

## **Appendix-1 Questionnaire**

Dear Sir/Madam,

I hereby request you to fill up the questionnaire prepared by me for collecting the precious data from you, which will be prepared for facilitating the research conducted for the partial fulfillment of the requirement of the MBS degree. This research topic is related to the "Role of NRB in Development of Financial Market in Nepal". The views taken will be used for the purpose of this study only. The views will be kept confidential and will not be published anywhere. I would like to request to provide your valuable answer to the research problems. Some questions do have possible answers but some others call for a bit explanatory. While filling the questionnaire please put the tick mark ( ) on the box. Your kind cooperation will be helpful to complete this study successfully.

Thank you very much!

.....  
(Researcher)  
Masters of Business Studies  
Shanker Dev Campus, Kathmandu

About the Respondent

Office \_\_\_\_\_

Address \_\_\_\_\_

Date \_\_\_\_\_

Name \_\_\_\_\_

Date \_\_\_\_\_

1. How much you are aware about financial market?

A. Highly  B. Well  C. Unknown

2. What is the status of financial market in Nepal?

A. Highly Developed  B. Moderate  C. Under developed

3. Does sound financial system contribute in economic development?

A. Yes  B. No

4. What is the role of financial market in economic development?

A. Fundamental  B. Important  C. Not Important

5. What is the behind reason of being current situation of financial market in Nepal?

A. Civil War  B. Agro based Economy  C. Low Literacy

6. What is the first priority of financial market in economic development?

A. Production  B. Investment  C. Employment

7. How NRB is playing roles in financial market development?

A. Effective  B. Satisfactory  C. Unsatisfactory

8. If not effective, where is the leakage?

A. Planning  B. Implementation  C. Control

9. What may be the focus point to develop financial market?

A. Make People aware  B. Enhance Investment

10. Foreign banks will enter in Nepalese financial market from 2010, is it beneficial for Nepalese financial market development?

A. Yes  B. No

11. What is the status of Capital of Nepalese financial system?

A. Adequate  B. Moderate  C. Low

11. Is it necessary to increase paid up capital by double by financial institution to develop competency?

A. Yes  B. No

12. What should be the strategy for financial institutions to compete with international banks?

A. Consolidation among National Banks   
B. Co-operative Strategy with Other International Banks   
C. Enhancement of Internal Competencies

13. How extent branch opening directives of NRB decentralize the banking service to the rural area at one to one ratio?

A. Highly  B. Satisfactory  C. Low

14. What the concept of 'Global Village' is opportunity or threat to Nepalese financial market?

A. Opportunity  B. Threat

15. Now, NRB should focus on-

A. Planning  B. Implementation  C. Control

“The End”

## Appendix-2

### Major Indicators of Commercial Banks

	Units	Mid July							
		2001	2002	2003	2004	2005	2006	2007	2008
1. GDP 1/	Rs.in million	441519.00	459443.00	492231.00	536749.00	589412.00	654055.00	727089.00	820814(P)
2. Number of Bank Branches	In Unit	430.00	413.00	447.00	423.00	422.00	437.00	470.00	555.00
3. Population per Bank Branches	In Thousand	53.84	57.31	54.14	58.49	59.95	59.18	56.26	48.70
4. Total Deposits	Rs.in million	181767.00	185144.70	203879.30	233811.20	252409.80	291245.50	337497.20	426080.30
A. Current		25100.70	24327.00	28862.50	33729.90	34646.40	37386.50	45031.20	56089.30
B. Savings		80988.40	83855.60	97238.90	114137.20	129995.00	151639.40	174732.50	211452.00
C. Fixed		65322.30	64171.40	63287.60	65130.90	67318.20	76572.80	87212.60	104772.50
D. Others		10355.60	12790.70	14490.30	20813.20	20450.20	25646.80	30520.90	53766.50
5. Total Credit	Rs.in million	109121.20	113174.60	124522.40	140031.40	163718.80	176820.30	231829.50	302913.40
6. Total Investment	Rs.in million	25446.50	34209.80	45386.30	49668.60	60181.10	82173.70	93530.80	108954.80
7. Credit to Government Enterprises	Rs.in million	2909.70	2651.10	2867.70	2519.40	2442.50	4988.70	5461.40	11893.70
8. Average Deposit per Bank Branch	Rs.in million	422.71	448.29	456.11	552.75	598.13	666.47	611.41	767.71
9. Per Capita Deposits	Rs. in Unit	7851.71	7997.61	8806.88	10099.84	10903.23	11515.46	13344.19	15763.24
10. Average Credit per Bank Branch	Rs.in million	253.77	274.03	278.57	331.04	387.96	404.62	419.98	545.79
11. Per Capita Credit	Rs. in Unit	4713.66	4888.75	5378.94	6048.87	7072.09	6991.24	9166.23	11206.56
12. Deposit Growth	In Percentage	17.31	1.86	10.12	14.68	7.95	9.60	15.88	26.25
13. Credit Growth	In Percentage	13.28	3.71	10.03	12.45	16.92	3.03	31.11	30.66
14. Investment Growth	In Percentage	41.63	34.44	32.67	9.44	21.17	24.51	13.82	16.49
15. Time Deposit Growth	In Percentage	14.39	1.17	8.44	11.68	10.07	10.04	13.90	20.13
16. Paid up Capital & Reserve Fund	Rs. in million	8230.20	10202.50	11814.60	14854.40	15153.30	16567.00	28640.70	41208.20

1/ Source: Nepal Rastra Bank, Research Department (At current prices)

