APPLICATION OF MANAGEMENT ACCOUNTING TOOLS AND TECHNIQUES IN NEPALESE COMMERCIAL JOINT VENTURE BANKS

A dissertation submitted to the Office of the Dean, Faculty of Management in partial fulfilment of the requirements for the Master's Degree

by

Manish Shrestha Roll no: 734/016

Registration No: 7-2-414-44-2012

Central Department of Management

Kirtipur, Kathmandu January, 2021 **Certification of Authorship**

I hereby corroborate that I have researched and submitted the final draft of dissertation

entitled "Application of Management Accounting Tools and Techniques in

Nepalese Commercial Joint Venture Banks". The work of this dissertation has not

been submitted previously for the purpose of conferral of any degrees nor it has been

proposed and presented as part of requirements for any other academic purposes.

The assistance and cooperation that I have received during this research work has been

acknowledged. In addition, I declare that all information sources and literature used are

cited in the reference section of the dissertation.

Manish Shrestha

January, 2021

ii

Report of Research Committee

Mr. Manish Shrestha has defended research proposal entitled Application of Management "Accounting Tools and Techniques in Nepalese Commercial Joint Venture Banks" successfully. The research committee has registered the dissertation for further progress. It is recommended to carry out the work as per suggestions and guidance of supervisor Asso. Prof. Dr. Achyut Gyawali and submit the thesis for evaluation and viva voce examination.

Prof Dr. Phul Prasad Subedi

Signature:

Position: Professor

Asso. Prof. Dr. Achyut Gyawali

Signature:

Position: Associate Professor

Prof. Dr. Sanjay Kumar Shrestha

Signature:

Position: Research Committee Head

Dissertation Proposal Defended Date:

July, 2018

Dissertation Submitted Date:

17th January, 2021

Dissertation Viva Voce Date:

26th January, 2021

Approval Sheet

We have examined the dissertation entitled "Application of Management Accounting

Tools and Techniques in Nepalese Commercial Joint Venture Banks" presented by

Manish Shrestha for the degree of Master of Business Studies. We hereby certify that the

dissertation is acceptable for the award of degree.

Asso. Prof. Dr. Achyut Gyawali

Thesis Supervisor

Lecturer Nirajan Basnet Internal Examiner

Lecturer Santosh Kumar Ghimire

External Examiner

Prof. Dr. Sanjay Kumar Shrestha Chairperson, Research Committee

Prof. Dr. Ramji Gautam Head of the Department

Date: January, 2021

iv

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Table of Contents

Contents	Page No
Title page	<i>i</i>
Certification of authorship	ii
Report of research committee	iii
Approval sheet	iv
Acknowledgements	v
Table of contents	vi
List of tables	viii
Abbreviations	ix
Abstracts	xi
CHAPTER: 1 INTRODUCTION	1-8
1.1 Background of the study	1
1.2 Brief profile of sample organizations	3
1.3 Problem statement	4
1.4 Objectives of the study	5
1.5 Rational of the study	5
1.6 Limitations of the study	6
1.7 Chapter plan	7
CHAPTER: 2 REVIEW OF LITERATURE	9 - 26
2.1 Theoretical review	9
2.2 Dimensions of management accounting systems	11
2.3 Empirical review of previous related studies	15
2.4 Summary of articles and theses	20
2.5 Research gap	26
CHAPTER: 3 RESEARCH METHODOLOGY	28 - 32
3.1 Research design	28
3.2 Population and sampling procedure	28
3.3 Nature and sources of data collection	29
3.4 Data collection procedure	29

3.5 Methods of data analysis	
3.5.1 Management accounting tools	29
3.5.2 Statistical tools	29
3.6 Reliability and validity	31
CHAPTER: 4 RESULTS AND DISCUSSION	33 - 45
4.1 Results	33
4.1.1 The extent of management accounting tools	33
4.1.2 Impact of management accounting tools on organizational performance	40
4.1.3 Correlation analysis	41
4.1.4 Major findings	42
4.2 Discussion	45
CHAPTER: 5 SUMMARY AND CONCLUSIONS	46 - 52
5.1 Summary	46
5.2 Conclusions	48
5.3 Implications	49
REFERENCES	52
APPENDICES	57

