INTERNET BANKING IN THE CONTEXT OF NEPALESE COMMERCIAL BANKS

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Faculty of Management
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In Partial Fulfillment of the Requirement for the Degree of Master of Business Studies (M.B.S)

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RECOMMENDATION

This is to certify that the Thesis

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has been prepared as approved by this Department in the prescribed format of the Faculty of Management. This Thesis is forwarded for examination.

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VIVA-VOCE SHEET

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DECLARATION

I hereby declare that the work reported in this thesis entitled "INTERNET BANKING

IN THE CONTEXT OF NEPALESE COMMERCIAL BANKS" submitted to Office

of the Dean, Faculty of Management, Tribhuvan University is my original work done in

the form of partial fulfillment of the requirement for the Master's Degree in Business

Studies (M.B.S.) under the supervision of Ruchila Pandey, Reader of Shanker Dev

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Researcher

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ABBREVIATIONS

ABBS = Any Branch Banking System

ACH = Automated Clearing House

ADB = Asian Development Bank

ADBN = Agriculture Development Bank Nepal

ATM = Automated Teller Machine

B2B = Business to Business

B2C = Business to Consumer

CAN = Computer Association of Nepal

CVC = Central Vigilance Commission

CVC = Card Verification Code

CVVC = Card Verification Value Code

DSS = Decision Support System

ECS = Electronic Clearing System

EFT = Electronic Funds Transfer

EFTPOS = Electronic Funds Transfer at Point of Sale

FDIC = Federal Deposit Insurance Corporation

ISP = Internet Service Provider

IT = Information Technology

ITC = International Trade Centre

LAN = Local Area Network

MAN = Metropolitan Area Network

MIS = Management Information System

NAST = Nepal Academy for Science and Technology

NRB = Nepal Rastra Bank (Central Bank of Nepal)

NTC = Nepal Telecommunications Corporation

PBOC = People's Bank of China

PC = Personal Computer

PIN = Personal Identification Number

RBI = Reserve Bank of India

RNAC = Royal Nepal Airlines Corporation

RTGS = Real Time Gross Settlement

SEFT = Special Electronic Funds Transfer

SIS = Subscriber Information System

SMS = Short Message Service

SPNS = Shared Payment Network System

STN = Space Time Network

SWIFT = Society for Worldwide Inter-bank Financial

Telecommunication Network

UN = United Nations

UNCTAD = United Nations Conference on Trade and Development

WAN = Wide Area Network

WB = World Bank

WTO = World Trade Organization