(P)= Provisional

## Appendix-3

### Some Ratios of Commercial Banks

	Mid July							
	2001	2002	2003	2004	2005	2006	2007	2008
<b>A. GDP, DEPOSITS, CREDIT &amp; INVESTMENT</b>								
1. Deposit / GDP	44.25	43.85	41.42	43.56	42.82	44.53	46.91	51.91
2. Credit / GDP	26.56	26.80	25.30	26.09	27.78	27.03	32.22	36.90
3. Investment / GDP	6.19	8.10	9.22	9.25	10.21	12.56	13.00	13.27
4. Credit & Investment / GDP	32.76	34.91	34.52	35.34	37.99	39.60	45.22	50.18
5. Time Deposit / GDP	35.62	35.06	32.61	33.40	33.48	34.89	36.41	38.53
6. Current Deposit / GDP	8.63	8.79	5.86	6.28	5.88	5.72	6.26	6.83
7. Credit / Total Deposit	60.03	61.13	61.08	59.89	64.86	60.71	68.69	71.09
8. Investment / Total Deposit	14.00	18.48	22.26	21.24	23.84	28.21	27.71	25.57
9. Credit & Investment / Total Deposit	74.03	79.60	83.34	81.13	88.70	88.93	96.40	96.66
10. Time Deposit / Total Deposit	80.49	79.95	78.74	76.67	78.17	78.36	77.61	74.22
11. Current Deposit / Total Deposit	19.51	20.05	14.16	14.43	13.73	12.84	13.34	13.16
12. Credit to Govt. Entp. / Total Credit	2.67	2.34	2.30	1.80	1.49	2.82	2.36	3.93
13. Credit to Pvt.Sector / Total Credit	97.33	97.66	97.70	98.20	98.51	97.18	95.53	95.16
<b>B. LIQUIDITY</b>								
1. NRB Balance / Total Deposit	12.51	13.44	8.91	9.72	7.08	7.23	6.88	7.23
2. Vault / Total Deposit	2.79	3.19	2.87	1.83	1.89	2.17	2.32	2.97
3. Total Liquid Fund / Total Deposit	32.43	28.97	20.15	19.78	15.20	13.34	13.06	15.70
<b>C. CAPITAL ADEQUACY</b>								
1. Capital / Total Deposit	4.53	5.51	5.79	(4.36)	(7.58)	(6.09)	(1.23)	2.34
2. Capital / Total Credit	7.54	9.01	9.49	(7.29)	(10.82)	(10.03)	(1.79)	3.29
3. Capital / Total Assets	3.27	3.71	3.87	(3.00)	(4.65)	(4.14)	(0.85)	1.76
4. Capital Fund / Risk weighted Assets	(5.49)	(9.88)	(12.04)	(9.07)	(6.33)	(5.30)	(1.71)	4.04

*(Source: Nepal Rastra Bank Publications)*

## Appendix: 4 Banking and Financial Development Indicators

(Rupees in Million)

Mid July	M1	M2	Central Bank's Claim					Commercial Banks' Claim				
			Govt	Govt. Ent	Comm. Bank	Private sec	Total	Govt	Govt. Ent	Private Sector	Foreign Bills	Total
1975	1337.7	2064.4	466.2	136.2	368.9	21.6	992.90	100.4	432.5	761.8	27.3	1,322.00
1976	1452.5	2524	578.2	116.1	24.1	22.6	741.00	119.6	451.2	693.6	46.5	1,310.90
1977	1852.9	3223	482.9	178.2	55.4	39.5	756.00	479.9	332.8	824.7	54	1,691.40
1978	2060.6	3772.1	844.4	259.4	174.1	33.5	1,311.40	351.5	609.3	1037.6	78.8	2,077.20
1979	2504.9	4511.4	994.9	354.1	168.9	31.7	1,549.60	371.8	725.8	1299.9	185.2	2,582.70
1980	2830.4	5285.3	1104.6	372.1	264.4	48.9	1,790.00	371.2	758.9	1867.6	171.5	3,169.20
1981	3207.8	6307.7	1091.3	398.7	468.1	58.8	2,016.90	324.8	1001.9	2439.3	162	3,928.00
1982	3611.5	7458	1504.6	449.8	137.8	61.9	2,154.10	641.8	893.6	2576.3	111.6	4,223.30
1983	4348.9	9222.4	3016.7	489.1	74	64.3	3,644.10	1161	1213.1	2634.8	143.5	5,152.40
1984	4931.5	10455.2	3639.7	576.4	152.1	94.8	4,463.00	1482.9	1045.4	3079.2	163	5,770.50
1985	5480	12296.6	4577.3	708	388	159.3	5,832.60	2018.3	1314.2	3877.3	297.4	7,507.20
1986	7029.3	15159	5820.2	794.3	533.9	123	7,271.40	1818.7	1865	5044.9	269	8,997.60
1987	8120.2	17498.2	6544.6	845.4	520.3	161.8	8,072.10	2326.8	1965.7	6117.9	319.7	10,730.10
1988	9596.6	21422.6	6479.4	879.1	357.4	367.5	8,083.40	3222.2	2022.5	7941.2	337.6	13,523.50
1989	11775.4	26605.1	8773.9	809.5	160.1	277.2	10,020.70	3771.4	3072.7	10079.8	340.6	17,264.50
1990	14223	31552.4	10583.2	778.9	50.5	160.4	11,573.00	3582.4	3254.9	11527.2	552.6	18,917.10
1991	16283.6	37712.5	9901	730.6	37.2	555.6	11,224.40	7343.1	2830.7	13553.1	683.6	24,410.50
1992	19457.7	45670.5	10155.5	747.8	34	510.9	11,448.20	9198.6	4079.5	17633.2	1247.4	32,158.70
1993	23833	58322.5	13836.7	559.9	47.8	514.2	14,958.60	9998	4189.9	21115.8	1339	36,642.70
1994	28510.4	69777.1	15002.2	495.3	29.2	539.3	16,066.00	8894.1	4243.9	29653	1445.3	44,236.30
1995	32985.4	80984.7	17443.5	731.7	15.4	633.9	18,824.50	8197.8	4318.7	42379.2	1286.8	56,182.50
1996	36498	92652.2	20442.9	1149.3	364.6	940	22,896.80	7548.4	5060	54584.8	1821.2	69,014.40
1997	38460.3	3720.6	21934.7	1495.5	6.5	1489	24,925.70	7746.2	5533.1	63169.7	2062.7	78,511.70
1998	45163.8	26462.6	21986.9	1621.8	5.5	1186.2	24,800.40	10280.7	5607.1	75643.9	2266	93,797.70
1999	51062.4	52800.1	22776.1	1450.9	5.5	1367.4	25,599.90	12659.1	7463.1	89433.1	2413.5	111,968.80
2000	60979.8	86120.9	20598.3	1626.6	45.1	2104.5	24,374.50	18176.7	8684.3	107343.1	1980.7	136,184.80
2001	70576.9	14454.1	23798.1	1681	5.5	3340.5	28,825.10	25393	10225.4	123417.4	1883.6	160,919.40
2002	77156.2	23988.3	30432.7	1670.6	1043.7	3226.9	36,373.90	29143.8	12760.5	130088.4	1326.5	173,319.20
2003	83754.1	45911.3	23817.4	1557.5	947.4	2883.7	29,206.00	39469.3	13104.4	148073.2	1175.6	201,822.50
2004	94291.7	79125.1	13194	1494	572.1	1914.6	17,174.70	42662.7	15161.3	157089.8	1242.7	216,156.50