List of Tables

P	age No
Table 2.1 Summary of articles and theses	21
Table 3.1 Population of commercial joint venture banks	28
Table 3.2 Cronbach"s Alpha	32
Table 4.1.1 Overall management accounting tools used in commercial JVBs	33
Table 4.1.2 Cost segregation method	34
Table 4.1.3 Costing tools	35
Table 4.1.4 Type of budgets	35
Table 4.1.5 Budgeting tools	36
Table 4.1.6 Decision making tools	36
Table 4.1.7 Performance evaluation tools	37
Table 4.1.8 Other operational tools	38
Table 4.1.9 Factors affecting MATs	38
Table 4.1.10 Organizational performance of the bank	39
Table 4.1.11 Model summary of management accounting tools on organization	ıal
Performance	40
Table 4.1.12 Multiple regression analysis: Coefficients	41
Table 4.1.13 Correlation matrix	42

ABBREVIATIONS

ABB = Activity Based Budgeting

ABC = Activity Based Costing

ABM = Activity Based Management

AD = Anno Domimi

AMT = Advanced Manufacturing Technologies

ARR = Average Rate of Return

BSC = Balance Score Card

CGMA = Chartered Global Management Accountant

CIMA = Chartered Institute of Management Accountants

CRM = Customer Relationship Management

CVP = Cost-Volume-Profit

DSS = Decision Support System

FMCG = Fast Moving Consumer Goods

FY = Fiscal Year

HBL = Himalayan Bank Limited

IRR = Internal Rate of Return

JIT = Just In Time

JSE = Johannesburg Stock Exchange

JVBs = Joint Venture Banks

Ltd = Limited

LZS = Lembaga Zakat Sekangor

MA = Management Accounting

MAPs = Management Accounting Practices

MAS = Management Accounting System

MATs = Management Accounting Tools

MIRR = Modified Internal Rate of Return

NABIL = Nepal Arab Bank Limited

NBBL = Nepal Bangladesh Bank Limited

NBL = Nepal Bank Limited

NPV = Net Present Value

NRB = Nepal Rastra Bank

PEST = Political, Legal, Social and cultural, Technological

PMS = Performance Mesurement Systems

RBB = Rastriya Banijaya Bank

ROI = Return of Investment

SCBNL = Standard Chartered Bank Nepal Limited

SD = Standard Deviation

SMEs = Small and Medium Sized Enterprises

SPSS = Statistical Package for Social Science

SWOT = Strength, Weakness, Opportunity and Threat

TQM = Total Quality Management

UK = United Kingdom

ZBB = Zero Based Budgeting.

ABSTRACTS

This study sought to determine the extent to which Commercial Joint Venture Banks (JVBs) in Nepal use Management Accounting Tools and Techniques (MATs), namely Costing tools, Budgeting tools, Decision making tools and Performance evaluation tools. Specifically, the study aimed to determine the types of MATs used by JVBs; the purpose for which MATs are mostly used by JVBs; the perception of JVBs regarding the effectiveness of these tools and the possible factors that could inhibit JVBs from using the tools.

Out of 7 commercial joint venture banks in Nepal 3 banks are taken as a sample. The study has an objective to analyze the practice of management accounting tools by JVBs. The study used descriptive and analytical approach to analyze the use of management accounting tools by JVBs. The finding of the study mostly based on Statistical tools for the social science (SPSS) V25.

The correlation analysis is carried out respectively to examine the nature and extent of relationship between the variables. There is positive relationship between management accounting tools and organizational performance. The multiple regression is also used to examine the impact of use of management accounting tools practices on organizational performance. The output of multiple regression analysis shows a significant association between the changes in MATs on Organizational Performance.

The finding of the study reveal that most of the JVBs used management accounting tools moderately. The result also indicates that the use of performance evaluation tools is higher than other management accounting tools like costing tools, budgeting tools and decision making tools. With regard to the perceived effectiveness of the MATs, the findings revealed that the MATs investigated were perceived to be moderately effective, with performance evaluation tools being perceived to be more effective, followed by budgeting tools, then costing tools.

On the basis of finding of the study banks are recommend for practice of management accounting tools to improve the effectiveness of organizational performance of the bank.