

A STUDY ON
**HUMAN RESOURCE DEVELOPMENT
IN NEPAL**

(A CASE STUDY OF NEPAL TELECOM)

By:
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A Thesis Submitted to:
Office of the Dean
Faculty of Management
Tribhuvan University

In Partial Fulfillment of the Requirement
For The Master's Degree in Business Studies (MBS)

Tansen, Palpa

(June, 2011)



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DECLARATION

I hereby declare that the work report in this thesis entitled

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submitted to office of the Dean, Faculty of Management, Tribhuvan University is my original work for the partial fulfillment of the requirement for the Master of Business Study under the supervision of Mr. Ganesh Prasad Khanal, Associate Prof. Tribhuvan Multiple Campus, Tansen, Palpa.

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ACKNOWLEDGEMENT

First of all, I would like to express my profound gratitude to Associate Prof. Ganesh Prasad Khanal, the Associate Professor of Tribhuvan Multiple Campus, the research guide, helped me extremely by providing his valuable time for all sorts of ideas, techniques and information necessary for carrying out this research work from the very beginning to the end and enabled me to present his thesis in this form. His enthusiasm, patience, kindness and generosity are ever memorable.

I would also like to express my sincere gratitude to Mr. Yubaraj Paudyal, the Acting Campus Chief, Tribhuvan Multiple Campus, Dr. Karna Bahadur Baniya, the Associate Professor of Tribhuvan Multiple Campus and all my respected teachers for their valuable suggestions and advices, and direct and indirect help in carrying out this research work successfully.

I also owe an indebtedness to all reputed authors whose writings have provided me the necessary guidance and valuable materials for enrichment of my research paper in all possible way.

Let me offer my heartfelt thanks to my parents and life partner Gita for their continuous support, without which this work would have been impossible.

I would like to express hearty thanks to the staffs of Library Tribhuvan Multiple Campus, staffs of Library Shanker Dev Campus, staffs of Central Library of TU and staffs of Library of Nepal Telecom for their kind cooperation during my visit of study. Also I am very much thankful to my friends Hari Timal, Govinda Pandey, Uttam Kumar Bhusal, Deepak Pandey and Dhanpati Gaire for their help in completion of my research work and to all my colleagues who provided their help directly or indirectly in my study.

Despite my utmost care and efforts, I bear the full responsibility for any errors and discrepancies that might have occurred in this study report.

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ABBREVIATIONS

B.S.	Bikram Sambat
BOD	Board of Director
CBT	Computer-Based Training
HR	Human Resource
HRD	Human Resource Development
HRM	Human Resource Management
II	Second
MBA	Master in Business Administration
MBS	Master in Business Study
MSD	Mobile Service Directorate
NT	Nepal Telecom
NTC	Nepal Telecommunications Corporation
No.	Number
OSHA	Occupational Safety and Health Administration
P.N.	Page Number
TQM	Total Quality Management
TQP	Total Quality People
Trg.	Training
TTC	Telecom Training Centre
TU	Tribhuvan University
Yrs	Years

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