*Source: Golden Jubilee Publication (2005), Nepal Rastra Bank.*

## Appendix-5

### Economic Development Indicators

July	Rupees in Million		Population in Million	In Rupees	
	RGDP	NGDP		Per Capita RGDP	Per Capita NGDP
1975	91,237.10	16,601.00	12.84	7,108.20	1,293.37
1976	95,254.00	17,394.00	13.18	7,228.86	1,320.04
1977	98,123.70	17,280.00	13.53	7,253.70	1,277.41
1978	102,443.20	19,727.00	13.89	7,376.79	1,420.51
1979	104,871.80	26,128.00	14.26	7,356.00	1,832.69
1980	102,443.50	23,351.00	14.64	6,999.49	1,595.46
1981	110,990.50	25,530.00	15.02	7,389.51	1,699.73
1982	115,179.00	30,988.00	15.33	7,512.12	2,021.08
1983	111,755.10	33,821.00	15.65	7,140.29	2,160.90
1984	122,569.60	39,290.00	15.98	7,671.69	2,459.18
1985	130,172.10	46,587.00	16.31	7,981.51	2,856.49
1986	136,239.90	55,734.00	16.65	8,183.35	3,347.70
1987	138,922.60	63,864.00	16.99	8,174.46	3,757.87
1988	148,405.00	76,906.00	17.35	8,554.49	4,433.08
1989	156,478.00	89,270.00	17.71	8,836.05	5,040.93
1990	163,893.00	103,416.00	18.08	9,066.18	5,720.74
1991	174,908.00	120,370.00	18.49	9,459.60	6,510.01
1992	183,371.00	149,487.00	18.91	9,699.08	7,906.84
1993	188,780.00	171,474.00	19.33	9,765.45	8,870.23
1994	204,397.00	199,272.00	19.77	10,340.65	10,081.37
1995	209,976.00	219,175.00	20.21	10,389.14	10,844.28
1996	221,930.00	248,913.00	20.67	10,738.97	12,044.65
1997	233,040.00	280,513.00	21.13	11,028.43	13,275.05
1998	240,816.00	300,845.00	21.61	11,145.65	13,923.96
1999	251,758.00	342,036.00	22.09	11,395.67	15,482.05
2000	267,096.00	379,488.00	22.59	11,823.90	16,799.30
2001	279,749.00	410,789.00	23.15	12,084.19	17,744.67
2002	278,848.00	422,301.00	23.67	11,780.22	17,840.53
2003	286,480.00	454,935.00	24.20	11,836.32	18,796.27
2004	296,459.00	494,883.00	24.75	11,979.09	19,996.85

NGDP = Nominal GDP at Producers' Current Prices RGDP = Real GDP at 1994/95 Prices

Population has been estimated on the basis of growth rates revealed by the National Population Census 1981, 1991 and 2001.

Real GDP for the period 1975-1987 has been calculated on the basis of GDP deflator (1994/95=100).

*Source: Economic Survey (1992, 1998 & 2001) and Nepal Population Report 2002, Government of Nepal. Golden Jubilee Publication 2005, Nepal Rastra Bank*

