# TOURISM IN NEPAL: PROBLEMS AND PROSPECTS OF FEMALE EMPLOYMENT

A Dissertation
Submitted to the Faculty of Humanities and
Social Sciences of Tribhuvan University in
Fulfillment of the Requirements for the Degree
of
DOCTOR OF PHILOSOPHY
in
ECONOMICS

BY JIBA NATH DHITAL Tribhuvan University Kathmandu, Nepal 2009 LETTER OF RECOMMENDATION

We certify that this dissertation entitled "Tourism in Nepal; Problems and Prospects of

Female Employment" was prepared by Jiba Nath Dhital under our guidance. We hereby

recommend this dissertation for final examination by the Research Committee of Faculty

of Humanities and Social Sciences in fulfillment of the requirements for the Degree of

Doctor of Philosophy in Economics.

Date: 30 June, 2008

(16 Ashad, 2065)

Prof. Dr. Mahendra Singh

Supervisor

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Date:

Prof. Dr. Mahendra Singh Supervisor **Approval Letter** 

This dissertation entitled "Tourism in Nepal: Problems and Prospects of Female

Employment" was submitted by Jiba Nath Dhital for final examination by the Research

Committee of the Faculty of Humanities and Social Sciences, Tribhuvan University, in

fulfillment of the requirements for the Degree of DOCTOR OF PHILOSOPHY in

ECONOMICS. I hereby certify that the Research Committee of this Faculty has found

this dissertation satisfactory in scope and quality and has therefore accepted it for the

sought degree.

Prof. Nav Raj Kanel, PhD

Dean and Chairman, Research Committee

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Date: 30 Baishakh, 2066

(13 May, 2009)

#### **Preface**

Tourism is one of the major sectors of Nepalese economy. It also plays vital role in the process of regional development of an economically backward region. Nepal is poor economically but it is rich in its natural beauty, cultural heritages and historical monuments which are the great attraction for the visitors from all over the world. We proudly say, Mount Everest, the highest peak of the world and the Lumbini, the birth place of Lord Buddha, is more significant and unique fascination of tourism in Nepal. But very little scientific approach has been adopted to develop tourism industry which could contribute manifold ways to enrich Nepalese economy. In this regard, we have been unable to develop sufficient required infrastructure in the country till now but only a little efforts have been made in this sector.

It is already known that tourism may be the backbone of the Nepalese economy which assists to increase employment, income generation and improve the balance of payment. We have sufficient natural and man-made things for tourism but they have been used well owing to the inadequacy of proper infrastructure which is basically needed for the visitors. If we pay more attention to make proper infrastructure, tourism enhanced scope of various industries like hotels, motels, restaurants, lodges and other types of accommodations, food services, transport and communication services, entertainment and leisure activities, gift shops and agriculture activities more rural people may also be benefited by the tourism which provides income and employment opportunities to improve their quality of life.

Nepal Rastra Bank (1989) carried out an econometric study namely "Income and Employment Generation from Tourism in Nepal" which presented some findings about female employment in tourism. As far as employment generation is concerned, NRB announced that altogether 11176 persons were found directly employed in the tourism sector where 61.7 percent were basic level manpower, 29.2 percent middle level and the rest 9.1 percent were top level manpower and 10.8 percent of them were females. It shows that among the total employment in tourism about 90 percent were male whereas only 10 percent were female. According to the census 2001, 50.05 percent of population was covered by female in Nepal whereas very low percent of female employment in tourism has shown unique characteristics. Why female employment is low? What are

their problems and how can we measure? A board survey and research is needed to find out the potentialities, probabilities and prospects of female employment in tourism. In this regard, it was felt that an empirical study is needed to find out the causes and consequences of the drawbacks of the present condition of low female employment in tourism so that such findings would provide certain guidelines in the future. To conduct this piece of research, I had to face a number of problems. However, I overcame them and tried to present the problems and prospects of female employment in tourism in a scientific manner as far as possible.

In this regard, the main aim of this study is concerned with the problems and prospects of female employment in tourism. The main objective of this study is to show the contribution of tourism in Nepalese economy, to explore the existing situation of tourism, to analyze the female employment status, and to recommend measures and strategies to develop tourism industry.

For this, primary as well as secondary data have been used equally. The primary data has been derived from three different sets of questionnaires. The major respondents, 122 tourists, 35 employers and the 110 female employees were selected randomly from different sectors of tourism field such as trekking, travel, cargo, mountaineering, rafting, hotels/restaurant, shopping, nightclub/dancing clubs, massage centers and garment/carpet/pasmina industries handicraft sector etc. The employers were selected from various field of tourism like hotels, guest houses, lodges, cafés, restaurants, trekking, travel, mountaineering, cargo, rafting, cyber, airlines and various types of institutions related to tourism.

