# MANAGEMENT INFORMATION SYSTEM OF COMMERCIAL BANK

## (A Case Study of NABIL Bank Limited)

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**A Thesis Submitted to:**
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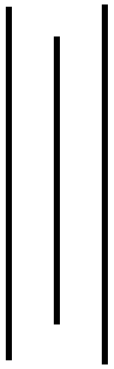

***In partial fulfillment of the requirement for the Degree of Master of Business Studies (M.B.S)***

**Kathmandu, Nepal**
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# RECOMMENDATION

This is to certify that the Thesis

Submitted by:

**RAJU RAUT**

Entitled:

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## (A Case Study of NABIL Bank Limited)

*has been prepared as approved by this Department in the prescribed format of the Faculty of Management. This thesis is forwarded for examination.*

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| ……..……..…….…… | ……...…… | ……..……..……..…… |
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# VIVA-VOCE SHEET

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*And found the thesis to be the original work of the student and written according to the prescribed format. We recommend the thesis to be accepted as partial fulfillment of the requirement for*

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## Faculty of Management

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# DECLARATION

I hereby declare that the work reported in this thesis entitled **"MANAGEMENT INFORMATION SYSTEM OF COMMERCIAL BANK (A Case Study of NABIL Bank Limited)**" submitted to Office of the Dean, Faculty of Management, Tribhuvan University, is my original work done in the form of partial fulfillment of the requirement for the Master's Degree in Business Study (M.B.S.) under the supervision of **Er. Shankar N. Adhikary** of Shanker Dev Campus.

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# ABBREVIATIONS

| | | |
|---|---|---|
| ABBS | : | Any Branch Banking System |
| ATM | : | Automated Teller Machine |
| BIOS | : | Basic Input Output System |
| BOD | : | Board of Director |
| BSK | : | Bal Suraksha Khata |
| CBIS | : | Computer Based Information System |
| CEO | : | Chief Executive Officer |
| CIA | : | Confidentiality, Integrity, and Availability |
| CVC | : | Central Vigilance Commissioner |
| DBS | : | Database System |
| DFD | : | Data Flow Diagram |
| DOS | : | Disk Operating System |
| DSS | : | Decision Support System |
| ECS | : | Electronic Clearing Services |
| ERD | : | Entity Relationship Diagram |
| FRFD | : | Floating Rate Fixed Deposit |
| HRD | : | Human Resource Department |
| IBM | : | International Business Machines |
| ICICI | : | Industrial Credit and Investment Corporation of India |
| ICT | : | Information and Communication Technology |
| IRS | : | Information Retrieval System |
| ISDN | : | Integrated Services Digital Network |
| IT | : | Information Technology |
| JNSK | : | Jestha Nagarik Suraksha Khata |
| LAN | : | Local Area Network |
| MIS | : | Management Information System |
| MSK | : | Mahila Suraksha Khata |
| MTCN | : | Money Transfer Control Number |
| NABILOC | : | Nepal-Bank of Ceylon Limited |

| | | |
|---|---|---|
| OLE | : | Object Linking Embedded |
| SCT | : | Smart Choice Technology |
| SMS | : | Short Messaging Service |
| SWOT | : | Strength, Weakness, Opportunity and Threats |
| TU | : | Tribhuvan University |
| UK | : | United Kingdom |
| USA | : | United States of America |
| VSAT | : | Virtual Satellite |
| WAN | : | Wide Area Network |