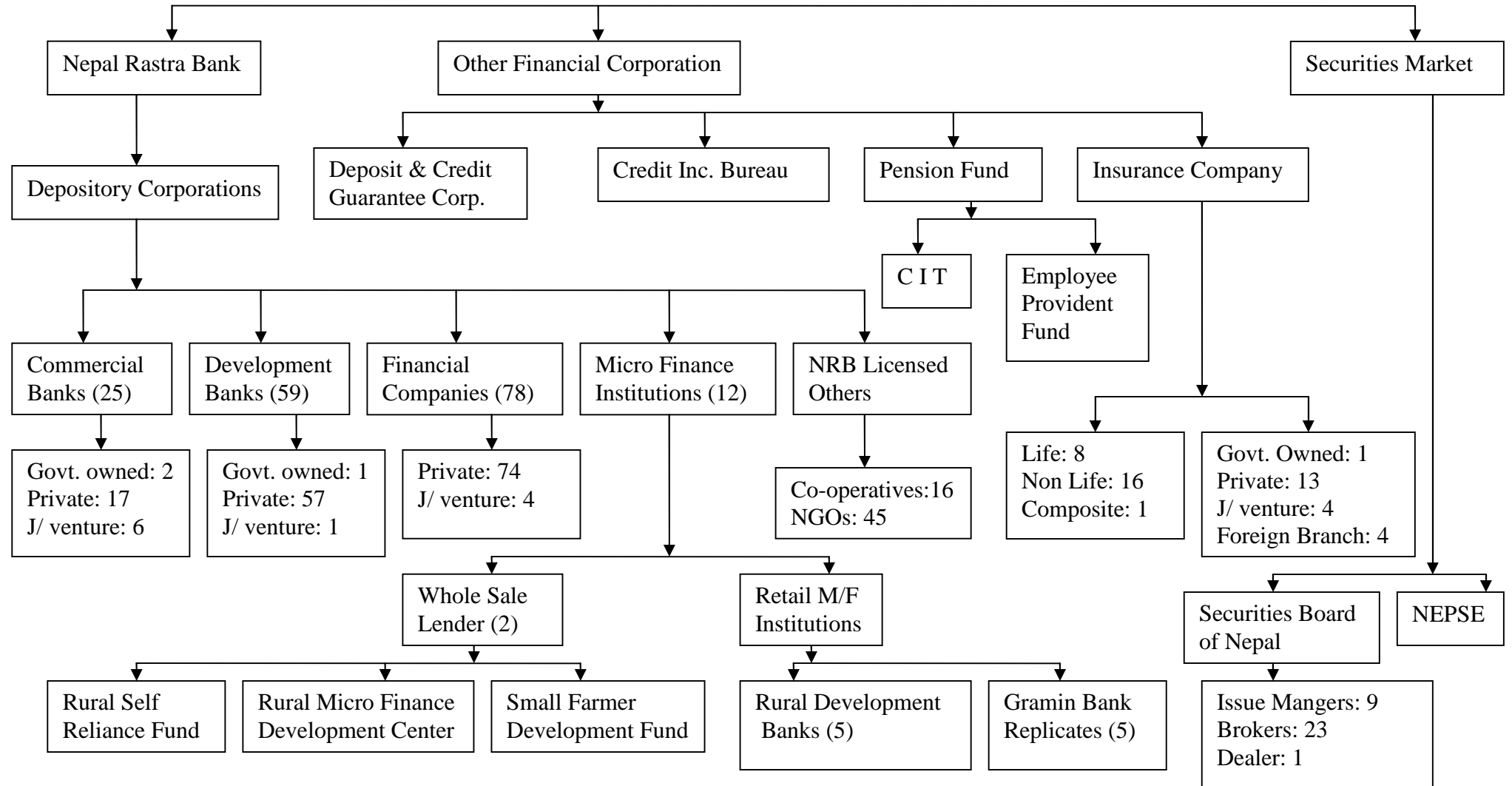
**Appendix: 6  
Growth Rate**

Mid July	M1	M2	Commercial Banks Credit		RGDP	NGDP	Per Capita	
			Total	Private Sector			RGDP	NGDP
1976	8.60%	22.30%	-0.80%	-9.00%	4.40%	4.80%	1.70%	2.10%
1977	27.60%	27.70%	29.00%	18.90%	3.00%	-0.70%	0.30%	-3.20%
1978	11.20%	17.00%	22.80%	25.80%	4.40%	14.20%	1.70%	11.20%
1979	21.60%	19.60%	24.30%	25.30%	2.40%	32.40%	-0.30%	29.00%
1980	13.00%	17.20%	22.70%	43.70%	-2.30%	-	-4.80%	-
1981	13.30%	19.30%	23.90%	30.60%	8.30%	9.30%	5.60%	6.50%
1982	12.60%	18.20%	7.50%	5.60%	-3.00%	21.40%	1.70%	18.90%
1983	20.40%	23.70%	22.00%	2.30%	9.70%	9.10%	-4.90%	6.90%
1984	13.40%	13.40%	12.00%	16.90%	6.20%	16.20%	7.40%	13.80%
1985	11.10%	17.60%	30.10%	25.90%	4.70%	18.60%	4.00%	16.20%
1986	28.30%	23.30%	19.90%	30.10%	2.00%	19.60%	2.50%	17.20%
1987	15.50%	15.40%	19.30%	21.30%	2.00%	14.60%	-0.10%	12.30%
1988	18.20%	22.40%	26.00%	29.80%	6.80%	20.40%	4.60%	18.00%
1989	22.70%	24.20%	27.70%	26.90%	5.40%	16.10%	3.30%	13.70%
1990	20.80%	18.60%	9.60%	14.40%	4.70%	15.80%	2.60%	13.50%
1991	14.50%	19.50%	29.00%	17.60%	6.70%	16.40%	4.30%	13.80%
1992	19.50%	21.10%	31.70%	30.10%	4.80%	24.20%	2.50%	21.50%
1993	22.50%	27.70%	13.90%	19.80%	2.90%	14.70%	0.70%	12.20%
1994	19.60%	19.60%	20.70%	40.40%	8.30%	16.20%	5.90%	13.70%
1995	15.70%	16.10%	27.00%	42.90%	2.70%	10.00%	0.50%	7.60%
1996	10.60%	14.40%	22.80%	28.80%	5.70%	13.60%	3.40%	11.10%
1997	5.40%	11.90%	13.80%	15.70%	5.00%	12.70%	2.70%	10.20%
1998	17.40%	21.90%	19.50%	19.70%	3.30%	7.20%	1.10%	4.90%
1999	13.10%	20.80%	19.40%	18.20%	4.50%	13.70%	2.20%	11.20%
2000	19.40%	21.80%	21.60%	20.00%	6.10%	10.90%	3.80%	8.50%
2001	15.70%	15.20%	18.20%	15.00%	4.70%	8.20%	2.20%	5.60%
2002	9.30%	4.40%	7.70%	5.40%	-0.30%	2.80%	-2.50%	0.50%
2003	8.60%	9.80%	16.40%	13.80%	2.70%	7.70%	0.50%	5.40%
2004	12.60%	13.50%	7.10%	6.10%	3.50%	8.80%	1.20%	6.40%
<b>AVERAGE</b>	<b>15.80%</b>	<b>18.40%</b>	<b>19.20%</b>	<b>20.20%</b>	<b>4.10%</b>	<b>12.40%</b>	<b>1.80%</b>	<b>9.90%</b>

(Source: Golden Jubilee Publication, Nepal Rastra Bank)



## Appendix- 7 Nepalese Financial System



Source: Nepal Rastra Bank, Research Department.