The dissertation is divided into ten chapters. The first chapter is concerned with introduction, followed by statement of the problem, significance of tourism, short account of Nepalese economy, objectives, and organization of the study. The second chapter incorporates the review of literature on tourism whereas the third chapter incorporates the research methodology of this study. Similarly, the fourth chapter gives the detailed account of tourism development in Nepal. The fifth chapter deals with contribution of tourism in national economy. The sixth chapter deals with the potentialities and availability of tourism products and infrastructures whereas the seventh chapter gives the exact account of existing planning and policies regarding with tourism. Similarly, eighth

chapter is concerned with employment generation from tourism and the ninth chapter is concentrated to female employment status in tourism with regard to view, perceptions and attitude of tourists, employers and the employed female. At last, the tenth chapter concludes with a brief summary followed by necessary recommendations.

The present study concludes that despite having adequate potentiality, and prospects for the development of tourism, Nepal has not been able to reap its required benefit due to many reasons and due to the various drawbacks and complications, female employment ratio has not been increased in tourism. In this regard, it is recommended to take into account the opinion of tourists, employers and female employees to generate employment opportunities and to increase female employment in tourism as the desired level.

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Jiba Nath Dhital

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#### **Abstract**

Tourism is known as hospitable business. Nepal is one of the enchanting tourist destinations in the world with its natural beauty and cultural, religious, historical and archeological heritages. Despite the enormous potentiality for tourism, the country has however, not been able to reap adequate benefits in this sector. Tourism is an activity to generate a number of economic and social benefits which not only the augment of foreign exchange opportunities but also various types of employment through backward and forward linkages with other sectors of economy. As far as employment in tourism is concerned, Nepal Rastra Bank (1989) carried out an econometric study focusing on income and employment in tourism in Nepal which was found among the total number of employment, only 10.8 percent female employees were in tourism sector.

Various scholars and institutions have done activities on different aspects of Nepalese tourism but a comprehensive and the depth analysis of problems and prospects of female employment in tourism has not been studied yet. Most of the reports and studies have mainly concentrated on some particular problems and policy related issues only. Therefore, the present study is concentrated on the impact of tourism in female employment generation from different perspective.

For this series of questions may be raised such as what is the status of female employment? What are the major problems of tourism to generate female employment? How could tourism could be developed and established as one of the prosperous industries in Nepal increasing number of female employment in this sector? Why are the female employees as inevitable in tourism sector as male to make more effective business in the country? In this respect, the study is carried out using primary as well as secondary data. The primary data were collected through a sample of 122 tourists, 35 employers of various tourism sectors and 110 working female employees in tourism. Similarly, secondary data were collected from various publications of government and nongovernment organizations. Analysis has been made using descriptive, analytical and statistical approaches, statistical tools like charts, graphs, percentages, growth rates, index etc.

The main objective of the study is to search out the contribution of tourism in Nepalese economy especially, female employment in tourism recommending the measures and strategies to develop tourism industry as an important sector. So, in this study, an attempt has been made to provide conceptual view on gender issue in workplace, theoretical foundation of tourism and literature review with reference to female employment in Nepal. A detail account of tourism development and its contribution in national economy has also been studied. Similarly, existing planning and policies as well as the potentialities of tourism products and infrastructures of the country have been also studied in depth. In short, the whole study has been concentrated on the problems and prospects of female employment in tourism.

The study presents that male dominancy, sexual harassment, gender discrimination, social and family helplessness are the major problems of the female employees in tourism sector. Similarly, quality education, job oriented trainings, high salary and more facilities are needed to attract them. It seems that traditional social values, caste and religious system and foreign language practices are also the problems to generate more job opportunities for them. In this context, some of the legal provisions are needed to be made in favor of female. Similarly, cottage and small scale industries related to tourism should be also increased to generate additional job in the country.

