARATION

Date: August 25, 2013

This study entitled: **Management Development for Organizational Change in Selected Commercial Banks of Nepal** was completed by me under the supervision of Prof. Dr. Santosh Raj Poudyal, Faculty of Management, Tribhuvan University. This constitutes my own research work. Acknowledgement at the relevant places has been given where I have used the language, ideas, and expressions of writing of others. This work is original and has not been presented either whole or in part, at any universities or elsewhere for the award of any degree.

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RECOMMENDATION

I certify that the dissertation entitled: **Management Development for Organizational Change in Selected Commercial Banks of Nepal** submitted by Dhruba Raj Pokharel to the Faculty of Management Tribhuvan University for the award of degree of Doctor of Philosophy (Ph. D.) was completed under my supervision and guidance. This dissertation is the candidate's original research work. I have carefully read it, and I am fully satisfied with the language and the substance of this work.

To the best of my knowledge, the candidate has also fulfilled all other requirements of Ph. D. programme of the Faculty of Management, Tribhuvan University.

I, therefore, recommend this thesis be considered and approved for the award of the Ph. D. degree.

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VIVA-VOCE SHEET

We have conducted the viva-voce examination of the thesis

Submitted by

Dhruba Raj Pokharel

entitled

**"Management Development for Organizational Change in Selected Commercial
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and found the same to be original work of student and written according
to the prescribed format. We recommend the thesis to be accepted as
the fulfillment of the requirements for the degree of
Doctor of Philosophy (Ph. D.) in Management.

Viva-Voce Committee

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ABBREVIATIONS

ADBL	: Agricultural Development Bank Limited
BoK	: Bank of Kathmandu
CEOs	: Chief Executive Officers
CV	: Coefficient of Variation
Govt. & Semi	
Govt. Bank	: Government and Semi-Government Bank
HBL	: Himalayan Bank Limited
HRD	: Human Resource Development
HRDHs	: Human Resource Department Heads
MD	: Management Development
MPBL	: Machhapuchhre Bank Limited
N	: Number
NABL	: Nabil Bank Limited
NBBL	: Nepal Bangladesh Bank Limited
NBL	: Nepal Bank Limited
NCCBL	: Nepal Credit and Commerce Bank Limited
OC	: Organizational Change
OD	: Organizational Development
OT	: Organizational Transformation
QC	: Quality Circle
QWL	: Quality of Work Life
RBBL	: Rastriya Banijya Bank Limited
SCMs	: Strategic and Corporate Managers
SD	: Standard Deviation