## Appendix-8

### Major Macro-economic Indicators

SN	Description	2003/04	2004/05	2005/06	2006/07	2007/08
1.	Per capita GDP (NRs)	21694	23300	25289	27497	30361
2.	Per capita GNI (NRs)	21626	23365	25481	27778	30738
3.	Per capita GNDI (NRs)	25056	27227	30358	32656	36597
4.	Per capita GDP at constant price	19476	19683	20042	20289	20816
5.	Per capita GNI at constant price	19406	19738	20193	20497	21074
6.	Per capita GNDI at constant price	22485	23001	24059	24096	25090
7.	Annual Change in nominal per capita GDP (%)	6.66	7.41	8.54	8.73	10.42
8.	Annual change in real per capita GDP(%)	2.51	1.11	1.82	1.24	2.59
9.	Per capita GDP (USD)	293	328	350	390	470
10.	Per capita GNI in (USD)	292	329	352	394	476
11.	Per capita GNDI in (USD)	339	383	420	463	566
12.	Total consumption / GDP (%)	88.25	88.44	91.02	90.26	88.53
13.	Gross domestic saving / GDP (%)	11.75	11.56	8.98	9.74	11.47
14.	Gross national saving / GDP (%)	27.25	28.41	29.02	28.5	32
15.	Exports / GDP (%)	16.68	14.58	13.45	13.06	12.04
16.	Imports / GDP (%)	29.46	29.48	31.32	31.35	32.56
17.	Exports / Imports	0.57	0.49	0.43	0.42	0.37
18.	Resource Gap as percentage of GDP (+/-)	2.72	1.96	2.17	0.48	0.01
19.	Gross Fixed Capital Formation / GDP (%)	20.34	19.94	20.72	20.41	21.05
20.	Exchange rate( USD: NRs)	73.97	71.05	72.32	70.49	64.64
21.	Population (in millions)	24.74	25.3	25.86	26.44	27.03
22.	Money Supply (M1)/ GDP	17.5	17.0	17.5	17.6	-
23.	Board Money (M) / GDP	51.7	51.0	53.6	54.9	-

*(Source: Nepal Rastra Bank Publication and Central bureau of statistics)*

## **Appendix-9**

### **NEPAL RASTRA BANK**

Nepal Rastra Bank (NRB), the Central Bank of Nepal, was established in 1956 under the Nepal Rastra Bank Act, 1955, to discharge the central banking responsibilities including guiding the development of the embryonic domestic financial sector. Since inception, there has been a significant growth in both the number and the activities of the domestic financial institutions.

To reflect this dynamic environment, the functions and objectives of the Bank have been recast by the new NRB Act of 2002, the preamble of which lays down the primary functions of the Bank as:

- ) to formulate necessary monetary and foreign exchange policies to maintain the stability in price and consolidate the balance of payments for sustainable development of the economy of Nepal;
- ) to develop a secure, healthy and efficient system of payments;
- ) to make appropriate supervision of the banking and financial system in order to maintain its stability and foster its healthy development; and
- ) to further enhance the public confidence in Nepal's entire banking and financial system.

The Bank is eminently aware that, for the achievement of the above objectives in the present dynamic environment, sustained progress and continued reform of the financial sector is of utmost importance. Continuously aware of this great responsibility, NRB is seriously pursuing various policies, strategies and actions, all of which are conveyed in the annual report on monetary policy.

#### **Vision**

To become “ A modern, dynamic, credible and effective Central Bank”

#### **Mission**

To maintain macro-economic stability through sound and effective monetary, foreign exchange and financial sector policies.

**Board of Directors:**

As per section 14 of Nepal Rastra Bank Act, 2002, the Board of Nepal Rastra Bank (NRB) comprises of seven members: four ex officio members - the Governor (who is the Chairman), the Secretary, Ministry of Finance, two Deputy Governors, and three other Directors, who are appointed from amongst the persons renowned in the field of Economics, Monetary, Banking, Finance and Commercial Laws.

The Governor, Deputy Governors and other Directors are appointed by Government of Nepal, Council of Ministers for term of five years. Government may, reappoint the retiring Governor for another one term and the retiring other Directors for any term, if it is deemed necessary.

**NRB Governors over the years**

S.N.	Name of Governor	Term of office
1.	Mr. Himalaya Shumsher J.B. Rana	April 26, 1956 – February 7, 1961
2.	Mr. Laxmi Nath Gautam	February 8, 1961 – June 17, 1965
3.	Mr. Pradyuma Lal Rajbhandari	June 18, 1965 – August 13, 1966
4.	Dr. Bhekh Bahadur Thapa	August 14, 1966 – July 26, 1967
5.	Dr. Yadav Prasad Pant	April 24, 1968 – April 28, 1973
6.	Mr. Kul Shekhar Sharma	April 29, 1973 – December 12, 1978
7.	Mr. Kalyana Bikram Adhikary	June 13, 1979 – December 8, 1984
8.	Mr. Ganesh Bahadur Thapa	March 25, 1985 – May 22, 1990
9.	Mr. Hari Shankar Tripathi	August 10, 1990 – January 17, 1995
10.	Mr. Satyendra Pyara Shrestha	January 18, 1995 – January 17, 2000
11.	Dr. Tilak Bahadur Rawal	January 18, 2000 - January 17, 2005
12.	Mr. Deependra Purush Dhakal	August 29, 2000 – April 27, 2001
13.	Mr. Bijaya Nath Bhattarai	January 31, 2005 – December 31, 2008
14.	Mr. Deependra Bahadur Kshetry	January 15, 2009 –

## **KUMARI BANK LIMITED**

Kumari Bank Limited, came into existence as the fifteenth commercial bank of Nepal by starting its banking operations from Chaitra 21, 2057 B.S (April 03, 2001) with an objective of providing competitive and modern banking services in the Nepalese financial market. The bank has paid up capital of Rs. 1078.272 million, of which 70 % is contributed from promoters and remaining from public.