Women by nature are more hospitable, caring and supportive. That is perhaps why more institutions related to tourism all over the country are providing women more opportunities, skill and efficiency in various sectors of tourism. Similarly, there are many institutions for the growth in tourism such as hotels, travel and tours, trekking, mountaineering and so many adventures tourism and so on to generate more job opportunities in all over the country. Some of the legal provisions have been changed to support employment policies and programs. They have been also conducted to generate more job opportunities in this sector. In this regard, social awareness, family support, gender equality, women empowerment, safety and security, quality education and job oriented trainings are seemed inevitable factors. On the other hand, male dominancy gender discrimination and sexual harassment should be avoided for the bright prospect of female employment in tourism. The study has suggested that for women, Nepal government and concerned authorities should (i) create favorable environment in tourism (ii) offer them the same kind of responsibilities as men (iii) accept them as full members of the team and listen to them (iv) acknowledge that they will necessarily be on emphasis

than their male colleagues. Hence, it can be said that the prospects of female employment seems very bright in every sector of tourism in Nepal

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## LIST OF ACRONYMS AND ABBREVIATIONS

AEP Airport Emergency Plan

AHON Association of Helicopter Operators Nepal

AHW Assistant Health Workers

AIM Airworthiness Inspector Manual

AOCR Air Operator Certificate Requirements
AOAN Airline operation Association Nepal
ASEAN Association of South East Asian Nations
BARN Board of Airlines Representative in Nepal

BHM Bachelor in Hotel Management
BTTM Bachelor in Travel and Tourism
CAAN Cargo Agents Association of Nepal
CAAN Civil Aviation Authority of Nepal
CAMM Civil Aviation Medical Manual

CBS Central Bureau of Statistics

CCIAN Central Carpet Industries Association of Nepal

CDMA Code Division Multiple Access

CPN Nepal Communist Party

DNPWC Department of National Parks & Wildlife Conservation

DOCA Department of Civil Aviation

DOI Department of Industry
DOR Department of Road
DOT Department of Tourism

DOTM Department of Transport Management
DWSS Drinking Water and Sanitation & Sewerage

CEO Chief Executive Officer
EIU Economic Intelligence Unit
ERL Environment Resource Limited

F.E. Female Employee FEs Female Employees

FNCCI Federation of Nepalese Chamber of Commerce and Industries

FOIM Flight Operation Inspector Manual FOR Flight Operations Requirements

FOREX Foreign Exchange

FY Fiscal Year

GDP Gross Domestic Product

GWH Gega Watt Hours H.A. Health Association

HAN Hotel Association of Nepal

HMG/N His Majesty's Government of Nepal

HMTTC Hotel Management and Tourism Training Center

HQ Head Quarter

HRA Himalayan Rescue Association

IATA International Air Transport Association ICAO International Civil Aviation Organization

ILO International Labor Organization

INA India National Airways

INGO International Non-Governmental Organization
IUOTO International Union of Official Travel Organization
KMTNC King Mahendra Trust for Nature Conservation

KW Kilo Watt

MOCTCA Ministry of Culture, Tourism and Civil Aviation MOFSC Ministry of Forestry and Soil Conservation

MW Mega Watt

NARA Nepal Association of Rafting Agents
NATA Nepal Association of Travel Agents

NATHM Nepal Academy of Tourism and Hotel Management

NATO Nepal Association of Tour Operators
NCAR Nepal Civil Airworthiness Requirements

NGO Non-Governmental Organization NSHAN Nepal Non-Star Hotel Association

NIDC Nepal Industrial Development Corporation

NJJR Nepal Janakpur Jayanagar Railways

NLSS Nepal Living Standard Survey NMA Nepal Mountaineering Association

NPC Nepal Planning Commission

NPTC National Tourism Promotion Committee

NRB Nepal Rastra Bank NRs Nepalese Rupees

NTA National Travel Agency
NTB Nepal Tourism Board
NTC Nepal Tourism Council

NTDP Nepal Tourism Development Program

NTS Nepal Tourism Statistics

OECD Organization of Economic Cooperation and Development

UNESCO United Nations Educational Scientific & Cultural Organization

PATA Pacific Asia Travel Association

REBAN Restaurant and Bar Association of Nepal

RNAC Royal Nepal Airlines Corporation

SAARC South Asian Association of Regional Co-operation

SITC Standard International Trade Classification

Sq.Kms Square Kilometers

STOL Short Take Off and Landing

T.U. Tribhuvan University

TAAN Trekking Agents Association of Nepal

TIA Tribhuvan International Airport
TURGAN Tourist Guide Association of Nepal

UFTA Universal Federation of Travel Association

UK United Kingdom

UNDP United Nation Development Program

UNO United Nations Organization

USD United States Dollar

VDC Village Development Committee

VNY '98' Visit Nepal Year '98'

WB World Bank

WEFA Wharton Econometric Forecasting Association

WTO World Tourism Organization

WTTC World Travel and Tourism Council