Kumari Bank Ltd has been providing wide - range of modern banking services through 16 points of representations located in various urban and semi urban part of the country, 11 outside and 5 inside the valley. The bank is pioneer in providing some of the latest / lucrative banking services like E-Banking and SMS banking services in Nepal. The bank always focus on building sound technology driven internal system to cater the changing needs of the customers that enhance high comfort and value. The adoption of modern Globus Software, developed by Temenos NV, Switzerland and arrangement of centralized data base system enables customer to make highly secured transactions in any branch regardless of having account with particular branch. Similarly the bank has been providing 365 days banking facilities, extended banking hours till 7 PM in the evening, utility bill payment services, inward and outward remittance services, and various other banking services.

Visa Electron Debit Card, which is accessible in entire VISA linked ATMs (including 18 own ATMs) and POS (Point of Sale) terminals both in Nepal and India, has also added convenience to the customers. The bank has been able to get recognition as an innovative and fast growing institution striving to enhance customer value and satisfaction by backing transparent business practice, professional management, corporate governance and total quality management as the organizational mission.

The key focus of the bank is always center on serving unfulfilled needs of all classes of customers located in various parts of the country by offering modern and competitive banking products and services in their door step. The bank always prioritizes the priorities of the valued customers.

**Mission :**

- ) Provide world class service to the customers at a higher satisfaction level.
- ) Practice total quality management and embrace good governance.
- ) Optimization of assets to achieve sound business growth.

**Vision :**

- ) Customer oriented. Client is always first priority of the bank.
- ) Employees have direct input and control over work processes.
- ) Employees are treated equitably, with respect and good faith.
- ) Transparency in dealings and conduct.

**KBL Innovations:****Internet Banking**

The first ever commercial bank in the country to provide 'Internet Banking service" to its customers. This service has allowed the bank to streamline the services it offers to customers. It allows customers the flexibility to take control of banking activities via the internet. Further it has enabled our core customers to transact with us from any corner of the world and made their job simpler.

**Mobile Banking**

Kumari Bank Limited is the first bank in the history of Nepal to start a mobile banking service. The bank has facilitated this service to its customers with the sole objective of being an additional channel with a crucial role of responding to their enquiries and transactional information via SMS messaging.

**Auto sweep**

A revolutionary concept for the first time in Nepal with a growth option to the checking account holder of transferring their excess balance to Time/Call deposit account.

## **SIDDHARTHA BANK LIMITED**

Siddhartha Bank limited one of the reputed commercial banks of Nepal. It commenced operations in 2002. The Bank is promoted by a group of highly reputed Nepalese dignitaries having wide commercial experience. it provide a full range of commercial banking services through its ten branches established in Kathmandu , Birgunj, Biratnagar, Pokhara, Damak,Narayangarh and Patan.

The Vision statement of the Bank describes the core values and purposes that guide the Bank as well as an envisioned future. Fundamentally, in all dealings SBL earnestly believes in transparency, financial soundness, efficiency and better technology

### **VISION:**

SBL's vision is to be financially sound, operationally efficient and keep abreast with technological developments. The Bank firmly believes customer focus is a core value, shareholder prosperity is a prime priority, employee growth is a commitment and economic welfare is a sincere concern.

### **MISSION:**

The Bank wants to be a leader among the banks of its age in Nepal by fulfilling the interest of the stakeholders and also aims to provide total customer satisfaction by way of offering innovative product and by developing and retaining highly motivated and committed staff. It directs all its efforts to move ahead with increased profits. The following mission statement is a guide to meet the Vision of the Bank:

- ) SBL will strive to be in a leading position amongst the banks of its age in terms of profitability, productivity and innovation.
- ) SBL aims at total customer satisfaction by rendering efficient and diversified financial services through improved technology
- ) SBL will build a highly motivated and committed team of staff by nurturing a good work culture to achieve superior individual performance aiming to enhance organizational effectiveness.
- ) SBL will be the place of pride to all its stakeholders.

**SERVICES:**

- ) Debit / ATM Card (SCT)
- ) Safe Deposit Locker
- ) Evening Banking
- ) Holiday Banking
- ) ABBS (Any Branch Banking Services)

**HIMALAYAN BANK LIMITED**

Himalayan Bank was established in 1993 in joint venture with Habib Bank Limited of Pakistan. Despite the cut-throat competition in the Nepalese Banking sector, Himalayan Bank has been able to maintain a lead in the primary banking activities- Loans and Deposits. Legacy of Himalayan lives on in an institution that's known throughout Nepal for its innovative approaches to merchandising and customer service. Products such as Premium Savings Account, HBL Proprietary Card and Millionaire Deposit Scheme besides services such as ATMs and Tele-banking were first introduced by HBL. The bank has been providing its services through its 23 branches located at different places of the country.

All Branches of HBL are integrated into Globus (developed by Temenos), the single Banking software where the Bank has made substantial investments. This has helped the Bank provide services like 'Any Branch Banking Facility', Internet Banking and SMS Banking. Living up to the expectations and aspirations of the Customers and other stakeholders of being innovative, HBL very recently introduced several new products and services. Millionaire Deposit Scheme, Small Business Enterprises Loan, Pre-paid Visa Card, International Travel Quota Credit Card, Consumer Finance through Credit Card and online TOEFL, SAT, IELTS, etc. fee payment facility are some of the products and services. HBL also has a dedicated offsite 'Disaster Recovery Management System'. Looking at the number of Nepalese workers abroad and their need for formal money transfer channel; HBL has developed exclusive and proprietary online money transfer software- HimaRemitTM. By deputing our own staff with technical tie-ups with local exchange houses and banks, in the Middle East and Gulf region, HBL is the biggest



inward remittance handling Bank in Nepal. All this only reflects that HBL has an outside-in rather than inside-out approach where Customers' needs and wants stand first.

**The Bank's Vision:**

Himalayan Bank Limited holds of a vision to become a Leading Bank of the country by providing premium products and services to the customers, thus ensuring attractive and substantial returns to the stakeholders of the Bank.

**The Bank's Mission:**

The Bank's mission is to become preferred provider of quality financial services in the country. There are two components in the mission of the Bank; Preferred Provider and Quality Financial Services; therefore we at HBL believe that the mission will be accomplished only by satisfying these two important components with the Customer at focus. The Bank always strives positioning itself in the hearts and minds of the customers.

**The Bank's Objective:**

To become the Bank of first choice is the main objective of the Bank.

**Services:**

Himalayan Bank offers a wide range of deposit products that caters to your requirement. HBL brings you the convenience of networked branches/ATMs and facility of E-channels like Internet, and SMS Banking. In simple words, HBL brings banking at your doorstep. It also provides the safe deposit locker facility.

## **NEPAL BANK LIMITED**

Nepal Bank Limited is the oldest commercial bank of Nepal. It was established 1937 which marked the beginning of an era of formal banking in Nepal. The Bank is also one of the largest in Nepal with 109 branches in the 55 districts of the country.

Despite being the oldest and one of the largest banks of Nepal, the bank suffered massive difficulty in terms of unpaid loan and falling profits. Thus the Bank was put under the control of Nepal Rastra Bank, the central bank of Nepal which hired services of Bank of Scotland (Ireland), ICC Consulting from 2002 for the management of the bank for an initial period of 2 years. The period was extended and the bank is still managed by the above companies. The bank has been providing banking through its branch offices in the different geographical locations of the country. Despite the regular services, recently Nepal Bank Limited has introduced the ATM Card services to its customers

### **Vision:**

"To remain the leading financial institution of the country."

### **Mission:**

Nepal Bank Limited seeks to provide an environment within which the bank can bring unique financial value and services to all customers. It will be a sound institution where depositors continue to have faith in the security of their funds and receive reasonable returns; borrowers are assured of appropriate credit facilities at reasonable prices; other service-seekers receive prompt and attentive service at reasonable cost; employees are paid adequate compensation with professional career growth opportunities and stockholders receive satisfactory return for their investment.

### **Objectives:**

Nepal Bank Limited has the following objectives

- ) Continue to maintain leading share of banking sector with a significant presence in all major geographical areas in the country.

- ) Provide competitive and customer oriented banking services to all customers through competent and professional staff.
- ) Reclaim leadership within the national financial community.

### **GLOBAL BANK LIMITED**

Global Bank Limited is a national level commercial bank promoted by highly prominent business personalities/ groups and reputed individuals of the country who have excelled in their field of business/profession with very good integrity and social standings. Under the guidance of reputed Board of Directors and professional and dynamic management team having extensive experience with proven track-record in the banking industry, Global Bank is committed to offer a wide range of banking products and services tailored with the state-of-the-art technology to meet the unique requirements of all the customer/clients and thereby delight them by exceeding their expectations.

With a shared vision of "The Bank for All", Global Bank Team is committed to providing the quality products and services to its valued customers with utmost courtesy and care. The bank believe that delivery of quality products/services designed/ customized to best suit the customer need through continuous research/ development and innovation is the foundation to build-up the trust and enhance the level of confidence between the customer and the bank. Hence, Global Bank Team pledges its commitment to always endeavor for delivery of innovative products/ services to all the customers to best suit their requirements thereby ensuring the optimum benefit and value addition to the customer as well as to all other stake holders.

#### **Capital Structure**

Authorized Capital: NPR'. 2 Billion

Paid-up capital: NPR' 1 Billion

The paid-up capital of Global Bank Limited is the largest ever capital investment by the promoters in any commercial bank in Nepal which exhibits the commitment of the promoters of Global Bank Limited.

### **Vision**

"The Bank For All"

### **Mission**

To win respectable market share through customer focused quality products and services, innovative business solutions and technology driven banking thereby enhancing the growth and profitability of the bank so as to ensure the optimum benefit to all stake holders at all times.

### **Core Values**

**Integrity and Business Ethics:** Commitment to integrity and business ethics is the fundamental principle to do the business.

**Respect and Humility:** Respect and humility are the key factors to motivate and drive every individual towards the organizational goals. The bank focus on the culture, language, ethnicity, social values and entrepreneurial spirit of every individual across the boundaries and draw strength from equal opportunity and diversity thereby enabling the growth of all the stakeholders.

**Professionalism:** The bank has focus on professionalism. Research and Development with focus on business partners (clients/customers) is the key to pursue innovation, deployment of imagination and quality functions/characteristics and translate new ideas into reality consistently whereby we can delight the customer/clients by delivering the products/services with outstanding quality so that our relationships with our clients will remain forever.

**Good Governance:** The has committed to ensure the transparency and internal control systems through clear-cut policy guidelines/manuals, procedures, central bank's rules regulations for our own satisfaction and to satisfy the regulators thereby ensuring the Corporate Good Governance.

## **ANGRILA DEVELOPMENT BANK LIMITED**

Shangri-la Development Bank Limited is a regional level development bank promoted by well reputed and prominent groups of individuals of the country like Professors, Doctors, Engineers, Chartered Accountant, Bankers, Businessman, Entrepreneurs, Social Workers & Other fields with very good integrity and social standings. The bank has developed the slogan of "The bank for everybody". Basic objective of the bank is to deliver qualitative development banking services for the development of economy of the country through appropriate new and improved banking techniques.

The bank holds the mission of providing complete banking and financial solutions in a simplified way with all level of customer focus while adding value to stakeholders'. The authorized capital of the bank is NPR' 100 Million out of which NPR' 57 Million is issued and NPR' 39.9 Million is Paid up.

## **SANIMA BIKAS BANK LIMITED**

Sanima Bikas Bank Limited was established in 2004 by the enterprising and dynamic Non Resident Nepalese (NRN) with a vision to mobilize required resources for the national development process. Sanima is the first private sector national level Bikas Bank in the country to be capitalized at NPR 320 million (equivalent to USD 4.5 million). The current shareholding pattern of the Bank constitutes of promoters holding 70% and general public holding 30%.

The bank value its customers and the policies are adapted to meet the best interest of its costumers and stakeholders by catering pragmatic and reliable services. As the slogan suggests, the bank has put in all efforts to insure that the customers make the best out of its services, in the simplest way possible. Hassle free banking is what we are proud to be offering. The bank has been providing the wide range of service through its 5 branches located at different places of the country.

The Bank has been in forefront in the country for mobilizing its resources in financing hydro power projects.

### **Mission**

To provide banking and financial solutions in a simplified way with customer focus while adding value to stakeholders' interests.

### **Capital Structure**

Authorized Capital: NPR' 640 million

Issued Capital: NPR' 384 million

Paid up Capital: NPR' 384 million

### **Other Products**

- ) Safe Deposit Locker
- ) SMS Banking
- ) Sanima Telephone Bill Payment
- ) INR Draft
- ) ABBS Service
- ) Sanima I- Banking
- ) Foreign Currency Transaction
- ) Sanima Debit Card

## ANNAPURNA FINANCE COMPANY LIMITED

**Annapurna Finance Company Ltd.** is a "Finance Company" started *15 years* ago, incorporated in B.S. 6, Chaitra 2049 and commenced from 14 Ashwin 2050. It is **first finance company** incorporated outside Kathmandu Valley. It is well managed by Management and Business expertise and growing fast and smoothly. Since its Inception, it has always been running on profit.

This company is awarded with the "**Letter of Appreciation**" for its **Excellent Performance** amongst the finance companies by **Nepal Rastra Bank (NRB)** on its 50 Anniversary. It is the first finance company to achieve such glory in the history of Nepalese Financial Institution. This is national level finance company. Annapurna is currently running with 5 branches, at pokhara, damauli and kathmandu. It has also establish a contact office in Baglung. It has maintained a sound business volume and has been able to manage clients from wide areas of society.

### Services

Any Branch Banking System (ABBS) feature allows to transact between two or more branches of the company. Thus a customer may have an account in head office pokhara, but s/he can transact with this account from other branches as well. ABBS transfers signatures if required. Inter Branch Accounts (IBT) are updated as required. Annapurna Finance uses today's modern technology, software and hardware to provide the best services to its customers. Most of the branches are connected through fiber optical link, so that you can access your account from any of the branches located at various places of Nepal. All the branches provide wide range of service like Cash Deposit and Withdrawal, Balance Enquiry, Statement, Loan Repayment etc.

## **PRABHU FINANCE COMPANY LIMITED**

Prabhu Finance Company Limited (PFCL) established in February 2006 with C-Class Banking license from Central Bank Of Nepal is also a sister company of Prabhu Money Transfer (PMT). It has 14 branches within Nepal and expanding its branches by 2009. PFCL is the agent of Xpress Money, Ez remit and Placid Express USA. PFCL stretched its wings by opening branches at key locations namely Janakpur, Siraha, Itahari, Birtamod, Damak, Dharan, Chitwan, Pokhara, Butwal, Chitwan, Kantipath, Boudhha and Thimi for disbursement remittance and banking service in Nepal.

### **The main features of the services provided by this finance company are as follows:**

1. Banking facilities for 365 days with Internet and Debit Card Facilities.
2. It provides loan to those going for Foreign Employment.
3. Facilities to withdraw money from the account maintained with Bank through all PMT branches/counters and its agents.
4. Attractive interest rate of 6% yearly on Saving Account.
5. Loan provided against Individual and /or Group Collateral.
6. Account Opening and obtaining of statement can be made through internet banking (e-banking)
7. Individual statement can be seen with the USER/Password and money can be transferred to account holders of PFCL through E-Banking.
8. Account deposit facilities to all commercial banks and financial Institution in Nepal.



## **SIDDHARTHA INSURANCE COMPANY LIMITED**

Siddhartha Insurance limited is a newly established General Insurance duly registered with Government of Nepal & Beema Samati (Controller of Insurance) has issued license. The company has been promoted by prominent entrepreneurs of highly reputed Industrial, Financial and Business Houses of Nepal. Siddhartha aims to effectively leverage the vast experience and visionary leadership of its promoter's to offer its customers a new age insurance solutions.

With state-of-the-art infrastructure coupled with diligent workforce, the company primarily focuses on providing its customers both personal and commercial general insurance. It insures virtually all types of risk with an emphasized on property, liability and accidental insurance.

Its core business purpose revolves around offering its customers with comprehensive protection against the risks they face in both their personal lives as well as business activities. As a part of its unwavering commitment to serve its customers in whatever way suits them best, the company adopts more personal approach apart from embracing cutting-edge concepts.

### **Mission:**

Siddhartha Insurance Company has the following missions:

- ) To provide our customers with as near protection, as near perfect service as is humanly possible at the lowest possible cost.
- ) To earn consistently superior ratings in the general insurance industry through customer-centric approach and professional excellence.
- ) To expand our branch networks in major cities of the county by continually improving in our insurance products and services.
- ) To achieve highest Premium yields per employees and maintain a remarkable growth per annum.
- ) To embrace prudent practices in order to gain unflinching trust of leading international Re-insurers.

- ) To keep pace with ever changing global insurance trend through optimal use of Information and Communication Technologies (ICTs), transparency of operations and benchmark corporate governance.
- ) To contribute towards buttressing the socio-economic development of the count.

**Services:**

Siddhartha Insurance Company has carried out the following insurance policies to its customers.

- ) Machinery Breakdown Insurance
- ) Cash in Transit & in safe Insurance.
- ) Group com Family Hospitalization Insurance.
- ) Marine Cargo Insurance.
- ) Motor Vehicle Insurance (Private/commercial).
- ) House Hold Effects Insurance.
- ) Fire Insurance.
- ) Engineering Insurance.
- ) Electronic All Risk Insurance.
- ) Personal Accident Insurance.
- ) International Travellers Mediclaim Insurance.
- ) Banker's Indemnity Insurance.
- ) Fidelity Guarantee Insurance.
- ) Burglary & House Breaking Insurance.